



HEALTH EQUITY

for Public Health Professionals

Equitable Environment and Services Checklist

The purpose of this checklist is to help providers identify gaps and opportunities in delivering care and equitable services in an equitable environment.

What is an equitable environment?

An equitable environment is one where all individuals, regardless of their background, identity, or circumstances, have fair access to opportunities, support and resources. **In an equitable environment, systemic barriers and biases are actively identified, addressed and dismantled to ensure that everyone can thrive.** Equity goes beyond equality by recognizing that everyone is unique so they may need different levels of support and resources to achieve their best health. Equitable environments emphasize inclusivity, justice and fairness where diversity is valued, and everyone has the chance to succeed on their own terms.

What are equitable services?

Equitable services are designed to meet the diverse needs of individuals and communities by ensuring that everyone has fair access to the opportunities, resources and the support they need to thrive. Unlike equal services, which provide the same resources to everyone regardless of their circumstances, **equitable services consider the needs, challenges and barriers different groups and individuals face. This approach often involves tailoring services to address specific disparities** in hopes of creating a level playing field for all.

280 S. Decatur Blvd, Las Vegas, NV 89107 | www.snhd.info/Health-Equity



Guidelines for Reviewing and Making Recommendations

Select the answer that best describes your worksite's efforts to meet worksite equity practices. While it is necessary to consider structural, financial and staffing limitations when identifying gaps, it is important to take all possible steps to address opportunities with the most reasonable and actionable solution. **Your goal should be to make it as easy as possible for your clients to access services in a way that improves their health.**

Plans for improvements should include **reasonable, actionable and achievable steps or activities** your organization can take towards a more equitable environment and services.

General Equity Considerations	Scoring			Plan for improvement
	Yes	Somewhat	No	
Clients are screened for necessary accommodations; if needed, these are documented in their records.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
There is a process to report accessibility issues or request assistance.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Appropriate snacks and drinks are available to counter act a diabetic or other dietary emergency.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Well-stocked first aid kit(s) are available if needed.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Appointment reminders are provided via multiple channels.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Mobility Equity Considerations	Scoring			Plan for improvement
	Yes	Somewhat	No	
All doorways, rooms, and hallways are clear and wide enough to accommodate wheelchairs and other walking aids. (View ADA guidelines here)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Counters and desks are height accessible for wheelchair users and individuals of all heights.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Supportive chairs are available in waiting areas for individuals who have balance or back issues.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Auxiliary aids and services are provided for clients with mobility issues.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Communication Equity Considerations	Scoring			Plan for improvement
	Yes	Somewhat	No	
Service hours are visibly posted and available in braille.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Directional signs are posted at eye level, in well-lit areas and available in multiple languages, colors, fonts, and sizes. (View ADA signage guidelines here)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Evacuation plans with pictures are clearly posted in multiple languages and places for all customers to see.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Auxiliary aids and services are provided for effective communication for clients that are blind or have low vision. (View vision auxiliary aid guidelines here)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Auxiliary aids and services are provided for effective communication for clients that are deaf or hard of hearing. (View hearing auxiliary aid guidelines here)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
I Speak Cards are displayed in waiting areas for language assistance. (View I Speak Cards here)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Language assistance services such as interpreters and/or a language line are provided. (View Limited English Proficiency guidelines here)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Signage promoting language services is clearly posted in multiple areas.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Printed materials are available in multiple languages for clients.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Appointments are tailored to accommodate clients' cognitive and sensory needs (sensory guidelines). (View sensory guidelines here)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Gender Equity Considerations	Scoring			Plan for improvement
	Yes	Somewhat	No	
Gender-neutral bathrooms are available.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Menstruation products and changing tables are readily available in all bathrooms.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Transportation Equity Considerations	Scoring			Plan for improvement
	Yes	Somewhat	No	
Transportation assistance is provided to clients (i.e. Uber/Lyft, etc.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Clients can access your location via multiple transportations routes (near freeway, multiple bus routes, etc.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Flexibility is used when individuals relaying in public transportation or services arrive late for an appointment.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

What can I do next?

The Southern Nevada Health District Health Equity Program offers training to help your organization work toward more equitable health outcomes. Available trainings include:

Introduction to Health Equity

This training looks at the underlying causes of health inequities, discuss high risk populations that have historically been marginalized, and reflect on how this may impact the work that we do.

Introduction to Social Determinants of Health

This training dives into how social determinants can have an impact on the health of individuals and communities, and how we can all contribute to addressing these conditions.

Introduction to Cultural Competency

This training explores how cultural competency can help us communicate and interact with people effectively, particularly those who have different beliefs, values, and experiences. Learn strategies for self-reflection to increase awareness and improve ability to engage across different cultures.

Introduction to Implicit Bias

This training explore the concept of implicit bias and how it shapes our thoughts and interactions with others. By gaining a deeper understanding of our own biases, we can work towards fostering a more inclusive and equitable environment in our work and community.



For information about attending a session or hosting a training for your organization, scan the QR code to visit our website or contact us at **(702) 759-0783** or **healthequity@snhd.org**