

Medical Reserve Corps of Southern Nevada

Office of Public Health Preparedness

Deborah Moran, Program Coordinator



Agenda

- About Volunteers
- Medical Reserve Corps
- How Can We Help You
- Implementation



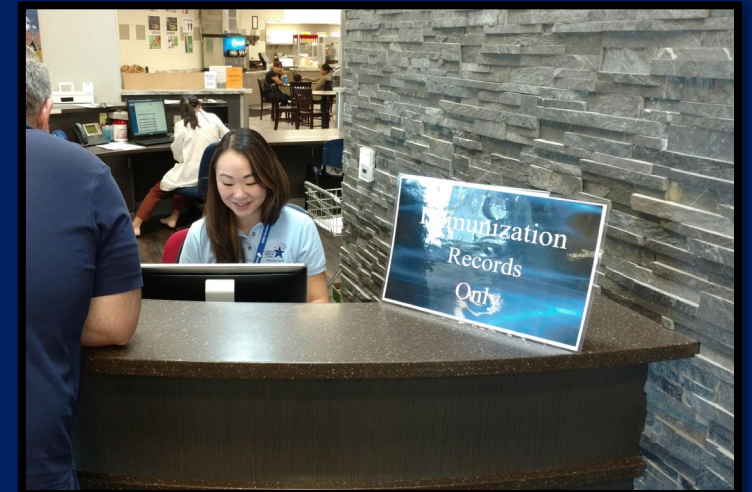
Why Do People Volunteer

- Make a difference
- For a cause
- Meet people
- Practice their skills/training
- Learn new skills
- Stay active in retirement
- School projects/summer credits
- Get out of the house
- Bored!



Who Volunteers

- Medical Professionals
 - Physicians
 - Nurses/Practitioners
 - EMTs/Paramedics
 - Lab/Other Technologists, Technicians
- Students
- Working adults
- Retirees (with lots of experience!)
- All are 18+



Medical Reserve Corps Overview



A national network of local groups of volunteers engaging local communities to strengthen public health, reduce vulnerability, build resilience, and improve preparedness, response and recovery capabilities.

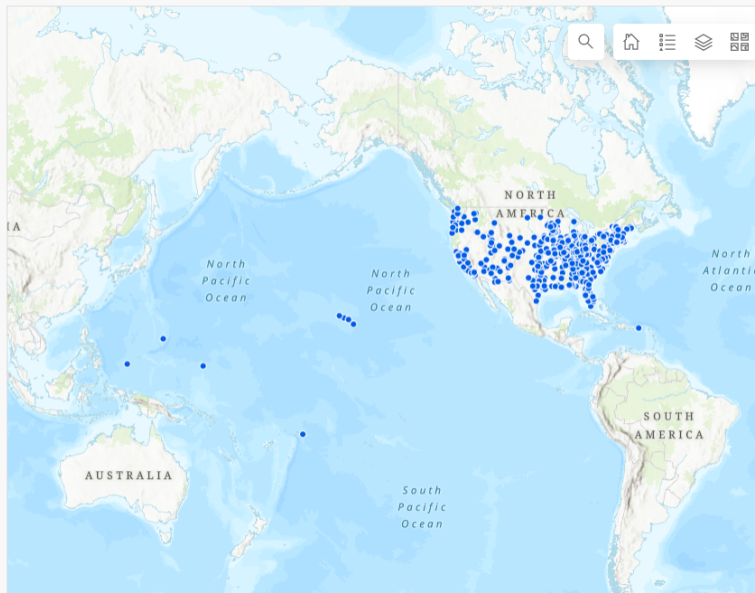
Number of MRC Units (in current view)

754
754

Data Disclaimer

All data displayed are self reported by leadership at each MRC Unit.

To find a local MRC unit near you, utilize the two drop-down menus on the left side of your screen or zoom in on a specific location on the map. Once you locate a unit in your area, click on the blue dot to view detailed unit information, including the MRC unit leader's contact information. If you have selected



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MRC Unit List

- PROJECT H.E.L.P. USA MRC
MRC 290, Birmingham, AL
- Twenty First Century Youth MRC
MRC 1893, Birmingham, AL
- North Alabama Medical Reserve Corps
MRC 1346, Huntsville, AL
- Calhoun-Cleburne MRC
MRC 1466, Jacksonville, AL
- Baldwin County Medical Reserve Corps
MRC 2551, Robertsdale, AL
- Dallas Co. Medical Reserve Unit
MRC 532, Selma, AL
- Black Belt MRC
MRC 2727, Tuskegee, AL
- Benton County Medical Reserve Corps
MRC 2378, Bentonville, AR
- Washington County
MRC 970, Fayetteville, AR
- Marion County Medical Reserve Corps
MRC 2406, Flippin, AR
- North Little Rock High School Medpro MRC
MRC 2340, North Little Rock, AR
- River City Ministry of Pulaski County MRC

