

The logo for the Southern Nevada Health District (SNHD) is displayed in large, blue, serif letters. Below the letters, the full name "Southern Nevada Health District" is written in a smaller, blue, sans-serif font. The logo is mounted on a white, perforated metal panel that is part of the building's facade.

SNHD
Southern Nevada Health District

A dark blue horizontal sign with white text and a small logo on the right side. The text reads "SOUTHERN NEVADA COMMUNITY HEALTH CENTER". The sign is mounted above the glass entrance doors of the building.

SOUTHERN NEVADA COMMUNITY HEALTH CENTER

District Health Officer and Division Accomplishments

FY2024

Fermin Leguen, MD, MPH
District Health Officer

Internal Environment Highlights

- ✓ Introduced Credible Minds.
- ✓ Added bereavement leave.
- ✓ Ratified new 2-year contracts for both general and supervisory units with SEIU.
- ✓ Implemented a Leadership Development Training Program.
 - Conducted onsite Leadership Conference
 - Implemented Leadership and Manager Toolbox Training
- ✓ Successfully executed Organizational Vital Signs (OVS) survey with an 82% participation.
- ✓ Implemented Employee of the Month & Manager/Supervisor of the Quarter recognition programs.

Structural/Operational Highlights

- ✓ Approved Phase I of the Public Health Lab expansion plan.
- ✓ Completed construction of the Behavioral Health Clinic at the Main Public Health Center (Decatur).
- ✓ Completed the layout and design of the Dental Clinic at the Fremont Public Health Center.
- ✓ Relocated three departments/programs to a new facility at N. Buffalo Dr.
- ✓ Created the Outbreak Response Office to address foodborne illness and other in environmental health related conditions.
- ✓ Reconfigured public space at Decatur Blvd to allow for 18-24 hoteling spaces for Environmental Health.
- ✓ Introduced a hybrid system of advance and same-day appointments for all Food Handler Safety Training Cards.
- ✓ Completed two budget augmentations in FY 2023-24 and received approval from NV Department of Taxation with no findings.
- ✓ Audited Financial Statements for June 30, 2024, received an unmodified opinion.

Significant Community Accomplishments

- ✓ Immunization Clinics administered a total of 86,727 vaccines to 35,432 clients.
- ✓ Hosted the Southern Nevada Health District's State of Public Health and Legislative Advocacy Day.
- ✓ Launched CredibleMind Community Dashboard to support access to mental health services across CC.
- ✓ Implemented a Congenital Syphilis Awareness Campaign among Clark County healthcare providers.
- ✓ Developed Perinatal HIV Prevention educational material for local hospital providers.
- ✓ Partnership with Three Squares to combat food insecurity.
- ✓ Launched the Beat the Heat Awareness Initiative.
- ✓ Partnership with UNLV to implement wastewater surveillance for SARS-CoV-2.
- ✓ Fight the Bite, mosquito control educational campaign.
- ✓ Received a new five-year federal grant to implement a Healthy Start program in our community.
- ✓ Provided support to the CCSD Safe Routes to School Program.
- ✓ Held 10 Pop-up Produce Stands between September 2023 and June 2024.
- ✓ Barber/Beauty Shop Health Outreach Program (BSHOP/BeSHOP) received the Nevada Public Health Association's Public Health Program of the Year Award.

Addressing the Opioid Epidemic in Clark County

- ✓ Organized the 2023 Southern Nevada Substance Misuse and Overdose Summit.
- ✓ Launched the Clark County Naloxone Saturation and Distribution Plan.
 - ✓ Distributed 52,732 doses of naloxone.
- ✓ Launched Xylazine Test Strip training and distribution program, to complement the Fentanyl Test Strip training.
 - ✓ Distributed 40,700 Fentanyl Test Strips and 6,100 Xylazine Test Strips.

Tobacco Cessation/Vaping Accomplishments

- ✓ Hosted the first annual event “Because We Matter Tobacco-Free Living Summit”, part of SNHD’s African American initiative.
- ✓ Developed new Spanish-language tobacco cessation materials.
- ✓ Over 27,000 UMC patients were electronically referred to the NV Tobacco Quitline.
- ✓ Trained 4,518 student athlete and youth leaders/influencers to share information on the dangers of electronic vapor products.

Health Center Significant Accomplishments

- ✓ 10,335 unique patients served at the Southern Nevada Community Health Center (SNCHC).
- ✓ SNCHC was awarded a new three-year grant by HRSA.
- ✓ Over \$2.8 million in savings for patient services at the SNCHC during FY24 (Sliding Fee Scale).
- ✓ Over 22,000 patient visits delivered at the Health Center during FY24.

Looking Ahead

Goals for Future Period

Looking Ahead...

- Collaborate with NACO and Nevada local health authorities to advocate for additional public health funding at the Nevada Legislature.
- Identify funds to complete the expansion of SNHD's Public Health Lab
- Systematic monitoring of SNHD's state and federal grants to identify and address the potential impact of federal and/or State grant cuts.
- Enhance collaboration with UNLV, other local universities, the Nevada Primary Care Association and other FQHCs serving our community.
- Consolidate, enhance interventions addressing the Opioid Epidemic.
- Launch "Strip Club" project
 - Mail-order program for Fentanyl and Xylazine drug testing strips.
- Complete construction of the dental clinic and implement a Dental Health Program at Freemont Health center
- Implement a hospital-based Wastewater testing program at SNHD's public health lab.
- Pilot and implement ChemBio rapid HIV/Syphilis tests in the field, at outreaches and in Express Testing.
- Enhance prevention of Congenital Syphilis, and perinatal HIV/AIDS in our community.
- Consolidate the integration of behavioral health services and primary care at the Health Center.
- Complete the design and construction of a dental health clinic at Freemont Street Health Center



Thank You

Fermin Leguen, MD, MPH
District Health Officer

MEMORANDUM



Date: January 23, 2025
To: Southern Nevada District Board of Health
From: Fermin Leguen, MD, MPH, *District Health Officer*
Subject: **District Health Officer and Division Accomplishments – FY2024**

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High-Level Accomplishments

Administration Division

1. Awarded and completed construction of the Behavioral Health Center at the Decatur location.
2. Completed layout and design of Dental Clinic for Fremont.
3. Completed full relocation of employees and custom buildouts to Buffalo building.
4. Reconfigured EH public space to 18-24 hoteling spots.
5. Completed update of security camera systems at South Decatur, Fremont, Bonanza, and SNPHL.
6. FY 2024-25 budget completed and submitted timely to Clark County and Department of Taxation. Completed two budget augmentations in FY 2023-24 and received approval from Department of Taxation with no findings.
7. Forecasting models and dashboard reporting implemented to provide relevant and timely information to stakeholders.
8. Audited Financial Statements for June 30, 2023 received an unmodified opinion.
9. Secured new funding from 27 grants that support the Southern Nevada Public Health Laboratory expansion, the expansion of the Behavioral Health Center, the response to the opioid crisis, and essential funding to support health-related services.
10. Completed training, testing and implementation of the ERP system to the Finance Enterprise version for all Finance functions.
11. Introduced a hybrid system of advance and same-day appointments for all Food Handler Safety Training Card.
12. Hosted 123 students, residents, and fellows for an approximate total of 4,640 applied public health practice hours.
13. Increased company-paid life insurance to 1x annual salary.
14. Ratified new 2-year contracts for both general and supervisory units with S.E.I.U.
15. Developed a Leadership Development Training Program.
16. Successfully responded to Cyberattack on our Website.
17. Migrated legacy phone system to Microsoft Teams Voice Services.
18. Launched the Beat the Heat Awareness Initiative.
19. The District Dish, the internal employee newsletter, published four quarterly editions.

20. The external newsletter, The Perspective, published six editions, covering topics like back-to-school vaccinations, heat safety, holiday travel tips, heart-healthy recipes, mosquito surveillance, and the Community Status Assessment.
21. Created and executed a Congenital Syphilis Awareness Campaign.
22. Hosted the Southern Nevada Health District's State of Public Health and Legislative Advocacy Day.
23. Posted the Fight the Bite mosquito surveillance campaign.
24. Provided Public Health Infrastructure Grant support to all programs within the scope of the grant.

Community Health Division

25. Registered 23,745 births; issued 45,247 birth certificates.
26. Registered 21,158 deaths; issued 94,333 death certificates.
27. The 2024 Slam Dunk Health Program wrapped up in March. The NACCHO-designated model practice program encourages physical activity and healthy eating among elementary school students. This year, the program was in 667 classrooms in 101 Clark County School District (CCSD) elementary schools serving over 16,400 students.
28. Provided support to the CCSD Safe Routes to School Program.
29. Chronic Disease Prevention and Health Promotion (CDPP) worked with one (1) faith-based pantry to implement the Supporting Wellness at Pantries (SWAP) program and adopt a nutrition standards policy. The pantry provides food assistance to over 800 people each month.
30. Ten (10) Pop-Up Produce stands were held between September 2023 and June 2024 in partnership with the Regional Transportation Commission of Southern Nevada (RTC), Together We Can, and Prevail Marketplace.
31. Our CDPP's Barber/Beauty Shop Health Outreach Program (BSHOP/BeSHOP) received the Nevada Public Health Association's (NPHA) Public Health Program of the Year Award at the NPHA annual conference in Reno.
32. The TCP's Breakdown (high school vaping prevention program) trained 4,518 student athlete and youth leaders and influencers to share information regarding the dangers of electronic vapor products with fellow teens.
33. Hosted the first annual Because We Matter Tobacco-Free Living Summit. Because We Matter is the TCP's African American initiative that raises awareness of tobacco use's harm to the African American and Black community and encourages cessation.
34. Developed new Spanish-language tobacco cessation materials designed for health care settings.
35. Electronic referrals from University Medical Center (UMC) and Southern Nevada Health District are made to the Nevada Tobacco Quitline. Over 27,000 UMC patients have been electronically referred to the Quitline to date.
36. The Southern Nevada Public Health Lab (SNPHL) performed a total number of 10,705 COVID tests and detected 1,694 positive samples from July 1, 2023 to August 31, 2024.
37. Achieved 100% on the LRN-B challenge test and LPX proficiency for select agent testing.
38. Performed a total number of 1,328 SARS-CoV-2 whole genome sequencing from July 1, 2023, to August 31, 2024.

39. The laboratory expansion plan received a total \$10.5 million in funding support from Clark County and local city governments.
40. Tested over 5,210 pools of mosquitos for Arbovirus targets since July 1, 2023 to August 31, 2024. Reported over 412 West Nile Virus positive and 22 Saint Louis Encephalitis positive pools for the testing season.

Disease Surveillance and Control Division

41. Southern Nevada Post Overdose Response Team (SPORT) developed processes and procedures to respond to overdose through a 24/7 response model.
42. Evaluated the use of expedited partner therapy (EPT) in SNHD's clinics.
43. Launched CredibleMind Community Dashboard to support access to mental health and wellness resources across Clark County, NV.
44. Collaborated with CCSD, in response to sudden rise in school exposures, to implement a voluntary TB screening tool for new faculty and staff.
45. Developed education material and elevated workflows for hospital providers on perinatal HIV Prevention that has been valuable in reporting and testing from clinicians.
46. Developed and launched Clark County Naloxone Saturation and Distribution Plan.
47. Launched Mental Health First Aid in Spanish.
48. Launched xylazine test strip training and distribution program in Clark County to complement SNHD's fentanyl test strip training in March 2024.
49. Facilitated the 2023 Southern Nevada Substance Misuse and Overdose Summit with over 200 attendees in Clark County community.
50. Distributed 52,732 doses of naloxone.
51. Distributed 40,700 Fentanyl Test Strips and 6,100 Xylazine Test Strips.
52. COVID-19 Vending machine project distributed 22,980 kits have been for FY24.
53. Partnered with 65 Community Based Organizations to distribute COVID-19 antigen home kits to underserved populations and populations with higher risk for COVID-19 distributing 101,870 kits for FY24.
54. Partnership with UNLV to implement wastewater surveillance for SARS-CoV-2.
55. Initiated a partnership with Three Square to combat food insecurity.
56. Worked with the state on Data Modernization Initiative (DMI) project.

Environmental Health Division

57. A new office (Outbreak Response Office) was created in the Environmental Health Division to respond to illnesses associated with exposures to a contaminated environment: foodborne illness, Legionella illness, lead poisoning, and recalls.
58. Staff participated on a CDC panel on foodborne illness investigation practices at the NEHA conference.
59. Staff participated as subject matter experts on retail water vending machines with the NEHA and Food and Drug Administration (FDA).
60. Worked with the Southern Nevada Water Authority (SNWA) to begin implementing a septic-to-sewer conversion program.

Public Health and Preventive Care Division

61. The Immunization Clinics administered a total of 86,727 vaccines to 35,432 clients within the four Southern Nevada Public Health Centers from July 1, 2023 to June 30, 2024.
62. The Sexual Health Outreach and Prevention Program (SHOPP) started in 2024 with Express Testing (ET) and Congenital Syphilis Case Management Programs (CSCMP).
63. The Healthy Start program is a new five-year grant that was awarded in September 2023. The first family was enrolled in February 2024 and there have been a total of 25 new families enrolled.

Southern Nevada Community Health Center

64. As of June 30, 2024, 10,335 unique patients were served in the Health Center; 95% year-over-year increase.
65. Awarded a new three-year Health Center program grant by HRSA.
66. Transitioned the Refugee Health Clinic to the Fremont Public Health Center.
67. Received FTCA initial deeming and redeeming for medical malpractice insurance coverage.
68. Total sliding fee adjustments for 2023 equal \$2.8 million, an increase of 12% year-over-year.
69. New behavioral health clinic at the Decatur Public Health Center.

Administration Division

Facilities Department

MAINTENANCE:

1. Successfully bid and awarded architect/engineer for lab project.
 - Currently working with CLV on utilities and drainage improvements.
2. Completed change out of 13 HVAC units.
 - This was one of the implementations point of our strategic plan.
3. Completed upgrade of LED parking lot lights.
 - Part of strategic plan to lower energy consumption by 5%.
4. Awarded and completed construction of the Behavioral Health Center at the Decatur location.
5. Completed layout and design of Dental Clinic for Fremont.
 - Construction drawings are currently with the city.
6. Completed full relocation of employees and custom buildouts to Buffalo building.
 - Completed construction of new IT room in Buffalo suite.
 - Organized and completed move of ~50 employees.
 - Installed equipment for several conference rooms created in Buffalo suite.
7. Built out EH Solid Waste Plan Review space in Main Lobby.
8. Reconfigured EH public space to 18-24 hoteling spots.
9. Build out and reconfigure EMS break room into training area.
10. Upgraded Lab DI system.
11. Installed awnings outside Health Cards/Vital Records/Passport/EMS area.
12. Install misting system outside Health Cards.
13. Built new office space in HR.
14. Remodel/Reconfigure back desk area in EH from four open desk plans to six semi-private spaces.
15. Build out new office space for FQHC Senior Administrative Specialist.
16. Installed filtered bottle filling station by Employee Entrance.
17. Upgraded AV monitors in Lone Mountain Conference Room, Willow Springs Conference Room, and Cactus Wren Canyon Conference Room.
18. Remodeled Safety Officer space for Respirator Fit Test.
19. Constructed and furnished call center for FQHC.
20. Reconfigured Cashier area for Environmental Health.
21. Install HR Monitors at all locations.
22. Installed filtered water system at Mesquite location.
23. Install local refrigerator door alarm in Sean White storage area.
24. Migrated OPHP Command Centers from SNPHL to Westwood Facility.

SECURITY

1. Purchased new patrol vehicle with lights, P/A system and air horn for Decatur location.
2. Purchased golf cart for Fremont location to patrol perimeter.
3. Full staff of seven officers for three shifts for Decatur.
4. Received med bags for bluebird situations.

5. Completed update of security camera systems at South Decatur, Fremont, Bonanza, and SNPHL.
6. Laid out new / safer Red Rock meeting room maps for EH hearings and BOH.
7. Redefined fire evacuation procedures for Decatur.
8. Completed safety walk through of Decatur building with Metro Police and discussed safety concerns after attempted armed robbery.
9. Monthly meetings with FQHC for security updates and Q & A session.
10. Completed vaccine storage and transportation course.
11. Reconfigured parking for SNHD vehicles in compound.
12. Completed another flawless back-to-school clinic.
13. Implemented a new security post/schedule to provide better safety coverage for clients and staff for Decatur.
14. Completed the planning, acquisition, and installation of the security systems and alarms for new pharmacy at Fremont.
15. Instituted alert/panic buttons for security team during an emergency.
 - Buttons installed in all exam/client rooms and counters serving the public at both Fremont and Bonanza locations.
16. Corrected and implemented solution to hazards in dumpster enclosures at Fremont.
17. Implemented procedure for regularly scheduled security staff meetings.

JANITORIAL

1. Purchased new floor cleaning equipment for carpet and flooring maintenance.
2. Hired three employees to complete floor reconditioning/maintenance at Fremont and Decatur locations.
3. Implemented scheduling for full janitorial staff meetings.
4. Established employee for nightly cleaning at new Buffalo location.
5. Continued quarterly exterior building pressure cleaning for all SNHD locations.
6. Successfully found new vendor for regular landscaping and established yearly contract.

Finance Department

FINANCE

1. FY 2024-25 budget completed and submitted timely to Clark County and Department of Taxation. Completed two budget augmentations in FY 2023-24 and received approval from Department of Taxation with no findings. Zero Based Budget Development implemented for all divisions.
2. Forecasting models and dashboard reporting implemented to provide relevant and timely information to stakeholders. Medicaid and Medicare cost report process and UDS reporting was refined and reports filed timely.
3. Audited Financial Statements for June 30, 2023 received an unmodified opinion and were published along with the Single Audit by the statutory due date. The June 30, 2024 Financial Statement audit is currently in progress.
4. Reconciliations and Treasury reports were prepared and submitted in a timely manner to the county and other internal reconciliations were brought current for banking, fixed assets, financial transaction and aging activity.

5. Accounts Payable and Accounts Receivable teams procurement card, invoicing, vendor payment and cashier balancing activities were timely and brought more current. Unclaimed property activity was identified and reviewed and over 14,000 invoices were billed for the Environmental Health Division.
6. New or active renewal grant awards were managed by the Grants team and they continue to research new funding opportunities and are committed to retaining funding for existing programs. Total grants, amendments, revisions in FY 2022-23 -137 and FY 2023-24 – 141. Established the framework for a new process for reviewing grant opportunities, renewals and extensions.
7. In addition to existing grant award management, new grant activity to support specific sub-populations and public health activity was received in FY 2023-2024. SNHD secured new funding from 27 grants that support the Southern Nevada Public Health Laboratory expansion, the expansion of the Behavioral Health Center, the response to the opioid crisis, and essential funding to support health-related services.
8. Accountants successfully produced grant reimbursement requests and other deliverables in acceptable timeframes in a sustained level of grant activity.
9. Completed training, testing and implementation of the ERP system to the Finance Enterprise version for all Finance functions. Completed testing, selection and implementation of a new payroll system.
10. Implemented first phases of the new Finance data reporting system to improve capabilities in financial reporting and data analytics.
11. The payroll team has managed to process increasing payroll volume and manage other deliverables including implementing the new payroll system, developing and delivering system training and troubleshooting transition challenges. At FYE 23 there were 792 employees with paid activity and at FYE 24 there were 803 employees with paid activity.
12. Purchasing responded to critical and time-sensitive purchasing activities, processing 2,157 Purchase Orders in FY 2023-24 (FY 2022-23 – 2,069). Combined activity processed including purchasing card and purchase orders in FY 2023-24 - 5,989 (FY 2022-23 – 5,743). New Vendor registrations in FY2023-2024 totaled 124 compared to 101 in FY2022-2023. Purchasing also updated the socioeconomic reporting to the State to improve efficiency for suppliers.
13. The finance team has experienced some turnover but currently has a full finance management team in place as well as having successful recruitment efforts for other team members during the fiscal year.

BILLING

1. Completed optimization project with eCW to streamline the billing module and processes.
2. Managed the update of the Master Fee Schedule for Board approval after researching current fee benchmarks.
3. Completed 3 reviews and amendments of insurance payors and vendor contracts as needed.
4. Managed the preparation and submission of the Medicare and Medicaid cost reports.
5. Ensured consistent submission of the monthly Wrap Report.
6. Contributed to the submission of the Uniform Data System report for FQHC.
7. Initiated the implementation of a credentialing software to provide efficiencies and compliance.

8. Managed efforts to establish new PPS rate (current rate is an interim rate).
9. Coordinated the billing components of the Sexual Health Clinic transition to FQHC.

FY2025 GOALS

Finance

1. Continue to focus on training and cross-training activities to ensure sustained knowledge levels and business continuity and coverage for critical processes.
2. Maintain regular meetings between Finance and other divisions to support ongoing communication for budget, financial processes/reporting, grant and payroll related information.
3. Implement change order process and provide divisional training on new and existing purchasing processes.
4. Implement additional phases of the Finance data reporting system to improve capabilities in financial reporting and data analytics.
5. Complete stabilization and optimization of the new payroll system.
6. Continue to research new funding opportunities.
7. Publish Adopted Budget Book for FY2025.
8. Provide cross-divisional training on updated Uniform Guidance, grant compliance and management best practices and complete implementation of the newly developed Grant Review Form.
9. Implement interim reviews and backup for reconciliations of accounts receivable and accounts payable aging activity.

Billing

1. Decrease Medical AR over 180 days (net of self-pay) from 28% to 11% to optimize revenue collection.
2. Update the Master Fee Schedule for Board approval after researching current fee benchmarks.
3. Update the Immunizations Superbill to align with current fees.
4. Review and update Payor Contracts and fee schedules as needed.
5. Continue to use eCW's functionality to accommodate efficiencies and reporting capabilities.
6. Finalize the PPS rate. (current rate is still an interim rate).

Health Cards

1. Maintained full Food Handler Safety Training Card testing services by appointment at all five locations and Body Art Card testing services by appointment at the three non-rural offices.
 - a. First-time food handler cards issued July 2023 – June 2024: 74,565
 - b. Renewals (In-person) of food handler cards July 2023 – June 2024: 8,228
 - c. New body art cards issued July 2023 – June 2024: 1,348
2. Introduced a hybrid system of advance and same-day appointments for all Food Handler Safety Training Card testing to accommodate both the clients who can wait a few days to obtain or renew their card and those clients who need one immediately to start a new job.
3. Continued a Food Handler Safety Training Card online renewal system that allows eligible cardholders to take the 10-question test at home and, after passing the test and paying all

fees, receive a certificate that can be carried in printed or electronic form in place of the plastic card.

- a. Renewals (Online) of food handler cards July 2023 – June 2024: 13,822
4. Offered a monthly Low-Risk Food Handler Card class for clients with special needs whose job responsibilities are limited and at a lower risk for causing foodborne illness. The class consists of basic food safety training and a handwashing demonstration. No written test is required.
 - a. New low-risk food handler cards issued: 4
5. Launched online card lookup portals on both the food handler and body art webpages. This allows holders to look up their own card numbers and expiration dates while also allowing employers and other entities to verify card statuses (active vs. expired) without having to file a public records request.
6. Expanded the requirements necessary to receive a Certified Food Safety Manager Card from simply presenting a food protection manager certificate to additionally being able to pass a 10-question basic food safety test at a Health Cards office. Since changes in the 2023 Food Regulations require more people in a food establishment to possess food protection manager certification, this additional test helps to confirm clients obtaining the Certified Food Safety Manager Card truly possess the minimum required knowledge.
7. Approved three additional entities to train their clients and students on food safety principles, test them on their knowledge, and issue a certificate of completion that can be submitted to the Health Cards office to obtain a Food Handler Safety Training Card. This brings the total to 11 agencies, organizations and high school culinary programs that have been approved to offer this service since Fall 2021.
8. Updated Food Handler Safety Training Card training materials and test questions to reflect changes introduced in the 2023 Food Regulations and to rephrase potentially confusing terms.
9. Continued participation in Environmental Health’s quarterly Food Safety Partnership meetings to relay information regarding Health Cards to industry professionals.

Human Resources Department

STAFFING/RECRUITMENT/CLASSIFICATION

1. Interviews Conducted: 606
2. Job offers: 177
3. Posted Positions: 87
4. Attended (4) job fairs: UNLV School of Public Health, Virtual Fair through National Environmental Public Health Internship Program, Roseman University, and the County Public Sector job fair.
5. Reconstructed our recruitment process: Incorporated C.A.R.E.S. Values
6. Recruitment Training: Created and provided interview training to incorporate (3) rating factors
7. Classification and job review of the following positions: Clinical Admins vs. Operations Admins
8. Create new classifications/job descriptions/updates job descriptions: Senior Administrative Specialist, Administrative Specialist, Senior Patient Service Representative, Communications Secretary, Behaviors Health Manager, FQHC Management Coordinator, Custodial

Supervisor, Academic Affairs Coordinator, Disease Surveillance, Health Educator, Communications and Legislative Affairs Administrator, and Public Health Preparedness.

9. Reviewed and adjusted BU status for Public Health Preparedness Analyst classification.
10. Compensation analysis for all Laboratory classifications.
11. Added new software (ERI) for compensation analysis.
12. Compensation analysis for all non-represented classifications.
13. Adjustment of all District compensation wage scales and salary ranges in NEOGOV operating system to align with approved COLA adjustments.

ACADEMIC AFFAIRS

1. Hosted 123 students, residents, and fellows for an approximate total of 4,640 applied public health practice hours.
2. Subject Matter Expert on eight new affiliation agreements. Six affiliation agreements were not executed due to changes in SNHD clinical capacity or failure of the academic institution to respond.
3. One Health District After Dark (HDAD) event was held on Health Equity in Sin City. There were 66 attendees between in-person and online participants. There is a second HDAD event on Gun Violence as a Public Health Issue scheduled for November 14, 2024.
4. Completed requirements for a \$1,500 grant from the National Network of the Libraries of Medicine (NNLM) to purchase HDAD-related resources and make them accessible to the community.
5. Served as a judge for a Career & Technical Education project in the Clark County School District.
6. Served on the QI Council and Internal Review Council for research requests.
7. Participated in internship and career fairs at Nevada State University, Roseman, and UNLV SPH.
8. Attended the UNLV SPH public health academic assessment summit.
9. Attended the UNLV SPH and SON accreditation site visits.
10. Attended the advisory board for Arizona College and Roseman University.
11. Spoke to one UNR public health class, one UNLV Honors college class, and one UNLV Sociology 101 class.
12. Participated as employer expert in public health problem-based learning for UNLV School of Public Health undergraduate capstone course.
13. Wrote Youth Advisory Council plan for executive leadership.
14. Used Academic Health Department (AHD) goals for inclusion on the State Health Improvement Plan (SHIP) implementation plan for workforce development.

HIRES EXTERNAL TO HR

1. Hired Chief Human Resources Officer.

EMPLOYEE/LABOR RELATIONS/RECOGNITION

1. Launched Employee of the Month Recognition
2. Launched Supervisor/Manager of the Quarter
3. Launched Employee Referral Program
4. Launched Volunteer Outreach Program: Safe Nest (8/7) and Three Square (10/2)

ORGANIZATIONAL PLANNING

1. Planning SNHD Managers Conference (10/17)
2. Planned FutureSync Training for Supervisors
3. Planned benefits fair

BENEFITS/HRIS/EMPLOYEE RECORDS

1. Added bereavement leave.
2. Increased company-paid life insurance to 1x annual salary.
3. Changed WC carriers for a savings of over 200k and moved workers compensation claims online.
4. ER/LR staff attended 145 staff meetings and held over 200 1:1/group management meetings to assist with reducing employee relations issues within departments.
5. Scanned 1,162 files to house electronically.
6. Added Pet Insurance.
7. Reduced probationary releases by 72% from 14 to 4.
8. Ratified new 2-year contracts for both general and supervisory units with S.E.I.U.

SAFETY

1. Began sending monthly safety messages.
2. Safety Officer began attending monthly management meetings with directed safety messages.
3. Updated and adopted General Safety Program.
4. Celebrated Safety Week with information and prizes.

EMPLOYEE TRAINING AND DEVELOPMENT

1. New Hire Orientation: Reformatted the process.
2. Buddy Program: Created New program to assist new hires with onboarding process.
3. Conduct Quarterly New Hire Check-in Process.
4. NeoGov Training Session: Timecards
5. DiSC Training: Psychometric Evaluations and Training provided to all leadership.
6. Organizational Vital Signs: 82% Participation, Conducted Feedback Sessions, communicated results and disseminated information with organization.
7. ABCs Of Career Development Employee Training: Applications Materials, boosting your professional skills, Crafting your Personal Brand, and Successful Interviewing.
8. Senior and Lead Training: Developing a Leaders Mindset, Overcoming Personal Biases, Communication and Influence, and Conflict Management.
9. Volunteer Orientation Training.
10. Heat Awareness Training.
11. Leadership Development Program.
12. Manager's Toolbox training: Managing Performance, Building Effective Teams, Understanding our Union, and Feedback Training.
13. PHIG Action Plans: Including Leadership feedback and development programs (LIFO, Peopletek, 6Seconds and Coaching) Leadership cohort Program.
14. Started sending out monthly HR newsletter.

Information Technology Department

STAFF NOTES

1. Jason Frame, Chief Information Officer, participated in several panel discussions, including the HIMSS Strategic Summit, the Nevada Digital Government Summit, the Info-Tech Live Conference, the Digital Healthcare Innovation Conference and the Channel Company XChange Conference.
2. So far we have had 3 staff members from IT win the Employee of the Month (Toby, Philip, and Joseph) and Jason Agudo win the Manager of the Quarter award.

APPLICATIONS TEAM

Staff Awards

1. Phillip Pilares – Employee of the Month June 2024

Applications

1. Upgraded our Electronic Health Record System, eClinicalWorks (eCW) to v12.0.2
2. Helped with Revenue Cycle Management Optimization project to ensure optimal workflows are set up for collection of funds from eCW.
3. Successfully responded to Cyberattack on our Website.
4. Set up new Servers for Forms, APIs to use Containerized technology (Docker) and Key Cloak for Authorization.
5. Moved COVID-19 related forms, Web, and Mobile applications to the new Docker platform.
6. MongoDB version upgrade version 5.0.25 (from 4.4.19).
7. Implemented Simpler Systems for Finance Reports using FE Data.
8. Implemented Healow Check-in for patients to check in ahead of their appointment time.
9. Moved Vital Records to Laserfiche Cloud solution.
10. Built new Restaurant inspections site to work with Accela Data.
11. ArcGIS upgrade to v 11.2 moving all users to ArcPro v 3.2 and up.
12. Moved existing forms from older FormsAdmin to Management Studio.
13. Integrated with Neogov for Approval workflow for various applications such as Travel, Grants, etc.
14. Stood up a new Time-off calendar now pulling data from Neogov and Travel Request.
15. Neogov integration with FE for Employee reimbursements.
16. EMS Events forms to track events and allow for online payments.
17. Implemented Flic (Panic) buttons integration with Teams application.
18. Changes to SharePoint site.

OPERATIONS TEAM

Staff Awards

1. Joseph Yumul – Employee of the Month August 2024
2. Toby Ashmore – Employee of the Month April 2024
3. Jason Agudo – Manager of the Quarter Q1 2024

Technology Modernization

1. Migrated legacy phone system to Microsoft Teams Voice Services.
2. Refreshed fleet of smartphones, migrated to T-Mobile from Verizon.
3. Upgraded Active Directory Domain and Forest functional level to 2012 R2.
4. Implemented new Exchange Management Server.
5. QS1 Pharmacy Server upgrade and virtualization.
6. ArcGIS server cluster upgrade to version 11.2.
7. Conference room AV refresh at Willow Springs, Lone Mountain, and Cactus Wren.
8. Panic Button system migration and deployment from InformaCast Fusion to Fliq.io.
9. Primary Firewall refresh at Decatur, deployment of new Palo Alto PA 1420 firewall cluster.
10. Public WiFi system refresh and expansion at Decatur.
11. Refurbish and repurpose of EMC Unity 300F SAN, Synology SYNRS1 and SYNRS2 NAS.
12. Rebuild and hardening of all Akamai hosts due to Cyber Incident in March 2024.
13. Decommissioned unsupported server, storage, and network hardware – Compellent, Clariion, Rolex, QS1, legacy Cisco VPN.
14. Decommissioned legacy VMs – Legacy on-prem ECW, Cubus, legacy STDMIS, Deroche, Ferragamo, Legacy Windows Network Load Balancers, Graf, Informisc2, Kolber, Lego, Nmedia, Morpheus, Ora, Tudor, Vancleef, Vedox, Victorinox.

Operations

1. Cybersecurity incident response for breached web server on March 2024.
2. Completed BCDR audit, implemented secondary datacenter using a colocation facility in Flexential Downtown to address recoverability gaps in BCDR capability.
3. Domain registrar migration from GoDaddy to Cloudflare for added domain security and lower ongoing costs for renewals.
4. Certify the Web deployment expansion for SSL certificate management, auto renewal, and leveraging of free certificates from LetsEncrypt.
5. Implemented URIports for DMARC management and certificate expiration monitoring
6. Implemented recording server for Horizon VDI for use with vendor access activity auditing.
7. Deployment of cloud firewall to protect Akamai network, implemented Wazuh server for centralized logging of Akamai hosts.

Departmental Systems Deployment

1. Infrastructure build for Orchard Outreach for SNPHL
2. Infrastructure build for Simpler Systems for Finance
3. Infrastructure build for OpenEMPI for Informatics
4. Infrastructure build for Fax OCR project for ODS/ACDC
5. Deployment of new Pharmacy IVR for Fremont Pharmacy

Buffalo site opening

1. Implemented new design for access network using Nile.
2. Build of three new conference rooms.
3. Office moves of Finance and OPHP from Decatur.