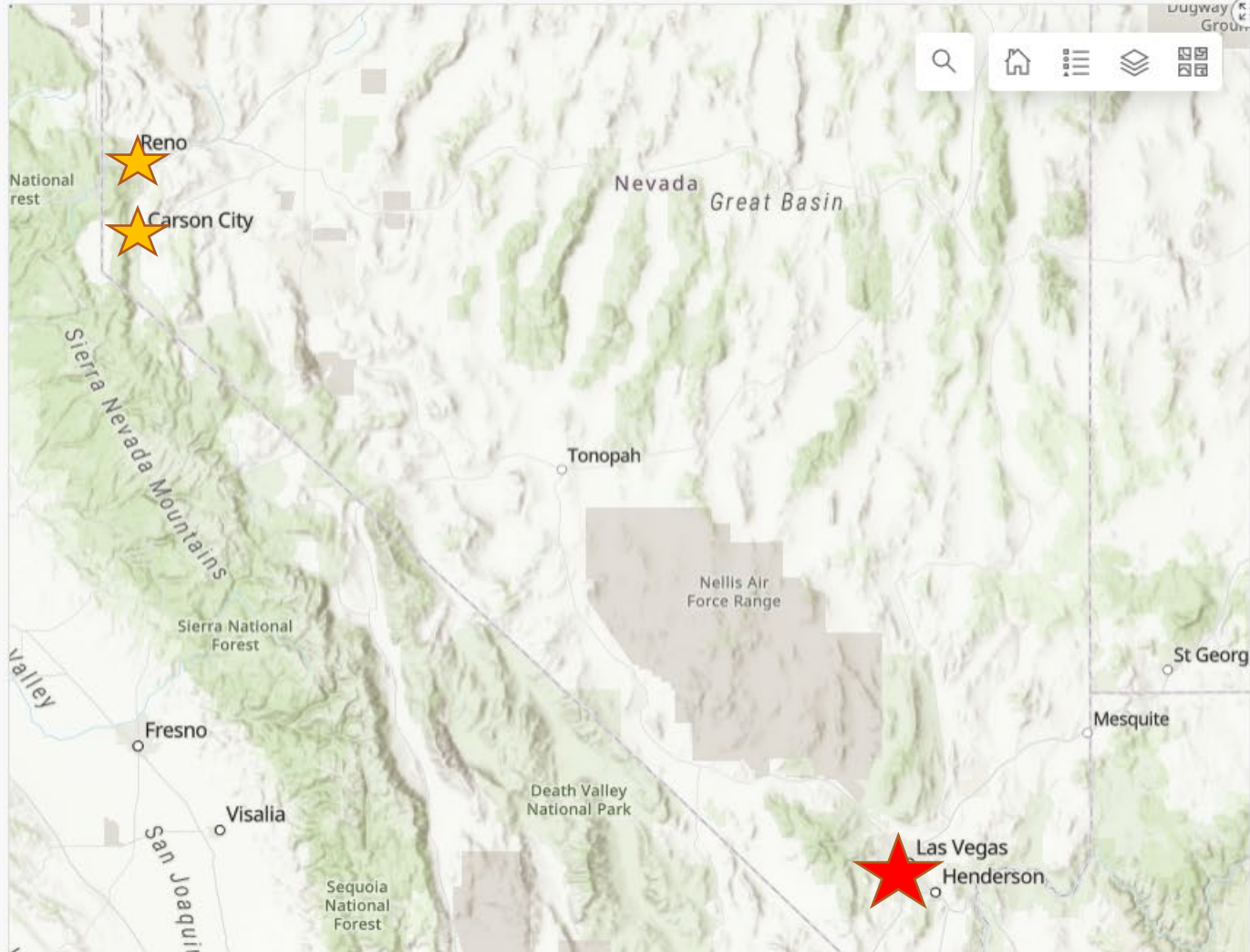
Number of MRC Units (in current view)

3
750

Data Disclaimer

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MRC Unit List

Western Nevada Medical Reserve

- Corps
MRC 488, Carson City, NV

Medical Reserve Corps of Southern

- Nevada
MRC 15, Las Vegas, NV

MRC Washoe County

- MRC 443, Reno, NV

SERV-NV System

- SERV-NV umbrella
 - Battle Born Medical Corps
 - Medical Reserve Corps
 - Southern Nevada
 - Western Nevada
 - Washoe County
 - Other Orgs (Mental Health, CERT, etc.)



Our MRC Unit Composition

- 395 volunteers
- Medical and support volunteers
 - Medical Professionals
 - Mental health Professionals
 - Health Educators
 - EMTs and Paramedics
 - Public Health Professionals
 - Dentists
 - Respiratory Therapists
 - Phlebotomists
 - Veterinarians
 - Support Volunteers
 - Bilingual



Initial Enrollment

Volunteers:

- Complete profile at SERV-NV
- Read Standard Operating Guidelines
- Sign and return releases
- **Complete ICS 100 and 700 courses at FEMA.gov**
- Complete SNHD online training (HIPAA, safety)
- Badge photo

MRC Coordinator:

- Reviews info
- **Verifies credentials**
- **State background check**
- Setup SNHD training
- Adds to email and Emergency Notification System (ENS)
- Accepted in SERV-NV
- Print badge