Office of Communications

1. Between July 1, 2023, and June 30, 2024, the Office of Communications handled 462 media inquiries from local and national newspapers, digital news services, radio stations, television stations, podcasts, and national broadcast and cable networks. These inquiries spanned a wide array of public health topics, including COVID-19, mpox, fentanyl overdoses, heat-associated deaths, pop-up produce stands, Fight the Bite, back-to-school immunizations, nutrition, and many more.
2. In May 2024, the Office of Communications, in partnership with Clark County and other community organizations, launched the Beat the Heat Awareness Initiative at the Clark County Government Center Amphitheater. The event featured remarks from representatives of the Southern Nevada Health District, Clark County, and the National Weather Service.
3. The Office of Communications issued 64 news releases and media advisories on topics such as COVID-19, back-to-school vaccinations, Legionnaires' disease, pop-up produce stands, flu vaccinations, mpox, diabetes, Public Health Heroes, Soda Free Summer Challenge, Slam Dunk Health Challenge, mosquito surveillance, xylazine, and the Move Your Way summer campaign. The office also covered health-related observances, including World AIDS Day, National Latinx AIDS Awareness Day, National Black HIV and AIDS Awareness Day, National Minority Health Month, National Health Center Week, Childhood Obesity Awareness Month, American Diabetes Month, National Infant Immunization Week, Men's Health Month, Hepatitis Awareness Month, World TB Day, International Overdose Awareness Day, American Heart Month, and National Coming Out Day.
4. During the same period, the Office of Communications tracked 8,741 public health-related stories, all of which were shared with staff.
5. The District Dish, the internal employee newsletter, published four quarterly editions, featuring topics such as self-care for employees and holiday getaways in Southern Nevada. Regular sections included employee profiles and staff recognitions.
6. The external newsletter, The Perspective, published six editions, covering topics like back-to-school vaccinations, heat safety, holiday travel tips, heart-healthy recipes, mosquito surveillance, and the Community Status Assessment. Each edition averaged a 35% open rate, significantly higher than the industry standard of 17-28%.
7. The Office of Communications also collaborated with the Office of Disease Surveillance to create and execute a Congenital Syphilis Awareness Campaign. The campaign provided targeted information and resources to women aged 18-35 at risk of syphilis infection and congenital syphilis transmission. The campaign utilized paid digital display ads, paid search ads, and organic social media videos, generating over 4.5 million impressions and achieving a click-through rate of nearly 15%.
8. Additionally, the Office of Communications worked with the Southern Nevada Community Health Center to promote its behavioral health program. A search ad campaign targeted Clark County residents aged 18-64, resulting in over 98,000 impressions and a click-through rate of nearly 10%. The Office also placed Facebook ads, generating around 225,000 impressions, 2,700 engagements, and 2,600 clicks.
9. In FY2024, the Office of Communications successfully completed 1,054 project requests, encompassing graphic design, website content development, advertising and marketing outreach materials, and translation services. The Office also updated content across several Health District websites, including SNHD.info, SNCHC.org, and GetHealthyClarkCounty.org.

10. In coordination with the Department of Welfare & Supportive Services (DWSS) and Three Square Food Bank, the Office supported outreach efforts at the Main Public Health Center and the Fremont Public Health Center, assisting clients with SNAP, Medicaid, and Low-Income Energy Assistance Program applications. In 2023, 1,842 clients were served by DWSS representatives, while 193 clients received assistance from Three Square.
11. During National Public Health Week in April 2024, the Office of Communications hosted Southern Nevada Health District’s State of Public Health and Legislative Advocacy Day, which included a Congenital Syphilis presentation and a panel discussion on the overdose burden in Clark County. The Office also organized the 2nd Annual Walk Around Nevada Challenge, in which 120 staff members participated, walking nearly 20,000 miles collectively.
12. The Office of Communications hosted a community volunteer event in March 2024 with Get Outdoors Nevada, where Health District staff and their families collected 280 pounds of micro-trash along the 215 Beltway Trail.
13. The Office of Communications expanded its volunteer workforce by four members, bringing the total volunteer hours to 7,328.
14. Additionally, the Office of Communications handled over 1,248 inquiries via the public information email address, addressing topics from Health District programs and services to vaccine clinic requests, health fair invitations, media requests, complaints, and more.
15. On social media, the Office of Communications covered a variety of public health topics, including the Fight the Bite mosquito surveillance campaign, Health District After Dark events, pop-up produce events, Max Your Vax Mpox campaign, World AIDS Day, COVID-19 and flu informational campaigns, The State of Public Health 2024, National Public Health Week, National Infant Immunization Week, and back-to-school immunizations. Across all platforms, the Office generated the following metrics:
 - SNHD.info website: 2,323,416 visits
 - Facebook: 1,470,953 reach
 - Instagram: 86,900 reach
 - Twitter: 103,000 impressions
 - Nextdoor: 667,899 members, 558,600 impressions
 - YouTube: 2,543,737 views

Legal Department

LEGAL DEPARTMENT PROGRAMS AND PROGRAM METRICS

a. Administrative Hearings

The Legal Department’s Associate General Counsel represents the Health District in the prosecution of administrative compliance cases. On a monthly basis, the Solid Waste and Compliance program of the Environmental Health Division holds hearings enforcing illegal dumping laws and violations of the Solid Waste regulations. On an as needed basis, the Associate General Counsel prosecutes other Environmental Health programs compliance issues, as well as the Office of Emergency Medical Services and Trauma System’s cases regarding violations of permit and licenses.

This past year, 59 Solid Waste cases were brought to hearings. Additionally, one aquatic facility variance revocation was appealed and is pending review in the district court. A second aquatic facility waiver revocation was successfully defended on appeal.

b. Public Record Requests

The Legal Department manages the Public Records Program and oversees Health District compliance with the Nevada’s public records law consistent with NRS Chapter 239.

Public Record Requests for 7/1/2023 – 6/30/2024: 1,399

This represents a slight increase for the same time period the prior year.

c. Medical Record Requests

In January 2023, the oversight of the medical records request program transferred from the Legal Department to clinical partners (FQHC & PPC). The transition started in November. In doing so, Legal staff trained more than 10 employees in HIPAA compliance for requests, updated policies, procedures and forms, worked with IT to create new points of contact, and continues to be an advisor to staff for processing requests. This transition did not include epidemiology requests, the Legal Department continues to process epidemiology medical records requests.

Epidemiology Medical Record Requests for 7/1/2023 – 6/30/2024: 26

d. Subpoenas

The Legal Department manages all subpoenas requesting Health District business records and coordinates responses with the applicable Health District Division and all demands for employee depositions in non-party litigated matters. There were 25 subpoenas for the time period of 7/1/23 to 6/30/24, which is an increase from last fiscal year.

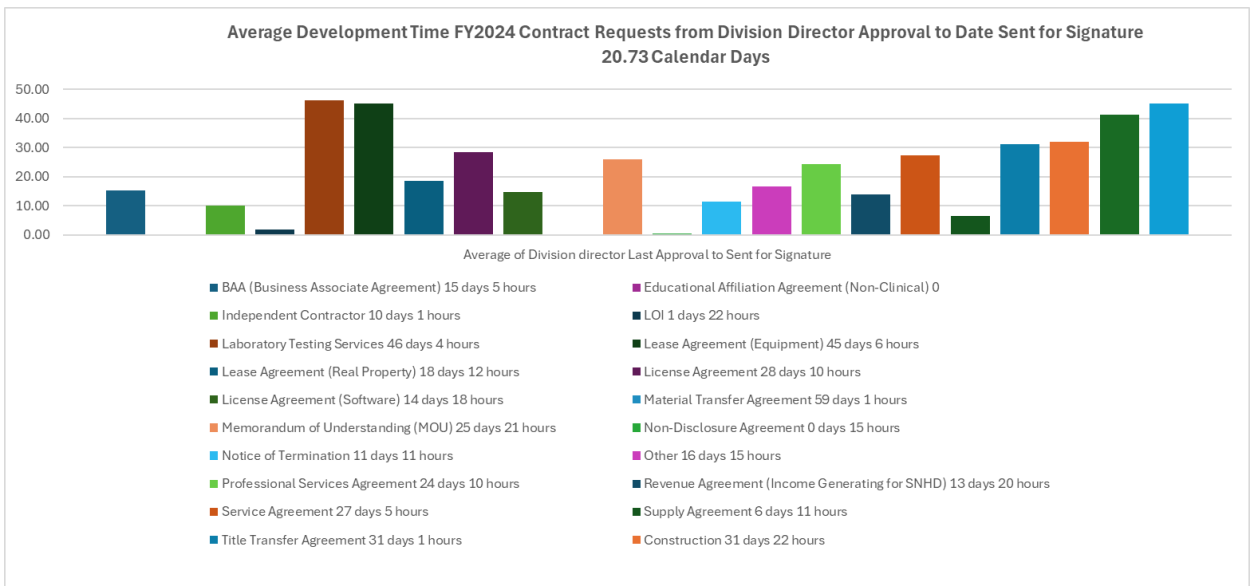
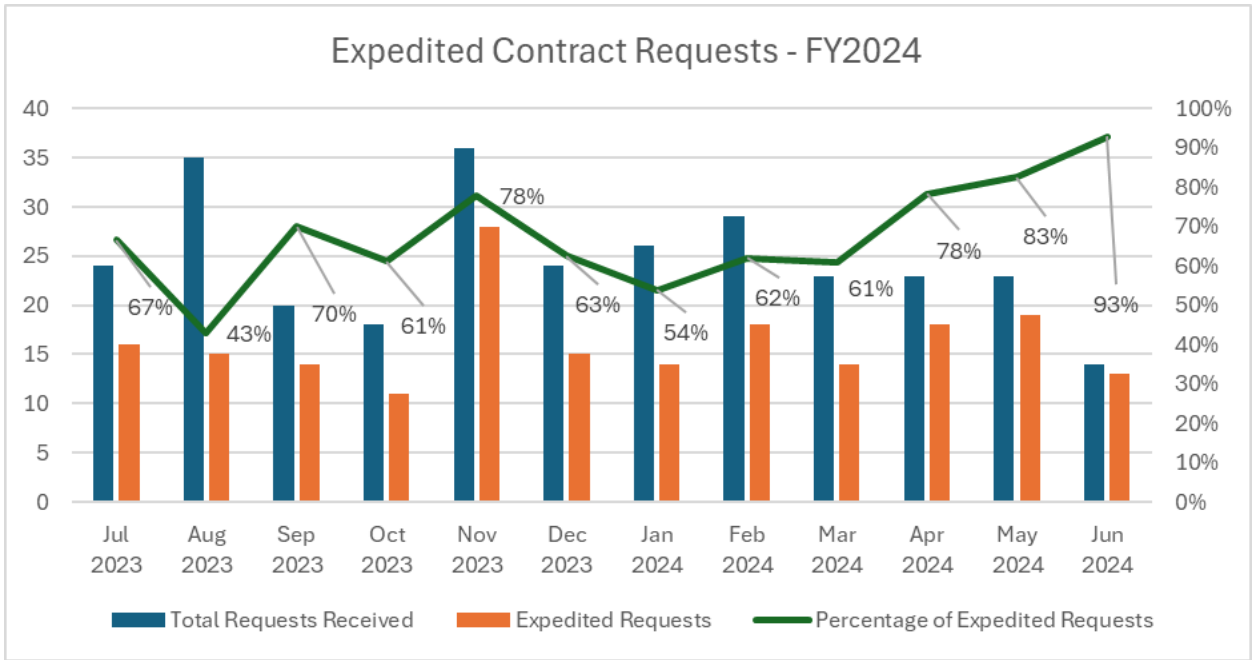
For matters wherein the Health District is not a party and one of the party’s seek District staff to attend depositions, the Associate General Counsel attends and ensures the Health District’s interests are represented. This past year, one deposition required attendance.

e. Records Information Management

The Legal Department is responsible for facilitating and maintaining the correct records management policies and procedures and integration of the records management program into the Health District’s operational systems. This year, the Legal Department conducted its annual Records Information Management training session for RIM Liaisons with 20+ in attendance via WebEx. For those who were unable to attend, the Legal Department created an independent, self-paced training process and ensured all Liaisons completed the annual training. The Legal Department are advisors to RIM Liaisons, providing guidance regarding the life cycle of their programs’ documents. The Legal Department also advises Liaisons regarding reviewing, updating and maintaining their programs’ retentions schedules.

f. Contracts

Contracts staff continued to work with programmatic staff to ensure the Health District’s contractual needs were met on a day-to-day basis. In FY2024, almost 300 contract requests were received, with approximately 66% of those requests being expedited by their sponsoring program(s) with the expectation that development of an expedited contract document would be completed within four weeks or sooner.



In FY2024, the Contracts program developed a minimum of 17 different types of contracts as shown above, with the time between Division Director approval to the time the finalized contract was sent for signature being an average of 20.73 calendar days regardless of expedite status.

Contracts staff continued to work one-on-one with Agiloft contract lifecycle management platform users to troubleshoot technical issues and identify fixes and/or reasonable workarounds, thereby keeping contract requests moving smoothly through the approval and development process. Furthermore, the Contracts program managed dozens of Finance Enterprise contract expiration notifications, in addition to assisting Financial Services to ensure Federal Funding Accountability and Transparency Act reporting concerning federal grant subrecipients was kept current.

Additionally, the Contracts program was integral in identifying issues with contract-related factors including funding sources and scopes of work as submitted and approved in Agiloft by various programs, thereby protecting the Health District from unintentional misappropriation of funding and cost overruns.

Finally, Contracts branched out to provide enhanced support services to its internal clients, including but not limited to establishing a semi-annual multi-divisional meeting to discuss issues and solutions for managed care organization/third-party payor arrangements.

g. Risk Management Program

In addition to managing the insurance products for the Health District, the RMP identifies, evaluates, and measures the different types of risks that can impact the Health District and the Community Health Center. Culminating in an annual risk management report.

The RMP provided significant support to the Southern Nevada Community Health Center in obtaining Federal Tort Claims Act (FTCA) deeming; thereby, lowering exposure for medical malpractice claims. General Counsel, as the Risk Manager, also provides claims management in compliance with HRSA guidelines.

With the approval of FTCA deeming and the costs of POOL/PACT increasing, a new insurance broker was obtained with experience in Health Centers. With his and his team's expertise, risk management was able to leverage the cost savings for fiscal year 2025. Initial accounts could be as much as \$140,000 in insurances premiums and over \$200,000 in worker compensation.

h. Compliance Program

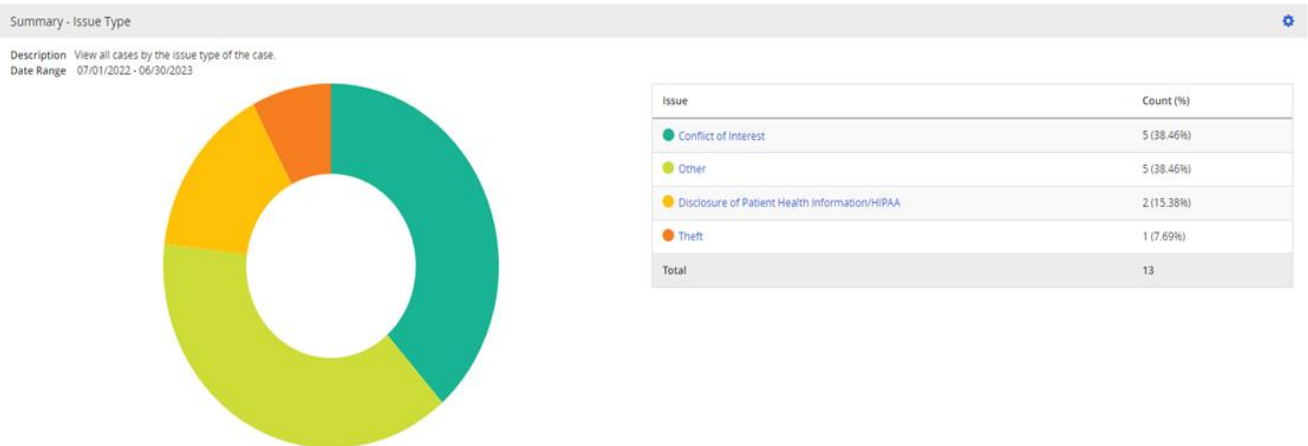
The Compliance Program works diligently with the covered entity to ensure HIPAA and privacy concerns are being addressed. The Compliance Officer is responsible for completing these tasks. The compliance program hosts a quarterly compliance committee. In the committee, the members are informed of areas of concern for the Health District and briefed on any ethical complaints that have been investigated.

Clinical inspections were completed this year for the Decatur, Fremont, Mesquite, and All Saints Church locations. During these inspections, the Compliance Officer searched the sites for any HIPAA or privacy violations. The Compliance Officer inspected the facilities while staff were not working with clients. The inspections identified items that were able to be addressed through work orders. The Compliance Officer addressed other deficiencies by speaking with supervisors and meeting with staff to educate them on the identified violations.

The Compliance Officer completed a risk assessment required by the U.S. Department of Health and Human Services. Compliance sent the risk assessment to all departments and divisions within the Health District. The assessment allows each department/division to look at its processes and make any changes that they identify to ensure compliance with Health

District policy. Each department/division is encouraged to review the assessment with their staff to identify any known issues.

The Legal Department utilizes incident management software, EthicsPoint, which allows staff to anonymously report real or perceived ethical and HIPAA violations. In the past fiscal year, 13 incidents have been reported.



i. Policy Committee

The Legal Department provides direction to the Policy Committee (with the General Counsel and Associate General Counsel as co-chairs). Prior to Committee review, one or both in-house counsel reviews each policy for content, accuracy, and compliance.

There are 59 effective district wide policies. During 2024, 10 district wide policies were either introduced or reviewed, published, and acknowledged by Workforce members.

As part of the Public Health Infrastructure grant, Human Resources purchased the full suite of NEOGOV, which includes PowerDMS to manage documentation review and eForms to manage Workforce member compliance. Both platforms were implemented September 1, 2023.

LEGAL DEPARTMENT TRAINING COMMITMENT

To ensure the best services to the Health District, the Legal Department staff attend a variety of trainings throughout the year.

General Counsel presented at the Network for Public Health Law regarding HIV data privacy and at the CDC/NACCHO Public Health Law Practitioners Convening regarding minors rights to consent to sexual healthcare. She also attended the ABA Labor & Employment Law Annual conference.

Associate General Counsel attended the Nevada Public Lawyer Conference and attended courses covering labor and employment law, poverty law, preventing religious discrimination, and HRSA requirements for health centers, as well as the State Bar Conference.

In January, both the Contract Administrator and General Counsel attended ContractsCon, a two day contracts focused training at UNLV.

The Contract Administrator and Contracts Paralegal both attended a Federal Funding Academy webinar presented by Feldsman Leifer LLC, lasting two and a half days in August 2023. In February 2024, they attended a one-hour Agiloft training session concerning the contract management platform's Summer 2024 release. The Contract Administrator attended approximately three hours of training in May and June 2024 provided by the State of Nevada Purchasing Division. Furthermore, she attended approximately eight hours of training presented by Feldsman Leifer LLC from January 2024 through June 2024, to include two sessions involving upcoming changes to Uniform Guidance; in addition to Subawards vs. Contracts, Internal Investigations, Federal Government Expected Enforcement Priorities, and Build America/Buy America.

The Compliance Officer completed a virtual Data Science Principles course February 2024. The training provided general concepts and use of data science including prediction, causality, data wrangling, privacy and ethics.

The Contracts Paralegal, Paralegal/RIM Coordinator, and Legal Secretary each attended multiple Toastmasters meetings from January through June of 2024.

Workforce Director (Public Health Infrastructure Grant)

1. Workforce Director and Program Evaluator for the Public Health Infrastructure Grant support all programs within the scope of the grant including:
 - NEOGOV contract continued
 - Environmental Health – Outbreak Response Program
 - Personnel Hires – PHIG
 - Chronic Disease and Health Promotions
 - Continuation of Contracts through Public Health Infrastructure Grant funding:
 - Together We Can – Successful execution of the program
 - CCSD – Safe Routes to Schools (SRTS) continuation of the program
 - Health Equity
 - Execution of two contracts expanding the impact of health equity program in underserved communities
2. Enhanced Public Health Week
 - Public Health Events planned in April 2024
 - Inclusive participation – All work sites; Breakfast provided through PHIG funding
 - Provide recognition for all employees
 - Focus is the State of Public Health
3. Quality Improvement
 - Conducted in-person and virtual workshops for QI 101
 - 135 contact hours
 - 36 person-hours spent in course design
 - 9 more hours spent in upgrades for subsequent workshops based on data collected from participants

- Instituted QI maturity survey to leaders to shape the plan of creating a stronger QI culture for Accreditation and better partnership in the community.
 - Adopted QI Charter and SharePoint repository from mentor contact empowered by NNPHI.
 - Began a project with Behavioral Health addressing access to care. Positive results have surfaced in less than two months of using the new Project Charter.
 - The waiting list was down to zero patients for the first time in months.
 - The backlog for new patient appointments with a Spanish-speaking provider was reduced from 3 months to 0.5 months.
4. Participated in the annual Region 9 HUB meeting. Presented by Public Health Infrastructure Center for Health Leadership and Impact
- Large Group Plenary Sessions
 - Workshops
 - Peer Learning Groups
5. Performance Measures and Progress Reports
- Targeted Evaluation Project report submission (August 2023 & February 2024)
 - SNHD Evaluation Logic Model
 - Open Forum Conference attendance
 - Reverse Site Visit attendance
 - Advanced Program Evaluation Certificate (CDC)
 - PHIG Evaluation Community of Practice member
6. Non-Competitive Continuation
- Notice received in June 2024.
 - Public Health Infrastructure Non-Competitive Continuation submitted on August 1, 2024.
 - Received confirmation on approval of Carryover PHIG A2 funds on August 21, 2024.
 - Expected Receipt PHIG A2 funding through NCC process is December 2024.
7. SNHD Strategic Plan Continuous Improvement
- Continued collaboration with the vendor and District Leadership to assemble data.
 - Assembled input from the Board, Community partners, and internal staff regarding Mission, Vision, and Values in addition to competitive analysis.
 - Agreed upon new SNHD Values under the CARES acronym.
 - Commitment
 - Accountability
 - Respect
 - Excellence
 - Service
 - On track with publishing the full plan no later than 1/15/2023.
 - 20 hours of training on virtual dashboard to allow DHO to track performance of strategic plan goals and initiatives.
 - Leadership on board for refreshing strategic plan for calendar 2024 with new priorities.
8. Quality Improvement
- Added two new members to QI Council.
 - Utilized PHIG grant funding and Technical Assistance to increase the scope of QI across the District with the Bounday Spanning Leadership workshop facilitated by ASTHO.

- Utilized QI Maturity survey to evaluate status of QI and determine best steps to drive more QI projects and sustain continuous improvement.
 - Larson Institute at UNR accepted grant funding for instructional design and content of A3 toolkit. All Managers and Supervisors are requested to attend before making the workshop encouraged and open to all staff.
 - Planning PHIG funded TA to deliver training that supports managers driving a quality mindset through the work of their teams in each program. Change management will be a key part of this initiative.
 - Performance Management/Quality Improvement Plan and Workforce Development Plan drafted for publishing in early 2024.
9. PHAB Reaccreditation
- Meeting with all contributing stakeholders to confirm ownership of each standard and measure – 90% stakeholders identified.
 - PHIG Funding set aside for consultant review before next PHAB submission.
 - Will schedule TA for assistance with Communications Plan, Document review, and potentially the Workforce Development Plan.
 - Implemented a cloud-based dashboard system for PHAB Accreditation documentation progress.
 - This has increased visibility and accountability in both areas.

Community Health Division

Vital Records

1. Registration, Issuance and Processing – July 1, 2023 to June 30, 2024.
 - Registered 23,745 births; issued 45,247 birth certificates.
 - Issued 480 free birth certificates to homeless adults and youth. (NRS 440.175).
 - Issued two (2) free birth certificates to inmates released within 90 days (NRS 440.175).
 - Issued thirteen (13) free birth certificates to assist OEDS Jail Project.
 - Witnessed 321 Declaration of Paternities, to add fathers to their child’s birth certificate.
 - Registered 21,158 deaths; issued 94,333 death certificates.
 - Registered 197 fetal deaths.
2. Non-COVID-19 Accomplishments
 - At this time, the Vital Records team is fully staffed. Within the last 6 months Vital Records backfilled three positions, which were all filled with internal SNHD candidates.
 - Collaboration with the Nevada Office of Vital Records to improve and revamp forms, policies, and procedures.
 - Parentage documents.
 - Paternity documents: at the request of SNHD, we now have English and Spanish versions.
 - Homeless applications.
 - Death Transit Permit- in state and accepting bodies being shipped into Nevada.
 - Coalesced with OEDS for incarcerated clients who lack documented identification.
 - Introduced and developed peer-to-peer recognition program.
 - Facilitated and maintained mechanisms for messaging in SNHD Vital Records
3. COVID-19 Accomplishments
 - Engaged with area physicians, medical examiners, and hospitals to correctly certify and report COVID-19 death.
 - Joined forces with VR Epidemiologist and OEDS to monitor, report, and register COVID-19 deaths.
4. High Level Goals for 2025
 - Working with Facilities to build a lockbox area designated for Funeral Homes to improve efficiency and workflow.
 - Began data imaging project in Laserfiche to bring local copies of records into compliance with NRS 440.
 - Avidly working to improve hospital birth timeliness and compliance with NRS 440.
 - Improved processes for facilitating back to school activity.
 - Amalgamation with CCSD in April 2025 when registration opens.
 - Collaboration with immunization messaging.
 - Back to School effort in offering Fridays and weekends to align with immunization clinics.

Passport Services (subsidiary of Vital Records)

1. Passport services processed 7,877 applications, a decrease of 17.5% from FY23.
2. Completed Acceptance Facility Annual Certification, November 2023.

3. Concluded a successful Passport Fair with Congressman Steven Horsford’s office, February 2024. Received a Certificate of Special Congressional Recognition from Congressman Horsford’s office.
4. Facilitated and maintained mechanisms for messaging regarding SNHD Passport services.
5. High Level Goals for 2025
 - Harmonized with SNHD’s Communications to develop additional advertising for Passport Services.
 - Increased Passport Service application intake by 10% (8,664 applications).

Office of Emergency Medical Services & Trauma System

1. Licenses Issued
 - Full Licenses 2,548
 - Provisional Licenses 88
2. Licensure Exams Provided
 - EMT 581
 - AEMT 474
 - Paramedic 298
3. Certification Exams Provided
 - Onsite 78
 - Offsite 27
4. Response Vehicle Inspections
 - Air Ambulance 8
 - Ground EMS Response Vehicle 503
5. Agency Audit
 - EMS 13
 - Training Center 4
6. Investigations
 - Complaints 4
 - Protocol Deviation 17
7. Meetings
 - Public 19
 - Closed 8
8. Hosted the Regional Trauma Advisory Board (RTAB) Meeting which has 22 board members that oversee, disseminate information to and govern over 300 trauma services within the Southern Nevada Region.
9. Partnering with the Medical Advisory Board (MAB) Meeting that has 25 board members that oversee, disseminate information to and govern over 13 different medical providers within the Southern Nevada Region.
10. Held numerous public meetings to amend clinical care guidelines to provide the best prehospital care possible.
11. Streamlined training to remove administrative barriers and empower training managers to concentrate on their mission.
12. Responsible for maintaining maps for trauma services provided by zip code.

13. Regional Trauma Coordinator was integral to extend communication with stakeholders as a member of ICS.

Office of Chronic Disease Prevention and Health Promotion

PHYSICAL ACTIVITY:

1. The 2024 Slam Dunk Health Program wrapped up in March. The NACCHO-designated model practice program encourages physical activity and healthy eating among elementary school students. This year, the program was in 667 classrooms in 101 Clark County School District (CCSD) elementary schools serving over 16,400 students. Prizes were awarded to top performing classrooms in each grade level. All participating classrooms received certificates, 5-2-1-0 Healthy Habits Everyday posters, and other materials.
2. Our CDPP team provides support to the CCSD Safe Routes to School Program (SRTS) to expand SRTS participation and increase the number of schools participating in the Achievement Level Program (ALP). This school year, with our support, the following outcomes were noted: The number of schools that received Achievement Level Recognition status increased by nearly 40% from 28 to 40. This includes 8 schools that reached Platinum Level (highest level), also an increase from last school year. In addition, eleven (11) walk audits at local schools and 32 school observations were conducted and SRTS staff worked with those schools to develop school action plans to increase safety.
3. The 2024 Move Your Way (MYW) Initiative kicked off in May. Move Your Way promotional and educational materials are distributed at community events and sponsored pool parties that provide free admission for families during the summer to promote physical activity. During this reporting period, the CDPP team and partners have participated in eleven (11) events including culturally specific events, reaching over 3,000 people.

NUTRITION:

1. CDPP worked with one (1) faith-based pantry to implement the Supporting Wellness at Pantries (SWAP) program and adopt a nutrition standards policy. The SWAP program ranks foods into green, yellow, or red categories to help pantry clients make informed food choices. Pantry staff and volunteers were trained in the SWAP program and the pantry was provided with supplies to implement the program and modify the nutrition environment to increase access to healthier foods. Pre and post assessments were completed, and the pantry improved their assessment score from pre to post. The pantry provides food assistance to over 800 people each month.
2. Collaboration with the Southern Nevada Breastfeeding Coalition and other partners to commemorate Breastfeeding Month in August. Activities included a paid and earned social marketing campaign featuring local women. Campaign ads directed people to the Nevada Breastfeeds website as well as the websites for the Southern Nevada Breastfeeding Coalition and the Kijiji Sisterhood for information on local resources. A breastfeeding communications toolkit was also shared with partners. To commemorate Black Breastfeeding Week, CDPP worked with coalition partners to support the annual Human Milk Donation Drive. The event occurred on Saturday August 26th at the WIC Office in West Las Vegas. Over 20 people participated in the event and over 600oz of milk was collected.
3. CDPP worked with the City of Henderson (COH) to increase access to healthy foods among low-income seniors by increasing utilization of their downtown farmer's market. In addition to

providing free transportation for seniors from two (2) downtown area Senior Centers to a farmers' market, COH with CDPP support, relocated the downtown farmers market to Army Street, adjacent to one of the downtown senior centers. COH provided \$5 vouchers to use at the market and the market also accepted SNAP and Senior Farmers Market Nutrition Program (SFMNP) coupons. As a result of the collaboration, the voucher redemption rate among seniors increased from 14% to 96%. COH agreed to permanently relocate the market to Army Street and has committed to continue providing vouchers throughout 2024. The project successfully enabled low-income seniors to access high-quality produce and better utilize their SNAP and SFMNP benefits.

4. Ten (10) Pop-Up Produce stands were held between September 2023 and June 2024 in partnership with the Regional Transportation Commission of Southern Nevada (RTC), Together We Can, and Prevail Marketplace. Pop-Up Stands are held at the RTC Bonneville Transit Center. Pop-Up Produce Stands provide low-cost, locally, or regionally grown produce with a goal of serving those who have transportation and/or financial barriers to accessing fresh produce. In addition to cash, credit, and debit, Pop-Up Stands also accept SNAP benefits, and some accept Double Up Food Buck and Senior Farmers Market Nutrition Program coupons. On average, approximately 30% of all sales were SNAP/EBT transactions.
5. The CDPP partnered with 100 Black Men of Las Vegas to sponsor three (3) virtual kids cooking classes in September (5-2-1-0), March (Diabetes), and May (Stroke). For each class, the recipe corresponded with the topic for that month. In addition to receiving ingredients to make the recipe, each participant also received educational and resource material on the topic for that month. A total of 180 families participated in the cooking classes.
6. Collaborative efforts were made with two (2) places of faith serving the Hispanic community to provide Faithful Families Classes in Spanish. Iglesia ECHO and Ven y Ve Church each hosted eight (8) classes. Faithful Families is an evidence-based curriculum that provides education on healthy nutrition and physical activity appropriate for faith-based settings. Classes were taught by CDPP staff and promotoras, with 32 people attending at least one class.
7. From the gracious support from SNHD, the Double Up Food Bucks (DUFb) nutrition incentive program for people with SNAP benefits was expanded to The After Market. SNHD support also ensured a full year of program operation at two (2) other locations that offer the DUFb program. In addition, SNHD worked with Together We Can, to offer a DUFb program training to help increase utilization of the DUFb program. Successfully 22 people from DUFb implementation sites attended the training.

HEART & STROKE:

1. Our CDPP's Barber/Beauty Shop Health Outreach Program (BSHOP/BeSHOP) received the Nevada Public Health Association's (NPHA) Public Health Program of the Year Award at the NPHA annual conference in Reno. CDPP staff were presented with the award at the SNHD Board of Health meeting in September.
2. Facilitated a With Every Heartbeat is Life (WEHIL) class at the Heinrich YMCA this quarter. Two (2) faith-based Community Health Workers (CHWs) shadowed the CDPP team and helped facilitate a WEHIL lesson. The CHWs were then provided access to our WEHIL lending library so they could teach the class at the places of faith they work with. The WEHIL class provides education on heart health and empowers participants to self-manage their blood

pressure. Sixteen people participated in the YMCA WEHIL class. CDPD staff also provided a With Every Heartbeat is Life (WEHIL) facilitator training to six (6) CHWs from the Nevada Faith and Health Coalition.

3. Organized Heart Month activities in February. Nearly 500 people were reached through various activities and screenings including a “Go Red for Women” screening event at the Beautiful Studio, participation in three (3) community blood pressure (BP) screenings, participating as a guest on the Healthier Tomorrow radio program, advertisements on women’s health for the Delta Sigma Theta Sorority’s annual Founder Day program, and ongoing BP screenings, education, and referrals at all Barber/Beauty Shop Health Outreach Project (BSHOP/BeSHOP) locations.
4. Sponsored a free, Self-Monitoring Blood Pressure Program (SMBPP) community class at the Durango YMCA. The class began in March with 25 participants and ended in June. The class was offered in English and Spanish. A total of 21 people completed the course (84%). Of those that completed the course, 62% were able to lower their BP from elevated, stage 2, or stage 1 to the normal range and 10% were able to lower their BP but not to the normal range yet.
5. The CDPD’s Barbershop Health Outreach Program (BSHOP) hosted “Shop Talk: Cut to the Chase” at Masterpiece Barber School on June 27 and ‘Salon Talk: A Healthy You is a Beautiful You’ at The Beauty Spot on June 1st. Both events are geared towards the African American community.
6. Hosted the annual Shop Talk event, an interactive event featuring experts addressing topics specific to men’s health including heart disease, mental health, and prostate health. Over 50 men attended Shop Talk. Twelve (12) men received a BP screening/referral, and 13 men received a referral for mental health services. The event was featured in a new story on Channel 3.
7. Initiated the inaugural Salon Talk, featuring expert panelists addressing topics such as heart disease, mental health, and stress management. Seventeen women received a BP screening/referral at Salon Talk. The salon owner is also planning a follow up activity addressing stress management and physical activity through yoga.