Suggested Optional Training

- Psychological First Aid
 - Online <https://learn.nctsn.org/>
 - In-person
- Cultural Competency
 - Multiple formats and course titles
- First Aid
- CPR/BLS
- Stop the Bleed/Until Help Arrives
- Mental Health First Aid
- Suicide Prevention—Safe Talk
- MRC-TRAIN <https://www.train.org/mrc/home>
- Personal preparedness



Past Emergency Deployments

- I & Q patient care
- Vaccinators (COVID, Flu, Tdap, Hepatitis)
- COVID testing
- Monoclonal Antibody IVs
- Lab assistance (data entry, kit assembly)
- Record auditing (COVID vax)
- ER Tech
- Door screeners
- Call centers (October 1, Hep C outbreak)
- Exercise players/evaluators
- Office help
- Shelter staff
- Veterinary shelter



Let's Make a Plan

- January 2022 COVID surge
 - Requests for hundreds of volunteers
 - No relationship
 - No process
 - Limited deployment to three hospitals
- Moving forward
- Let's start planning!



Good Places for Volunteer Service

- Emergency/unexpected/unfunded positions
- Duties that you can describe easily/JIT training
- Techs, patient care
- Lab and other assistants
- Wellness checks/Vitals
- Office help, sorting, filing
- Call centers/patient notification
- Volunteers are NOT a replacement for paid staff



Plan Ahead

- Plan now for the next surge
- Please include MRC in your surge planning
- What are your requirements?
 - Badging/access
 - Licenses/certifications
 - Training requirements
 - Release forms
- How will we handle each volunteer coming in?
- Who will supervise? Who do they report to?
- Some will recur, but some may be one-off.



Implementation of Volunteers

- Request through MACC
- Request directly when MACC not open
- Include specifics
 - Licensure
 - Dates, times
 - Contact onsite/report to whom?
 - How many people are needed at once? Pairs ok?
 - Is training required?
 - PPE (yours or ours)
 - Risks we should be aware of
- Best to give as much notice as possible
- Who is the contact at the facility for each shift?
- Where do they sign in and out?

WWW&H



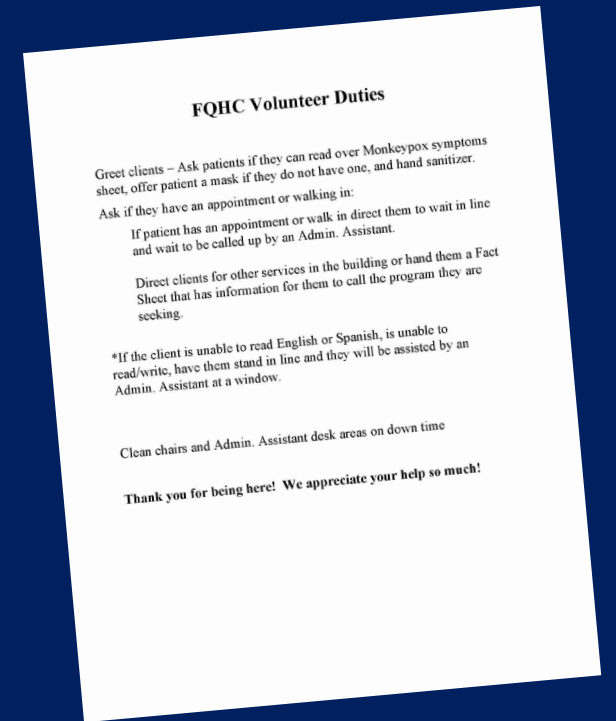
MRC Coordinator Actions

- Coordinator Contacts Volunteers through:
 - SERV-NV system
 - Email
 - Urgent request - Call-Down system
- Ensures volunteer is qualified
- Sends volunteers location and reporting info
- Notifies requestor of volunteer scheduling
- Follow up with time reporting
- Collect feedback from volunteers and you



What We Need

- Position description
- Required training
- When and where are they needed?
- Who do they report to?
- Track time/sign-in sheet
- Is there a **mission** (higher purpose, selling points) ?
- Perks (lunch, coffee)?
- Smile!
- Thank You!



Documentation

- Sign in sheets
- Send email if no sign in sheet
- Hours reported to:
 - Board of Health
 - National MRC program
 - Congress
 - The County and FEMA in an emergency

The image shows three overlapping 'SIGN IN SHEET' forms. Each form has a header section with the following text: 'SIGN IN SHEET', 'Event: SN/D Immunization Clinic', 'Location: SN/D Main', 'Address: 200 S. Desatur Blvd', and 'Date(s):'. To the right of the header is the SN/D logo, which consists of a blue star with a white outline and the letters 'SN/D' in a stylized font. Below the header is a table with columns for 'NAME', 'SIGNATURE', 'Date', 'Time In', and 'Time Out'. The table has 10 rows, numbered 1 through 10. The forms are overlapping, with the top one being the most prominent and the bottom one being the least.

A Few Points

- They are not being paid
- They are here to make a difference
- Time is their gift to us, don't waste it
- A genuine "Thank You" and a smile goes a long way
- Feedback is appreciated, from supervisors and volunteers

Thank you!

Thanks!

Thank you!

Thanks!

Thank you!

Thanks!

Thank you!

Thank you!

Contact Info

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