DIABETES:

1. This reporting period, SNHD staff expanded the number of free Diabetes Self-Management Education & Support (DSMES) provided to the community. Staff promote, recruit, and facilitate classes and also provide follow up support to class participants at 1- and 6-months post class.
 - 25 DSMES classes offered.
 - Three (3) Virtual Classes.
 - Twelve (12) In Person Classes at SNHD.
 - Ten (10) In Person Classes at community locations including YMCA, Access to Healthcare Network, Senior Housing Complexes, and CenterWell.
 - Twelve (12) of 25 classes were provided in Spanish.
 - DSMES classes supported 237 people with diabetes, prediabetes, or caregivers of people with diabetes.
2. To expand our diabetes self-management programming to the community, CDPD trained seven (7) new people to become Diabetes Maps (DSMES) class facilitators. This includes four

- (4) Health Educators, one (1) Registered Dietitian, one (1) CHW, and one (1) faith-based community partner. CDPP maintains a DSMES curriculum lending library to support trained facilitators and expand DSMES classes in the community.
3. CDPP submitted the American Diabetes Association (ADA) Annual Status Report. This report is required to maintain our ADA recognition status for our Diabetes Self-Management, Education, and Support (DSMES) classes. The report was approved by the ADA.
 4. Sponsored a free, Diabetes Prevention Program (DPP) class for the community. The DPP class was facilitated by our partner, AAA Healthcare Institute and held at Nevada Partners. The year-long class wrapped up in June. In total, fourteen (14) participants registered for the class and eleven (11) completed the course. Of those that completed the course, 73% reduced their weight and increased their physical activity. 36% of completers reduced their A1c to within goal range (5.1% - 6.7%) and significantly reduced their risk of developing type 2 diabetes.

OBESITY:

1. Facilitating the Partners for a Healthy Nevada obesity prevention coalition. Two (2) hybrid meetings were held in August and February. A total of 54 people attended the August meeting, and 46 attended the February meeting. In addition to member presentations and updates, a legislative wrap up was provided by The Health Equity Coalition for Chronic Disease, Three Square, and Children's Advocacy Alliance.
2. Our team partnered with fifteen (15) Partners for a Healthy Nevada (PHN) members and other community partners to promote the 5-2-1-0 Healthy Habits Everyday initiative during Childhood Obesity Awareness month in September. Sponsored activities included a pop-up produce stand, youth sports league scholarships, a community walk/run, a virtual cooking class, distribution of 5-2-1-0 materials at community events, and sponsorship of, and participation in, the Healthy Kids Festival. Other components of the month-long awareness campaign included a paid media campaign and several earned media opportunities. Communication toolkits in English and Spanish, free downloadable videos, flyers, and posters to promote 5-2-1-0 were also shared with partners and are available for download on our websites in English and Spanish.
3. Providing support to CCSD Health Services to support BMI data collection in all 4th and 7th grades in CCSD schools on a biannual basis, per NRS. CDPP provided funding to purchase laptops, stadiometers, scales, and privacy screens as well as wagons to transport equipment used by BMI collection teams. Having this equipment will facilitate the ease of collecting and reporting accurate data.
4. Designed a postcard with information about the 5-2-1-0 initiative and promoting the Nevada HEAL website for healthcare providers. The postcard was sent to 75 pediatricians in Southern Nevada and 750 members of the Clark County Medical Society. Additional materials were distributed at a CCMS event in June.

COMMUNITY OUTREACH/ENGAGEMENT:

1. In addition to regular field work to connect with community partners, this year, our Community Health Workers participated in nineteen (19) large-scale community outreach events to distribute chronic disease prevention and self-management education and resources to priority populations. These events reached over 5,100 people.

2. This year, CDPP worked to expand our reach by partnering with ten (10) faith-based organizations to implement chronic disease prevention and health promotion programming including blood pressure screenings, DSMES classes, SWAP program, and Faithful Families classes (referenced above). In total these efforts reached 900 people. CDPP also updated the Healthy Fellowship Guide. The Healthy Fellowship Guide is a guide for faith-based organizations to support implementation of healthy eating and physical activity policies, programs, and practices. The updated guide is on our Get Healthy and Viva Saludable websites.

TOBACCO:

1. The TCP's Breakdown (high school vaping prevention program) trained 4,518 student athlete and youth leaders and influencers to share information regarding the dangers of electronic vapor products with fellow teens. Key youth identified in local high schools throughout Southern Nevada continue to share vaping prevention messages on their social media accounts. Breakdown partnered with 70 local high school sports teams to promote vape-free lifestyles throughout the fall and winter sports season. Youth-led social branding initiatives were held in partnership with local football, cheer, soccer, and volleyball teams to promote messages about the dangers of tobacco products. Over 100 youth-focused branding counter marketing events occurred in schools and community venues to promote vape-free lifestyles.
2. Initiated several communication campaigns to increase awareness about the dangers of tobacco use, including e-cigarettes. Staff created a video that youth influencers shared on their social media pages resulting in over 15,000 impressions. TCP also worked with Communities in Schools to reach at-risk youth with vaping prevention through a mailer that was shared with all CCSD high school principals, assistant principals, student council advisors, and athletic directors. A new toolkit for parents to support vape-free lifestyles among teens in Southern Nevada, was created in Spanish. This toolkit was distributed to middle and high schools in the Clark County School District throughout the school year.
3. Hosted the first annual Because We Matter Tobacco-Free Living Summit. Because We Matter is the TCP's African American initiative that raises awareness of tobacco use's harm to the African American and Black community and encourages cessation. The summit addressed the harmful impact of tobacco within the African American community and covered topics including targeted marketing of menthol and flavored tobacco products to African Americans, the correlation between tobacco use and genetics, nicotine addiction, mental health, the intersection of tobacco and cannabis, and broader social justice implications. The goal of the summit was to increase awareness, prevent the initiation of tobacco use, promote the Because We Matter brand and Nevada Quitline cessation services. Over 50 community members and partner organizations participated. Resources including the Nevada Tobacco Quitline were promoted as a resource for those seeking assistance with quitting tobacco use.
4. TCP staff participated in several events to commemorate Black History Month and promote the Because We Matter brand. Events included the Springs Preserve Black History Month Festival, Rainbow Dreams Educational Foundation's Black History Month fundraiser and gala, Go Red for Women event and the Shades of Black experience. TCP staff distributed culturally competent educational materials aimed at increasing awareness, preventing the initiation of tobacco use, and promoting the Nevada Quitline cessation services.

5. Collaboration with twelve (12) local churches for No Menthol May. Approximately 85% of African American adults who smoke use menthol cigarettes. Staff provided educational materials, including social media ads, videos, handouts, branded promotional items, and the Nevada Tobacco Quitline cessation information to participating churches to raise community awareness about population-specific tobacco issues, flavoring in tobacco products, the risks of menthol tobacco products, tobacco marketing, and the harm to African Americans. Staff engaged the community, distributed educational and promotional materials, and presented on No Menthol May topics during outreach activities.
6. Our TCP team sponsored and partnered with Clark County Parks and Recreation for the 34th annual Jazz in the Park series, running from May 11th to June 8th. This smoke-free community event, primarily attended by African Americans in Clark County, consisted of five event dates. Staff provided Because We Matter branded educational materials on tobacco-related topics, including vaping, flavoring, and menthol, and promoted the Nevada Tobacco Quitline to attendees at all five events. The total attendance for all five events in the series was over 11,000.
7. TCP's Hispanic/Latinx initiative, Por Mi Por Ti Por Nosotros (PMPTPN), Viva Saludable partnered with the Mexican Patriotic Committee's annual Cinco de Mayo event; CCSD's Mariachi competition, and Latinas in Power (LIP) painting event to promote tobacco-free lifestyles and cessation resources. Nearly 4,000 individuals attended the events.
8. Aided in the annual Fiestas Patrias celebration to promote the TCP's PMPTPN, Viva Saludable program. This smoke-free event reached over 1,000 people. Culturally appropriate tobacco cessation resource flyers were distributed. 'No Smoking' and 'No Vaping' signage was posted throughout event grounds and announcements promoting the Nevada Tobacco Quitline in English and Spanish were also made.
9. Engaged in a Dia de Los Muertos event hosted by the City of Las Vega. The PMPTPN display won first place and honored grandparents that have passed away and included traditional and meaningful elements. Culturally and linguistically appropriate cessation resources were distributed to promote a smoke-free lifestyle at the smoke and vape-free event. The event reached over 3,000+ attendees.
10. Assisted in the 24th annual Christmas en el Barrio event hosted by the Mexican Patriotic Committee in December. TCP staff provided linguistically appropriate tobacco cessation resources and educational materials on the dangers of vape products. Branded banners were placed throughout the event premises, including on stage. Consistent live messages were done on stage promoting Spanish-language cessation services. The event reached over 2,000 attendees.
11. Developed new Spanish-language tobacco cessation materials designed for health care settings. Health care providers can now order free cessation materials to promote tobacco-free lifestyles to their Spanish-speaking patients at no cost via the TCP's online store.
12. The LGBTQIA+ Initiative, CRUSH, partnered with Las Vegas PRIDE to make the 2023 Las Vegas Pride Festival smoke and vape-free. This event was held in October at Craig Ranch Park. Tobacco-free signage was placed throughout the event.
13. The SNHD Tobacco Control Program's Native Hawaiian/Pacific Islander initiative, Island eNVy, partnered with the fourth Annual May Day event in Las Vegas on May 5th. This family friendly event was smoke and vape-free with over 450 in attendance.

14. As part of smoke-free multi-unit housing efforts, staff attended a Market Trends event hosted by the Nevada State Apartment Association. Strategic distribution of smoke-free housing resources included the direct placement of tailored resource packages on individual seats at the event site. Staff also tabled at the event to provide additional information and to connect with managers and owners to promote smoke-free policy during breaks. The event had over 350 attendees and over 22 property management companies were represented.
15. The TCP recently updated their English and Spanish-language online smoke-free housing directory to refine the search features. The over 60,000 properties included in the directory have self-reported that they have apartment or condominium buildings where all units are 100% smoke-free. The TCP provides technical assistance to local communities to help them adopt new or expand existing smoke-free policies. In March, a media campaign promoting the directory was launched and over 700 smoke-free units were added to the directory.
16. This year, over 50 businesses in Clark County including food establishments, medical and shopping facilities implemented and/or expanded their smoke and vape free policy. Staff provided technical assistance including model policy language, access to downloadable signage, and cessation resources.
17. The TCP is collaborating with statewide partners to conduct tobacco purchase assessments in tobacco retail settings. These assessments assess a retailer's adherence to Nevada's tobacco laws including ID verification. Additionally, tobacco retailers will be given a Tobacco Retailer toolkit to educate them on how to be a Responsible Retailer. Over 600 assessments were completed at stores in Southern Nevada.
18. Electronic referrals from University Medical Center (UMC) and Southern Nevada Health District are made to the Nevada Tobacco Quitline. Patients who use tobacco are electronically referred via the electronic health record system. UMC is the highest source of electronic referrals to the Quitline in the State of Nevada, averaging over 900 a month. Over 27,000 UMC patients have been electronically referred to the Quitline to date.
19. Recent findings from the CDC's BRFSS report show that Nevada smoking rates decreased by 38.9% from 2011 - 2018. This places Nevada in the top ten states nationwide with the greatest decline in smoking rates, despite being ranked 47th of 48 states in tobacco prevention funding. In fact, every state ranked above Nevada has comprehensive smoke-free laws for workplaces and outspends Nevada by millions in tobacco control funding.

Office of Public Health Preparedness

KEY ACCOMPLISHMENTS

1. Incident Command System (ICS) COVID19 Response Activities
 - ICS Activations: Events including F1, Superbowl, New Years Eve and UNLV Active Shooter incident (virtual).
 - Supports the coordination of community-based planning and response activities for targeted outreach and vulnerable population events. OPHP grants assistance and integration with Community response partners to address new challenges to slow the spread of COVID, Mpox (MPOX), RSV and maintaining alliance with both partner agencies and community in information sharing and resource coordination.
 - Contribute training to public health workforce to respond to public health emergencies.
 - Position Specific Training – 64 SNHD staff identified on Emergency Personnel List

- Annual ICS/Planning P/Forms – 24 SNHD staff identified on Emergency Personnel List
 - New Hire Orientation Public Health Preparedness – 111 newly hired SNHD staff
 - ICS 300 Training at SNHD – 29 SNHD staff newly added to the Emergency Personnel List.
 - Began full retool of Direction and Control and EOP Basic Plans. We began by eliminating the DOC positions and condensing those responsibilities within the Incident Command. Once that was done, we began combining the EOP Basic and Direction and Control into one document to condense information into one easy to find location.
2. Grant Support Activities
- Developed scopes of work for PHEP/CRI FY 2024-2028 including cross-cutting activities that intersect with HPP components.
 - Matured the scope of work for HPP FY 2024-2028.
 - Built HAC bags for distribution at upcoming Freestanding Emergency Departments/Fire Department unified command training.
 - Employed existing federal grants through developed scopes of works and budgets to minimize the impact to agency general fund expenditures, build community capacity and capabilities. Funding supports sustainment of responder safety and health capabilities for respirator fit testing and annual CPR recertification.
 - Redirected carryover and grant funding to support agency operational needs including off-site warehouse space and new office lease space.
 - Managed SNHD inventory from 280 S. Decatur, repositioning of purchased supplies and equipment in trailers and off-site warehouse.
 - Resupplied 6-week supply of N-95 Mask Inventory to ensure agency 24/7/365 response readiness including ensuring workforce will have necessary respiratory protection.
 - Conducted the Spores Bowl FSE benefiting southern Nevada by organizing a community level response operation for a large-scale anthrax release. This included multiple activations of jurisdictional Emergency Operations Center and the Multi-Agency Coordination Center. Federal and State level partners also participated in the response.
 - Facilitated the Continuity of Operations Plan TTX in preparation for the upcoming SNHD COOP revision. This assisted in identifying gaps related to cybersecurity and creating new priorities for all departments during the COOP reviewal process.
 - Hosted the IEM Recovery Workshop to support the development of the SNHD Recovery Plan.
 - Purchased and redistributed donated PPE equipment for Community Partners as required by federal grants and community need.
 - Use of grant funds to secure build out, upgrade of outdated, and repair existing communication equipment from previous Alternate Department Operations Center to new location at Fremont Clinic.
 - Maintained number of registered MRC volunteers following COVID pandemic, currently at 354.
 - Conducted Psychological First Aid and Cultural Competency training for MRC Volunteers and community partners.
 - Included volunteers in multiple training sessions and exercises.

- Concluded activities working with State and Federal Partners to ensure level or increased funding for Public Health, educating legislators and federal oversight governing bodies.
- Engaged with other CH and SNHD programs to fund staff on grants for grant supported activities, saving district general fund dollars.
- Used HPP funding sources to support Southern Nevada Healthcare Preparedness Coalition with the Hospital Area Command/Medical Surge Support Team Tabletop, Pediatric Surge Tabletop, and Medical Response and Surge Functional Exercise. This contribution benefits the entire southern Nevada Healthcare system including multiple activations of ICS and the Medical Surge Support Team to support Clark County MACC and potential medical surge preparedness.
- Supported technical assistance and information sharing to community partners and through liaison activities with Southern Nevada Counter-Terrorism Center.
- Continuance to provide multiple opportunities for SNHD staff and community partners including TEEEX branded courses and Hospital Decontamination Team training.
- Continue to support ICS 300/400 under City of Las Vegas OEM calendar.
- Increased, pro-active information sharing with local, state, tribal, and federal partners even though state and local disaster declarations ended.

NON-COVID-19 ACCOMPLISHMENTS

1. Morale building in Division/Offices
 - Leveraged grants to resupply POD supplies used during COVID to ensure readiness to respond to future emergencies.
 - Open door policy and one-on-one meetings allow staff to participate in activities related to job duties but that also build individual professional development skills. Professional growth has occurred in PH responses as staff take on leadership roles. These opportunities have led to continued professional development. Education is also attained through attendance at grant supported professional conferences.
 - Engaged all staff with resuming activities supporting grant deliverables to ensure team building and foster collective community engagement.
 - Hired staff into vacancies created through internal promotion of staff.
 - Constant service and active participation and multiple federal, state, and local working groups.
2. Secured New Funding Opportunities
 - Executed UASI and SNCTC Funding renewal for Public Health Analyst position.
 - Rendered renewal applications and budgets for federal cooperative agreements that started on July 1, 2023.
3. Partnership Building
 - Participated in planning for the upcoming EPA-Water Lab Association (WLA) FSE.
 - Streamlined coordination between OPHP and all programs supporting response to community threats.
 - Allied in Desert Research Institutes Heat Lab working group to coordinate response efforts to extreme heat events in community.
 - Interacted with community emergency management partners in supporting activities: Vegas Strong Resiliency Center, Information Sharing with other preparedness and healthcare system partners, continued development of impacted persons database.

- Cooperated with SNCTC and situational awareness to emerging public health threats and ongoing response activities.
- Strengthened affiliation and information sharing through quarterly state and local preparedness planning, CH meetings, work committee activities using new technologies that promote social distancing but helping to keep staff connected and informed. Daily communication across divisions for ongoing response activities and public.

HIGH LEVEL GOALS FOR 2025

1. Activities to support renewal of Public Health Accreditation Board Certification
2. Ongoing drills and exercises with community partners, agreements, and testing emergency operation plan components such as emergency fiscal procedures.
3. Continuance of medical countermeasure stockpile replacement of expired medications in coordination with SNHD Pharmacy, purchase of equipment that will reduce time necessary to repackage medical countermeasures.
4. Support County Hospital Area Command. Planning to test Mass Casualty Incident and Medical Surge plans with nineteen (19) free standing Emergency departments. These functional exercises are conducted with assistance from hospital and Fire Department support. Leveraged grants to purchase evacuation sled supplies needed by healthcare personnel for hospital evacuations and exercises.

Health Equity

KEY ACCOMPLISHMENTS

1. Maintained partnerships with two (2) programs at the Kirk Kerkorian School of Medicine at the University of Nevada, Las Vegas to address COVID health disparities among high-risk populations and underserved, including racial and ethnic minority populations and rural communities.
2. Established three (3) new partnerships with existing community partners to implement health equity strategies to provide and or expand services to individuals within specific racial, age, income, geographic or literacy level under the Centers for Disease Control and Prevention's finding to strengthen public health infrastructure in the U.S. Expanded areas of services include:
 - Providing culturally competent mobile primary care services to populations experiencing barriers to care.
 - Increasing access to care by providing transportation assistance to mental and/or physical healthcare services, in addition to hosting community health and well-being events to provide free health check-ups and primary care services in locations with high populations of low-income and immigrant households.
 - Enhancing knowledge of HIV prevention through education, testing and medication to at-risk populations to include Black and Latino gay men, bi and men tan have sex with men, as well as transgender and non-binary individuals. communities.
3. Established two (2) new partnerships with community partners to implement health equity strategies to provide and or expand services to individuals within specific racial, age, income, geographic or literacy level under the Centers for Disease Control and Prevention's finding to strengthen public health infrastructure in the U.S. Expanded areas of services include:

- Providing healthy groceries to persons living with HIV and facing food insecurities.
 - Piloting a diabetes management, food prescription and education program.
4. Perpetuated relationship with NV Hands that allowed for participation in outreach events such as their senior wellness events that take place in all their communities; in addition to providing NV Hands staff training in Health Equity advocacy.
 5. Developed and implemented health equity advocacy training for community partners.
 6. Consummated quality improvement project to increase staff participation in the health equity workshops provided to SNHD staff members.
 7. Partnered with SNHD's federally qualified community center to implement a quality improvement project in reference to scheduling process to optimize providers time and patients' accessibility to appointments.
 8. Corroborated with SNHD's federally qualified community center to increase access of care through the development of a language access plan and securing funding for two video/audio interpreting carts.
 9. Worked with Puentes in their cross-sector coalition health equity meetings.

Southern Nevada Public Health Laboratory

KEY ACCOMPLISHMENTS

1. The laboratory performed a total number of 10,705 COVID tests and detected 1,694 positive samples from July 1, 2023 to August 31, 2024. The major group submitters of the COVID samples are long-term care facilities.
2. Using Hologic Panther Fusion high throughput instrument, with the Quad Plex assay for SC2/FLUA/FLUB/RSV, SNPHL tested 4396 samples from July 1, 2023, to August 31, 2024.
3. Achieved 100% on the LRN-B challenge test and LPX proficiency for select agent testing.
4. Performed a total number of 1,328 SARS-CoV-2 whole genome sequencing from July 1, 2023, to August 31, 2024, and uploaded the sequencing data to the Terra state database. We retained a Bioinformatic Scientist to perform the data analysis and report the lineage information weekly.
5. The laboratory expansion plan received a total \$10.5 million in funding support from Clark County and local city governments. The new laboratory will include BSL-3 and molecular and microbiology laboratories to support bioterrorism counter response and disease surveillance testing. Planning for the new lab space with design firm Ewing-Cole is taking place in weekly meetings.
6. Supervisors and Senior Laboratory Technologists undergoing continuous leadership training and mentoring with the HR department.
7. Resumption of bimonthly SNPHL All Staff department meetings.
8. Meetings with laboratory leadership (director, manager, and supervisors) occur every two (2) weeks.
9. Monkeypox testing- provided continuous testing for MPOX in uninsured patients.
10. Continued to receive environmental samples for Legionella testing. Maintained Legionella ELITE testing status for environmental samples in 2023 with a 100% passing grade. SNPHL received 428 samples for Legionella testing between July 1, 2023, and Aug 31, 2024.
11. Trained and onboarded an additional BT Response staff and set an after-hours and on-call schedule for laboratory BT response staff.

12. Coordinated with Nevada state epidemiologists to grow the CDC NREVSS program in Southern Nevada. Discussion is ongoing to improve data collection and transmission for respiratory virus surveillance between Southern Nevada and state departments.
13. Received the NOA for the ELC Enhancing Detection Expansion grant, with a current end date of July 2027.
14. SNPHL Administrators continue to use the Agiloft contract software to upload our contract requests.
15. Tested over 5,210 pools of mosquitos for Arbovirus targets since July 1, 2023 to August 31, 2024. Reported over 412 West Nile Virus positive and 22 Saint Louis Encephalitis positive pools for the testing season. SNPHL also added Dengue virus test into the screening process of mosquito pool samples this year.
16. Validated and instituted an environmental colonization screening test for Candida auris. SNPHL is conducting a community outreach plan to increase local site submission of Candida auris to SNPHL.
17. Started to hold bi-monthly cross departments meeting between Disease Surveillance and Control and SNPHL to review current issues related to data communication, creating program and testing etc.

NON-COVID-19 ACCOMPLISHMENTS

1. Tested over three (3) suspected cases of Monkeypox (MPOX) and identified zero (0) positive cases July 1, 2023 to August 31, 2024.
2. Collaborated with local law enforcement for a tour of the SNPHL and update to contacts list.
3. Completed Laboratory Preparedness Exercise CAP Fall LPX-A 2024 with a 100% passing score.
4. Completed the LRN Challenge Panel LRN 2024 BP5-B and Poxvirus CP with a 100% passing score.
5. Packaged and shipped potential C. botulinum cases.
6. Performed the three (3) sentinel laboratory rule-outs.
7. Adapted and functioned with a broken pass-through autoclave to complete two (2) surveys and two (2) real event responses. Pass-through autoclave scheduled to be replaced by January of 2025.
8. Retained ELITE certification by passing two (2) WSLH challenge panels in 2024 with a 100% passing grade.
9. Tested 431 water samples for Legionella in collaboration with SNHD Environmental Health Department.
10. Training and Competencies completed successfully for all non- COVID tests.
11. Perpetuated successful CAP Surveys and Linearities for all non-COVID tests.
12. Extended partnership with area sentinel laboratories, such as Sunrise Hospital and Valley Health Systems.
13. Continued to work with HR to improve staff opportunities, including Senior Laboratory Tech promotional postings.
14. Improved Influenza Surveillance for 2024. Added RSV Subtyping to surveillance capabilities.
15. Completed BSL2 replacement project with Facilities department with ELC ED Expansion funding.

16. Responded to Public Health outbreaks investigations including COVID variant of concern, Botulism cases, and Norovirus, and participated in public Health Investigations including Bacillus, Brucella, Burkholderia rule-outs, Legionella, and Candida auris.
17. Replaced the aging LRN Messenger results system with a direct feed via HL7 and the Orchard LIMS system.
18. Implemented and validated the Biofire Global Fever panel for Malaria and Dengue.
19. Instituted and validated the dengue PCR screening test for local Aedes pools.
20. Vetted the Sensititre method for Candida auris susceptibility testing.
21. Concluded the GC WGS project with UCSD.
22. Initiating and verifying a broad Respiratory Pathogen Panel (RPIP) in the WGS department.
23. Confirmed and began implementation of the Orchard Outreach portal to clients for lab.
24. Test ordering and result delivery.
25. Conducted a significantly increased number of TB outbreak sample tests related to community events, with 3,505 QFT tests performed from January 1, 2024, to August 31 2024.
26. A total number of the reportable diseases’ tests from July 1, 2023, to August 31, 2024, listed as follows:

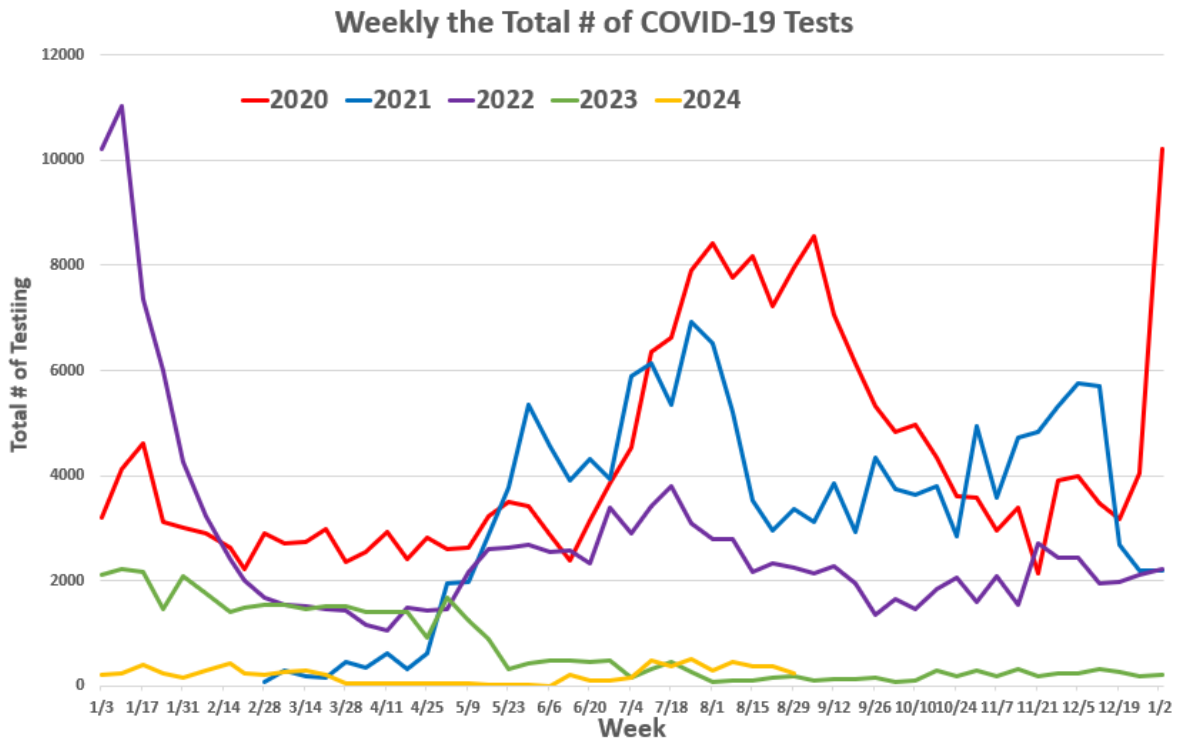
		Jul	Aug	Se p	Oc t	No v	De c	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Total
Campylobacter	Campy ID	9	2	7	11	11	0	5	5	2	6	4	2	2	1	67
	Campy Screen	13	5	10	23	18	9	11	17	3	15	5	3	4	1	137
Neisseria species	Gonorrhoeae Culture	61	101	72	80	88	44	48	85	47	41	24	36	39	28	794
	Gram Stain/WBC	0	5	0	0	0	0	0	5	0	0	5	0	0	0	15
	Neisseria ID	0	0	2	0	0	2	0	0	0	0	1	1	1	0	7
	Haemophilus ID	1	1	1	5	0	0	7	0	2	1	0	0	0	0	18
Unknown ID	Bacterial ID	0	0	3	0	4	2	0	0	0	0	0	1	12	0	22
	WGS (PulseNet)	34	29	27	36	39	16	29	23	17	30	20	20	18	28	366
Salmonella	Salmonella Screen	26	25	17	26	19	12	14	10	12	19	12	15	14	14	235
	Salmonella Serotype	21	24	16	20	15	11	13	10	12	16	14	12	11	14	209
Shigella	Shigella Screen	3	8	5	11	21	7	10	10	4	10	6	3	3	5	106
	Shigella Serotype	2	3	3	4	13	5	7	10	2	3	5	3	2	4	66
STEC	STEC Screen	7	3	1	6	8	3	10	2	2	4	1	4	3	7	61
	STEC Serotype	2	0	3	0	2	2	1	1	1	0	1	2	1	5	21
Unknown	Stool Culture	0	0	0	0	0	0	5	6	2	0	6	0	0	5	24
Vibrio	Vibrio ID	0	0	4	1	0	0	0	0	1	0	0	0	0	3	9
	Vibrio Screen	0	0	6	6	0	2	0	0	1	3	0	1	0	5	24
Yersinia	Yersinia Culture/ID	0	3	0	1	0	1	1	2	1	0	0	0	0	0	9

27. A total number of clinic samples tested from July 1, 2023, to August 31, 2024, listed as following table:

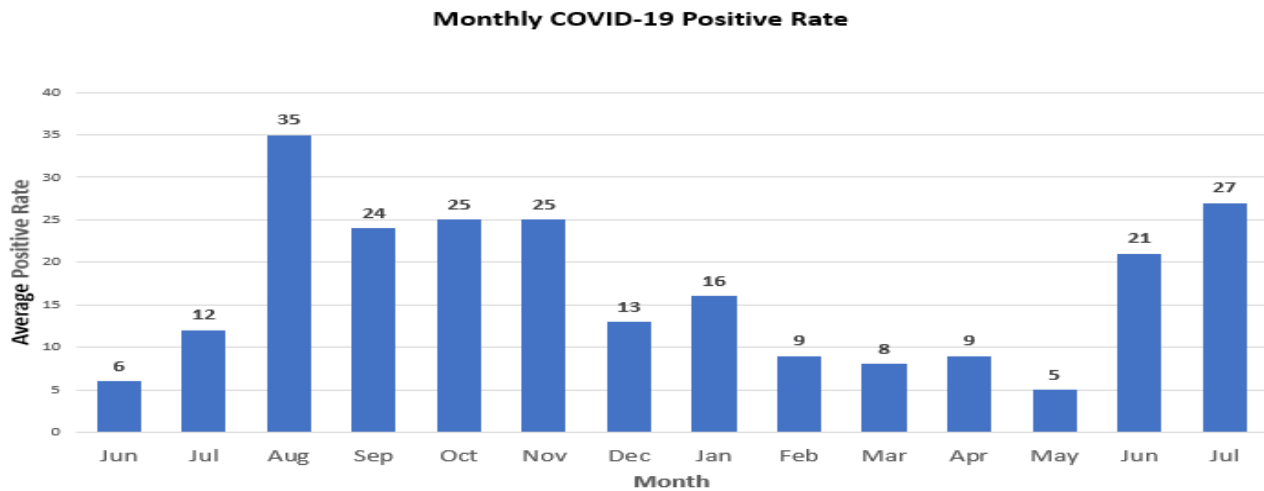
Test Name	Total # of test from July 1, 2023, to June 30, 2024
GC Cultures	794
NAAT NG/CT	16,755
Syphilis	12,439
RPR/RPR Titers	2,279/1,603
Hepatitis Total	17,814
HIV/differentiated	9,081/300
HIV RNA	647

COVID-19 ACCOMPLISHMENTS

1. Maintained Preventative Maintenance (PM) for over a dozen instruments designated for Molecular and COVID testing, with no lapses in service or testing schedules.
2. Performed verification on all instruments after PM and OQPQ with documentation and approval from QA staff.
3. Ensured all staff members’ competencies were current and reflected a flexible testing model since COVID volumes decreased.
4. Passed all external PT challenges (CAP) from all laboratories.
5. Observed a consistent decrease in COVID samples starting January 2023, see the figure below. There has been no spike or rapid increase of the test number as the pattern in the past three years.



6. The monthly average of positive rate from the COVID-19 testing in SNPHL, see the figure below.



7. Perpetuated participation in Influenza Surveillance 2024- with Sunrise lab – SNPHL is part of the Influenza surveillance team with CDC where we will collect flu specimens from the hospital and perform influenza-SC2 multiplex panel to ensure there is no co-infection before performing subtyping and genotyping of the influenza specimens and upon confirmation, the VTM is shipped to CDC surveillance team.
8. Staff cross-training and scheduling in BSL3 and WGS departments to ensure efficiency of laboratory operations, teamwork, and resources remain available even if COVID testing numbers remain low.

HIGH-LEVEL GOALS FOR 2025

1. Will continue to diversify our test menu in conjunction with projects and directives from the SNHD main office. This includes the possible addition of Legionella clinical samples, Candida auris clinical samples, a full-service Clinical laboratory with the addition of the Chemistry analyzer, additional arbovirus targets such as Dengue or tick-borne illness, improved WGS pathogen menu, and increased respiratory virus surveillance with the addition of the RPIP.
2. Look for additional grant projects and funding opportunities in conjunction with the SNHD grants department.
3. Improve client orders and report receipt with the Orchard Outreach LIMS project.
4. Establish relationships with other FQHC and local clinics, to provide high-quality, reduced or no-cost testing with the best possible turn-around time.
5. Pass-through autoclave replacement in 2025.
6. Continue to plan and prepare for annex construction and possible disruption to normal laboratory operations and staff parking.
7. Overhaul and make changes to staff grant funding structure in BP1 of all new grant cycles. Prepare for spending down and replacement of COVID funding in future years with other sources of funding.
8. Continue to meet with other internal SNHD departments, especially ACDC and Epidemiology, to establish continuous communication and make any improvements to client

testing and reporting that will lead to faster provider notification and better outbreak investigations.

9. Annex a secondary Diasorin instrument to SNPHL Immunology Laboratory.
10. Preparation for implementation of a Wastewater testing program at SNPHL in conjunction with SNHD Epidemiology team.

Disease Surveillance and Control Division

The Disease Surveillance & Control Division collaborates in partnership with the community to promote health and quality of life for residents and visitors and to protect the public from the spread of acute and chronic communicable diseases. To accomplish these objectives the Division conducts routine disease surveillance, monitors health status, uses statistics to come to inferences about disease causation, manages system information, delivers indirect and direct services, provides training, educational materials, program planning and technical assistance. Further, the Division provides both stationary and mobile screening and prevention services that engages substance users and responds to public health emergencies. Offices and programs in the Division include but may not be limited to the Office of Disease Surveillance, the Acute Communicable Disease Control program, and the Office of Informatics and Epidemiology.

Office of Disease Surveillance

KEY ACCOMPLISHMENTS:

1. New Funding
 - Comprehensive Opioid, Stimulant, and Substance use Program (COSSUP), through the Bureau of Justice. This funding supports 1 FTE who works with law enforcement and first responders to address substance use overdose in more real time. This funding supports law enforcement diversion programs through training, and supplies lifesaving naloxone for distribution to those who need it.
 - FOCUS-Gilead
 - SUID/SDY Case Registry and Prevention Project (Sudden infant death surveillance and prevention)
 - SB118- STI Surveillance, Credible Minds, Contingency Management
 - Applications pending- State Opioid Response projects
2. Southern Nevada Post Overdose Response Team (SPORT)-Developed processes and procedures to respond to overdose through a 24/7 response model. DIIS II trained to support standby efforts and response grid developed. Coordination with HITDA and The Las Vegas Metropolitan Police department developed to receive referrals for follow up.
3. Evaluated the use of expedited partner therapy (EPT) in SNHD's clinics and identified key areas for improvement.
4. Launched CredibleMind Community Dashboard to support access to mental health and wellness resources across Clark County, NV.
5. Closed out collaborative project with SNHD Immunizations and The Cancer Society to implement processes to increase HPV vaccine rates among 9 years olds as well as increase completion rates for all those who initiate the vaccine. This included a review of updated flow processes, additional tracking indicators in eCW, and creating a marketing strategy around reminders for people to return for subsequent doses.
6. In collaboration with TBC-streamlined TB cohort to focus on specific cases of interest to address unique treatment challenges and lessons learned.
7. Previously collaborated with CCSD, in response to sudden rise in school exposures, to implement a voluntary TB screening tool for new faculty and staff. This FY they posted the links to this screening tool on the Employee Health Services page where all employees can access the link and take the screening.

8. Initiated 2025 Community Health Assessment completing the first assessment (Community Partner Assessment) and initiating the second assessment (Community Status Assessment). Full CHA report will be completed in March 2025.
9. Developed education material and elevated workflows for hospital providers on perinatal HIV Prevention that has been valuable in reporting and testing from clinicians.
10. Developed and launched Clark County Naloxone Saturation and Distribution Plan and distributed more naloxone in a single year (2023) than other years combined. To date distribution efforts have surpassed 2023 numbers.
11. Expanded capacity to address mental health with the first launch of Mental Health First Aid in Spanish.
12. Distributed 307,280 condoms to over 40 unique agencies in Clark County serving high risk populations.
13. Updated the online provider education training for TB Disease reporting to include the new requirements for LTBI reporting. Disseminated leave behind materials to providers with TB risk assessment link/QR code that providers can use to help determine need for additional screening.
14. Recruited for and selected experienced Health Educator for Sudden Infant Death prevention project (SUIDC). Recruited and selected subrecipient to support engagement with identified communities most affected by SUID and facilitate listening sessions, conduct reports, etc. Larson Institute was selected. Conducted 6, in-person and virtual, listening sessions in Southern Nevada in English and Spanish. This study helped SNHD to understand challenges to safe sleep, highlight key findings and develop recommendations on prevention strategies.
15. Harm Reduction Efforts
 - Launched xylazine test strip training and distribution program in Clark County to complement SNHD's fentanyl test strip training in March 2024.
 - Planned and executed the 2023 Southern Nevada Substance Misuse and Overdose Summit with over 200 attendees in Clark County community.
 - The ODS team distributed 52,732 doses of naloxone throughout Clark County.
 - The ODS team distributed 40,700 Fentanyl Test Strips and 6,100 Xylazine Test Strips.
16. MOUs/interlocals to expand HIV/STI/HEP testing efforts in Clark County
 - High Intensity Drug Trafficking Agency (HIDTA) for data sharing and referrals
 - CAN Community Health-HIV and Hepatitis testing and data collection
 - Community Counseling Center-HIV testing and data collection
 - AID for AIDS of Nevada (AFAN)-HIV testing and data collection
 - Sagebrush Health-HIV testing and data collection
 - The Center-Hepatitis C testing and data collection
 - The HPV Center Las Vegas-HIV and Hepatitis C testing and data collection
 - Vegas Stronger for outreach collaboration and referrals

17. Disease Investigation Efforts

DIIS Investigations CT/GC/Syphilis/HIV/TB	Contacts	Clusters¹	Reactors/ Symptomatic/ Xray	OOJ/ FUP
Chlamydia	197	3	395	3
Gonorrhea	112	0	241	0
Syphilis	377	46	2,048	6
HIV/AIDS (New to Care/Returning to Care)	431	35	1,220	4
Tuberculosis	1,640	0	59	1
TOTAL	2,757	84	3,963	0
1. Clusters= Investigations initiated on named clusters (clusters= named contacts who are not sex or needle sharing partners to the index patient)				

- Successfully conducted 5 large scale TB contact investigations involving schools, which required CCSD collaboration.
- DIIS conducted a total of 4,235 STI and HIV and 151 TB (including suspects which turned out not to be TB) investigations.

18. Outreach/Testing Efforts

Prevention - SNHD HIV Testing	FY 23-24
Outreach/Targeted Testing	12,299
Clinic Screening (SHC/FPC/TB)	4,491
Outreach Screening (Jails, SAPTA)	3,179
Collect2 Protect	107
TOTAL	20,076
Outreach/Targeted Testing POSITIVE	48
Clinic Screening (SHC/FPC/TB) POSITIVE	8
Outreach Screening (Jails, SAPTA) POSITIVE	12
Collect2 Protect POSITIVE	0
TOTAL POSITIVES	68

- UMC Quick Care- ODS worked closely with UMC to develop their capacity to offer POC HIV testing to their Quick Care clients. In this reporting period, 5,667 POC tests for HIV have been conducted and 15 individuals were newly diagnosed and referred to rapid care immediately.

19. Marketing Efforts

- Enhanced marketing efforts for ReThink HIV and ReThink STI content. to include co-branding of CDC’s ‘She’s Well’ campaign for PrEP. Out of home campaign included ads placed on public transit buses in targeted areas.
- Developed and implemented a client-focused syphilis awareness campaign with specific messages to increase access testing and treatment with direct input from populations impacted. This effort included a CDC-recognized social media campaign that innovatively met people’s gaps on sexual health education (TikTok).

20. Health Education Efforts

FY 24 (July 1, 2023 – June 30, 2024)	TOTAL
Total number of educational trainings facilitated:	165
Total number of trainees from educational trainings:	2,397
Total number of presentations to state or national agencies:	54
Total number of media interviews:	15
Total number of BOH/PHAB presentations:	9
Total number of coalition meetings attended:	262
Total number of memberships on state and community coalitions:	34

21. Jail Linkage Efforts in Clark County Detention Center

Jail Linkage Type	# referred	# achieved
Evidence Based SUD Treatment	52	48
Medically Assisted Therapy	18	15
Peer Support Services	198	165

UPCOMING ODS PROJECTS:

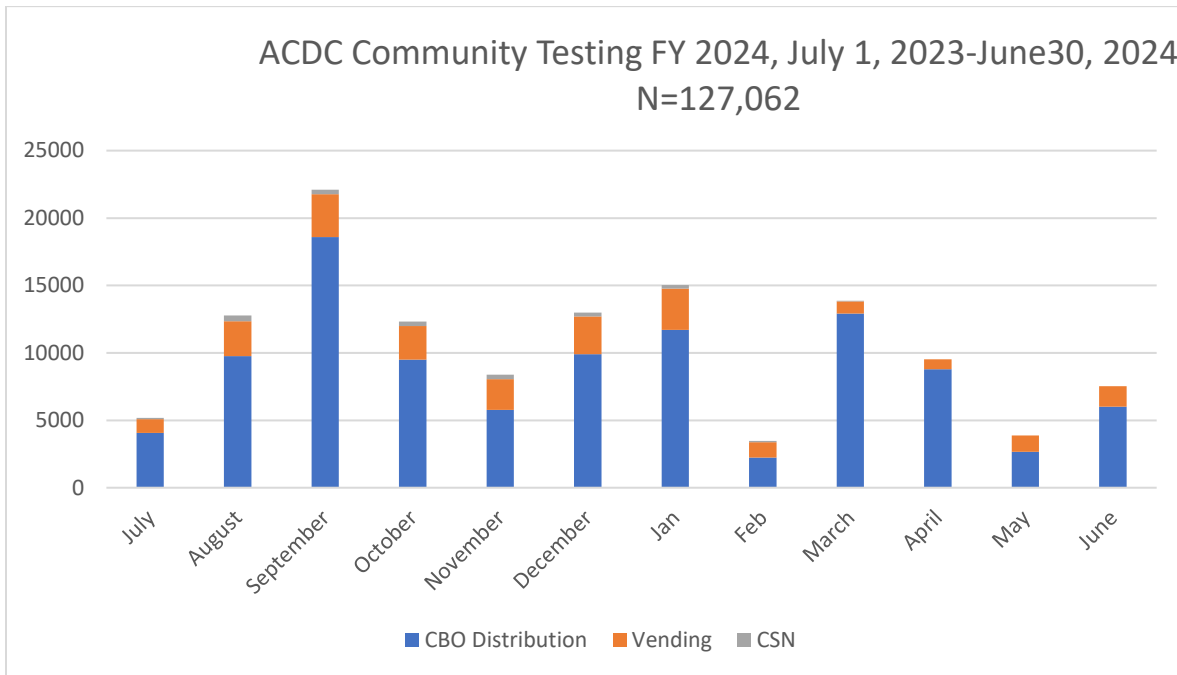
1. Conduct two HIV Cluster Detection and Response (CDR) tabletop exercises. These exercises will help to identify any gaps in our current CDR plan and staff can work to update to address those gaps to ensure we are prepared should we detect any HIV clusters or outbreaks in Clark County.
2. Scale up Data to Care activities for disease response using surveillance data to identify people not in HIV care and develop re-engagement strategies.
3. Pilot ChemBio rapid HIV/Syphilis test in the field, at outreaches and in Express Testing- will evaluate this test to see if it meets the needs for active surveillance process.
4. TB Death Review/Audit- review all cases where individuals with TB have died in the last year to identify any areas of intervention.
5. Restart Congenital Syphilis Review Board (on hold due to loss of STD funding).
6. Complete Community Health Assessment- report expected in March 2025.
7. Contingency Management- ODS will partner with a community partner to implement this intervention for those individuals with SUD or StUD.
8. Launch “Strip Club” project- program will begin mailing supplies including Fentanyl and Xylazine drug checking strips, to clients upon request.
9. Launch Mailing program for condom distribution.
10. Implement Infant Sleep MCH Coalition subcommittee (or taskforce). Develop communication campaign promoting safe infant sleep practices.

Acute Communicable Disease Control

KEY ACCOMPLISHMENTS:

1. COVID-19 Vending machine project distributed 22,980 kits have been for FY24.
2. Sustained two CSN community testing sites through March 21, 2024 staffed entirely by contact tracers performing 2,212 tests in FY 24.

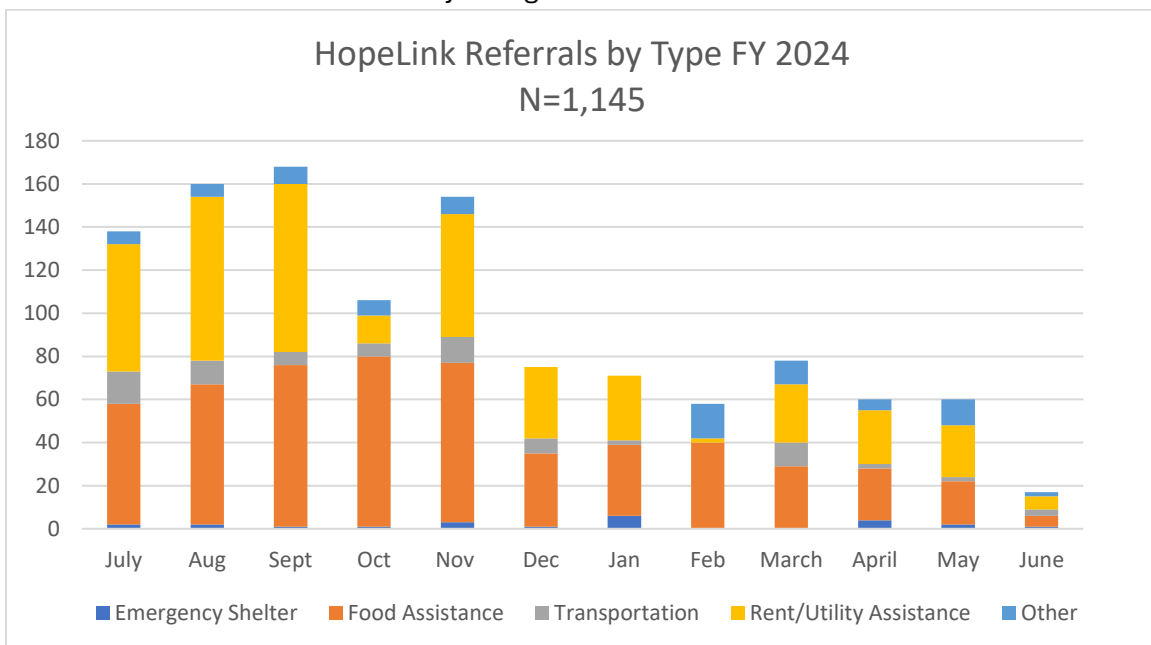
3. Partnered with 65 Community Based Organizations to distribute COVID-19 antigen home kits to underserved populations and populations with higher risk for COVID-19 distributing 101,870 kits for FY24.



4. ACDC staff processed and initiated surveillance entry and/or investigations on 41,391 faxed reports of communicable disease from medical providers and laboratories, over 73,000 electronic laboratory reports and more than 2,300 online morbidity reports.
5. Outbreak Investigations:
 - In the first quarter of FY 2024, four outbreak investigations were initiated. Three of these outbreak investigations were enteric illness outbreaks and one was a travel associated Legionnaires Disease Outbreak investigation.
 - In the second quarter of FY 2024, three outbreak investigations were initiated. Two of these outbreak investigations were enteric illness outbreaks and one was a possible MRSA outbreak in a local gym.
 - In Q3 of FY 2024, ACDC initiated seven outbreak investigations. All of these outbreak investigations were enteric illness outbreaks with four resulting in unspecified gastroenteritis.
 - In Q4 of FY 2024, ACDC initiated 8 outbreak investigations. Two investigations were local enteric illness outbreaks. One outbreak was a travel associated measles exposure where local contacts were monitored. One outbreak was a part of a multistate Listeria investigation. Four outbreaks were respiratory illnesses with one being Human metapneumovirus one being travel associated Legionella investigations and one local legionella investigation. The local Legionella cluster involved cases close in neighborhood proximity who were seen at the same facility around the same time frame.
6. Continued partnership with UNLV to implement wastewater surveillance for SARS-CoV-2.
7. Continue to partner with UNLV to create the infrastructure for a continuing medical education delivery system initially focused on COVID-19 but with long term implications of

growing past this into other disease educational resources. The educational programs are utilizing a clinical format known as Project ECHO (Extension for Community Healthcare Outcomes). UNLV has been approved as a CME provider, therefore SNHD will be able to partner more easily to creating presentations, conferences, and public health updates that offer CME to our medical providers in Clark County.

8. Continue to partner with multiple community-based organizations to assist in COVID-19 home antigen test distribution to minority/underserved populations and at-risk groups.
9. Worked with the state’s Resiliency Project to refer clients and contacts impacted by COVID-19 to the needed services such as crisis counseling or substance abuse counseling.
10. Launched a partnership with the family resource center Hopelink in January of 2023, to refer clients impacted by COVID –19 or other communicable diseases to needed services such as housing assistance, utility assistance, and food assistance. ACDC staff have referred 1145 clients for services with a monthly linkage success rate of 14%-76%.



11. Continued to work with SNPHL to incorporate WGS findings as an early cluster identification mechanism and potential early outbreak identification for several enteric illnesses.
12. Staff presentations, committees, and accomplishments
 - Communicable Disease Supervisor serves on NACCHO’s Infectious Disease Prevention and Control Subject Matter Expert Workgroup
 - Communicable Disease Supervisor co-presented the COVID-19 vending and Public Health vending programs at the Big Cities Health Coalition Director’s Meeting.
 - Communicable Disease Supervisor completed ASTHO’s Essential of Leadership and Management Series and NACCHO’s OT21-2103 Regional Summit.
 - Communicable Disease Supervisor attended the Infection Prevention and Control Essential Skills Training hosted by NACCHO.
 - Two Communicable Disease Supervisors attended the Epi Ready Training hosted by SNHD.
 - Two Communicable Disease Supervisors were Certified in Infection Control (CIC)

13. Hired 6 new DDCS II positions in April 2024. This team is for Surge, Outreach, and Acute Response (SOAR). They will perform low-level investigations, assist with fax processing, and undertake some enhanced surveillance projects.
14. Hired Senior DDCS position in April 2024. This position is a team lead for Surveillance DDCS processing incoming disease reports and will be responsible for many QA/QI projects.
15. Continued partnership with Chicanos Por La Causas on the Detection & Mitigation of COVID-19 in Homeless Service Sites and Other Congregate Living Facilities grant. This has brought together stakeholders in the homeless community for COVID-19 mitigation efforts as well as other communicable diseases.
16. ACDC continues to collaborate with informatics and IT to implement OCR technology that will scan and extract data from the standardized morbidity report form received from medical providers. Ongoing meetings occur weekly. ACDC staff has contributed examples and expertise to facilitate progress on this project.
17. Initiated a partnership with Three Square to combat food insecurity. This contract was executed beginning October 2023 through May 2024. With SNHD’s ACDC support and funding provided by this grant, With SNHD’s ACDC support and funding provided by this grant, 1,132,103 pounds of food were distributed at 857 events. 75% of the food was distributed in zip codes with a 2022 Health Equity Index (HEI) score of 4 or 5 (highest need). The Southern Nevada Health District staff attend select events and distribute COVID-19 antigen test kits. 6,896 kits were distributed.

Health Equity Index Score	Pounds of Food Distributed
1	11,909
2	187,405
3	49,944
4	233,821
5	616,341
Zip codes not included HIE	32,684
Grand Total	1,132,103

18. The ACDC DIIS team has conducted 1,567 Enteric disease investigations and 638 vaccine preventable disease investigations. ACDC teams received reports of more than 35,000 respiratory illness including COVID-19, RSV and influenza.

UPCOMING ACDC PROJECTS:

1. Enhanced foodborne illness complaint response, by adding 2 staff to the foodborne illness response team and increasing outbreak detection in Clark County.
2. Conducting full investigations on all coccidioidomycosis cases in Southern Nevada to build a robust data set to determine the extend of illness and associated sources, activities with our population in Clark County.
3. Enhancing Respiratory Illness Surveillance to collect, obtain and analyze hospitalization data for COVID-19, RSV, and Influenza consistently.
4. Expanding the COVID-19 Vending program to utilize machines for other public health products such as wound kits, smoking cessation kits, safer sex kits and sanitizer across all 6 vending machines throughout Clark County.
5. Collaborate with OIE and OT to implement OCR (Optical Character Recognition) to scan faxed document and import data directly into the disease surveillance system.

6. Collaborate with SNHD Primary and Preventative Care to further assist clients with exposure to rabies susceptible animals.

Office of Informatics and Epidemiology

EPIDEMIOLOGY:

1. Building partnerships, applied for new grants, and maintained existing grant deliverables.
2. Support the maintenance of SNHD's COVID-19 dashboard.
3. Led the efforts to establish SNHD's Institutional Review Committee (IRC).
4. Implemented enhanced gonorrhea surveillance.
5. Through the FR-CARA project, led by OEPHI, SNHD has distributed 54,042 doses of naloxone in FY 2024.
6. Identified and consolidated duplicate HCV events in EpiTrax.
7. Assisted with revamp of TB Cohort Review - procedures, indicators, and coding (ongoing).
8. Translated all relevant SAS codes from Trisano to EpiTrax coding language.
9. Completed and released weekly/monthly COVID-19 health disparity report for COVID-19 Health Disparity Grant.
10. Revamped FBI outbreak line list templates for interviews.
11. Assisted with various foodborne and school cluster and outbreak investigations.
12. Assisted with English to Spanish and English to Chinese translation checks for various surveys (e.g., COVID-19 surveys).
13. Met with EH division Food Operations staff and other jurisdictions to meet FDA FBI standards.
14. Collaborated with Clinical Services to develop and evaluate various reminder recall initiatives for COVID-19, MPOX and HPV vaccines.
15. Continue to collaborate with the American Cancer Society and SNHD clinical services on quality improvement initiatives to increase childhood vaccination rates for HPV and enhance staff education on age 9 recommendations for the vaccine.
16. Monitored heat related deaths and ED visits.
17. Monitored arbovirus activity.
18. Support drug overdose prevention efforts through the OD2A grant.
19. Support the EMS and traumatic injury surveillance and prevention.
20. Maintain childhood lead poisoning surveillance to support Nevada Childhood Lead Poisoning Prevention program.
21. Maintain and support PHEP grant activities.
22. Substance use dashboard launched consisting of drug overdose morbidity and mortality data, and drug checking data.
23. Offer educational opportunities in public health for graduate medical education residents and fellows.

OUTBREAK AND OTHER INVESTIGATIONS:

1. Multiple large scale TB investigations (2 end of 2023, 3 first half of 2024).
2. Multiple Legionella investigations (2 end of 2023, 2 first half of 2024).
3. Several norovirus outbreak investigations.
4. Several gastrointestinal diseases (GI) outbreak investigations with no pathogen identified.

DISEASE SURVEILLANCE SYSTEM (EPI TRAX/EMSA):

1. Provide support for Office of Disease Surveillance (ODS), Office of Acute Communicable Disease Control (ACDC), Office of EMS/Trauma System, Environmental Health (EH), and Clinical Services with various data requests, data exports, and report generation.
2. Maintenance and enhancement of the EpiTrax disease surveillance system.
3. Maintain and enhance data warehouse and BI tools to ensure timely data analysis and reporting.
4. Maintain and enhance COVID-19 lab results portal to include NSPHL test results.
5. Maintain COVID-19 interfaces between COVID-19 POD app and Orchard, to include COVID-19 testing and reporting as needed.
6. Provide support by automating COVID-19 hospitalization notifications, demographic extracts, lab tests and treatment information from HIE CCDs for public health surveillance.
7. Maintain and update COVID-19 dashboard to include COVID-19 reinfections, COVID-19 maps, lab testing, ED admission trend analysis and other urgent data requests.
8. Maintain and update Opioid and Child Lead Poisoning Presentation Program Dashboards.
9. Updated EMSA logic per new investigation guidelines.
10. Onboarded 19 new providers for Electronic Laboratory Reporting (ELR).
11. Processed electronic Case Reports (eCR) from UMC and Health Information Exchange (HIE) into EpiTrax
12. Collaborate with the state to onboard electronic Case Reports (eCR) providers.
13. 153 reportable conditions authored within CDC's Reportable Conditions Knowledge Management System (RCKMS).
14. 522,502 Electronic Lab Reports (ELR) were received and processed.
15. Continue to work with UNLV to apply GIS technology and produce spatial analysis reports via hot spot analysis, disease mapping, and their associations with socioeconomic and other area risk factors relating to populations experiencing a disproportionate burden of COVID-19 infection.
16. Continue to work with UNLV to develop a base model to evaluate and assess disparity of COVID-19 hospitalization and mortality among populations experiencing a disproportionate burden of COVID-19 infection.
17. Completed a project with the Health Information Exchange (HIE) to ingest Continuity of Care Documents (CCD) to increase and improve the electronic HIE data collection and quality relating to populations experiencing a disproportionate burden of COVID-19 infection.
18. Work with the state on Data Modernization Initiative (DMI) project including eCR onboarding and RCKMS reporting condition authorization.
19. Modifications made to capture street food vendors in the Foodborne Illness Complaint Form.
20. Implemented a data process to automate TB outbreak testing with the Southern Nevada Public Health Laboratory's Lab Information System.
21. Continue development of a generic Message Mapping Guide with the state of NV and CDC.
22. Design and plan for HIE data extraction for the PILLARS project/grant.
23. Reconciliation of data with the state of NV.
24. Initial setup and review of data for implementing an Enterprise Master Person Index (EMPI) system.

25. Continue working with HIE on the Trusted Exchange Framework and Common Agreement (TEFCA) project for eCR and Fast Healthcare Interoperability Resources (FHIR) data consumption.
26. Optical Character Recognition (OCR) vendor selection and planning to automate processing of faxes.

SYNDROMIC SURVEILLANCE:

1. Enhance Syndromic Surveillance System for the Early Notification of Community Based Epidemics (ESSENCE) for new providers and future support.
2. Maintenance and support of all the data feeds for the state of Nevada to send data to the National Syndromic Surveillance Platform (NSSP).
3. UHS, Dignity Health, Boulder City Hospital, and other Cerner facilities switched from HealthSentry to Public Health Surveillance platform.

SOUTHERN NEVADA PUBLIC HEALTH LABORATORY (SNPHL):

1. Continue to work on the Southern Nevada Public Health Laboratory (SNPHL) Laboratory Information Management System (LIMS) system to interoperate with other internal and external systems. Data exchange interface maintenance and support.
2. Implemented Orchard Outreach, a system designed for laboratories performing outreach for multiple customers. Five external partners (eg. Clark County Coroner's Office, Sunrise Hospital Infection Prevention, Southern NV Veterans Home, etc.) are live with the system and 3 are currently in process.
3. Informatics assists with the changes that need to be made to the LIMS and implements interfaces to accommodate new instruments and testing offered by the Public Health Laboratory.
4. Monitoring and Maintenance of the Public Health Laboratory Interoperability Project (PHLIP) feed.
5. Monitoring and Maintenance of the data exchange for National Respiratory and Enteric Virus Surveillance System (NREVSS).
6. Implementing an interface between SNPHL and Nevada State Public Health Laboratory (NSPHL) for send-out orders and results.
7. Apply SNOMED and LOINC codes to orders/results.
8. Expanding virology and Whole Genome Sequencing (WGS) configurations for the LIMS.
9. Continue working on Laboratory Response Network-Biological Agents (LRN-B) interface and automated delivery feed. Codes added, and tested order choice and split order rules. Creating test messages according to CDC guidelines. Validation of messages continues with the CDC.
10. New Ordering Capabilities (eg. BioFire Global Fever Panel, NGDS Warrior panel, Legionella Environmental Panel).
11. Maintain COVID-19 interface between instruments, COVID-19 POD app and Orchard, to include COVID-19 testing and reporting as needed. Implementing combined testing for SNPHL of COVID-19/Flu for certain testing locations.
12. Continue to work on CDC Influenza SARS-CoV-2 multiplex assay, CDC Subtyping, and CDC Genotyping order mapping.

ELECTRONIC HEALTH RECORD (EHR):

1. Work with IT to maintain and support the Electronic Health Record (EHR) system, eclinicalworks (eCW).
2. Worked on configuration modifications to improve charting, reporting efficiency and to accommodate new locations and services.
3. Standardized data capture and documentation using structured data fields.
4. Worked with IT to migrate eCW to the cloud.
5. Worked with IT to upgrade eCW to the next version.
6. Modifications to eCW interfaces to accommodate lab orders/results from various laboratories.
7. Submitted Family Planning Annual Report (FPAR) report for Family Planning.
8. Submitted Uniform Data System (UDS) reports to Health Resources & Services Administration (HRSA).
9. Completed Azara implementation, a quality improvement system.
10. Configuration changes to support SHC (Sexual Health Clinic) merger into the FQHC.
11. Modified data upload processes to Careware for the Ryan White Program.
12. Assisted with various data reports/requests and extracts (eg. Ryan White Services Report, Clinical Quality Management, Tobacco Screening, Immunizations, TB/LTBI, etc.)
13. Explored bulk data exchange using Fast Healthcare Interoperability Resources (FHIR).

CLARK COUNTY OFFICE OF THE CORONER/MEDICAL EXAMINER (CCOCME):

1. Completed migration to new Coroner and Medical Examiner system (CME). Provided staff training across departments as well as creating walkthrough guides for future staff members.
2. Data extraction to support National Violent Death Registry System/State Unintentional Drug Overdose Reporting System (NVDRS/SUDORS).
3. Automated solution to fetch US Census block/tract data based on death address resulting in a roughly 10% decrease in abstraction time needed per case enabling meeting deadlines easier.
4. Completed additional Accreditation tracking for Medical Examiners.
5. Enhanced rapid overdose tracking criteria for regular data delivery to SNHD Epidemiologists.
6. Provided regular data to other local and Federal government partners including CCSD, DEA, and HHS. Data topics include suicide data (Both youth-specific and total population) and extensive drug-related death data.

PARTICIPATE IN COMMITTEES AND PROVIDE EPIDEMIOLOGY TECHNICAL SUPPORT:

1. CSTE Injury Epidemiology and Surveillance Subcommittee.
2. CSTE Substance Use and Mental Health Subcommittee.
3. CSTE HIV Subcommittee.
4. CSTE STD Subcommittee.
5. CSTE Surveillance Practice and Implementation Subcommittee.
6. CSTE eCR workgroup.
7. CSTE Data Modernization Initiative (DMI) Learning Community.
8. Biosurveillance Advisory Committee (BioWatch).
9. NACCHO Academy of Science Board.
10. National Cluster Detection and Response Implementation Learning Collaborative.

11. NV Congenital Syphilis Steering Committee.
12. NV Pathogen Science Team.
13. NV Child Death Review Team.
14. NV Advanced Child Death Review.
15. NV State Antimicrobial Stewardship Board.
16. NV Statewide CRE Surveillance Workgroup.
17. Statewide Epidemiology Organization Workgroup (SEOW) Committee.
18. Southern Nevada Opioid Advisory Council (SNOAC).
19. Clark County Opioid Task Force.
20. Southern Nevada Infectious Disease Society.
21. SNHD Health Equity Workgroup.
22. CSTE Forecasting & Modeling Peer-to-Peer Program.

EPIDEMIOLOGICAL AND PROGRAM REPORTS:

1. COVID-19 trend reports (discontinued as of spring 2024).
2. 2020 Clark County Antibigram.
3. Data quality reports to support the Office of Disease Surveillance's activities and STD/HIV grant deliverables.
4. Monthly - Drug Overdose Report – External.
5. Weekly/Monthly Arbovirus Report (May-Oct).
6. Monthly - BOH report.
7. Annual - Trauma Needs Assessment Review.
8. Annual Health Equity Report.
9. Submitted quarterly reports to ODS for HCV state grant.
10. Weekly MPOX case and vaccination report.
11. Ongoing monthly and quarterly reports for FOCUS HIV grant project.
12. Quarterly CDC lead testing data submission.
13. Quarterly CLPPP lead testing data submission.
14. Monthly & Quarterly SUDORS reports.
15. Monthly & Quarterly NVDRS reports.
16. Annual pediatric drowning/submersion report.
17. Annual leading causes of death report.
18. Weekly COVID-19 health disparity report.
19. Weekly Hepatitis CQA report.
20. Weekly Perinatal Hepatitis B report.
21. Weekly influenza surveillance report (Oct-May).
22. Daily CLPPP referral line list report.
23. Ryan White Reports (9).
24. OCDPHP Reports (7).
25. OPHP Reports (2).
26. MPOX reports.
27. FQHC reports (33).
28. Finance Reports (3).
29. PPC reports (24).
30. Immunization Reports (7).

31. HRSA COVID-19 vaccination reports.
32. Semi-Annual EHE report for CDC submission.
33. EHE Report for University of Washington.
34. eCW lab uploads from SNHD.
35. Galleria mall for COVID-19 Outreach report.
36. Trichomonas reports in eCW.
37. UCSD study Global Alert report.
38. UW Learning Collaborative – Metric reports.
39. Clark County Coroners office reports (24).
40. Monthly (External) and Weekly Internal) Heat Related Death and ED Visit report (April – Oct).

CONFERENCES ATTENDED:

1. 2024 eClinicalworks Conference.
2. CSTE DMI Summit.
3. Public Health Informatics and Technology Conference.
4. Overdose Response Strategy HIDTA conference.
5. 2024 Healthcare Information and Management Systems Society (HIMSS).
6. 2023 NACCHO 360 Annual Conference.
7. 2024 NACCHO ICP Summit.
8. 2024 NACCHO Preparedness Summit.
9. Winter CME Meeting of Nevada Academy of Family Physicians.
10. 2024 CSTE Annual Conference.
11. 2024 American Hospital Association Accelerating Health Equity Conference.
12. 2024 Nevada Health Conference.
13. SAS Innovate 2024.
14. SAS Explore 2023.
15. 2024 Rural Nevada Public Health Summit.
16. Global Health Corps Fellowship- Leadership Accelerator Conference.
17. In-Depth Listening Session University of Minnesota, Health Policy and Management and NACCHO, February 2024.
18. Nevada Primary Care Association 2023 Annual Healthcare Conference.
19. 2024 NVDRS Reverse Site Visit.
20. 2023 CDC CLPPP Annual Recipient Meeting.
21. 2023 EpiTrax Consortium Meeting hosted by SNHD.
22. Pacific AIDS Education and Training Center STI Update Fall 2023.
23. Pacific AIDS Education and Training Center STI Update Spring 2024.

WORKFORCE RECRUITMENT AND DEVELOPMENT:

1. Hired two Epidemiology Surveillance Specialists.
2. Participated as a mentee in NACCHO Waste Water Mentorship Program and visited San Mateo County Public Health Program.
3. Successfully participated as host site for graduate student epidemiology internship with AMCHP to work on maternal and child health dashboard.
4. Two staff passed the Certification in Infection Control exam.
5. Staff attended the following training opportunities:

- John’s Hopkins University Summer Epidemiology Institute
- Southern Nevada Foodborne Outbreak Training
- Geospatial Analysis Workshop hosted by UNLV
- CSTE Mentorship Program, 2023-2024
- UNLV School of Public Health Geospatial Analysis Training Webinar, February 2024
- SNHD Human Resources ABC's of Career Development: Boosting your Professional Skills-2 - Session 1, July
- Building Authentic Engagement in SDOH Partnerships Through Community-driven Storytelling, Mathematica, May 2024
- Engaging Communities in Budget Decisions to Build Power, University of Wisconsin-Madison, February 2024
- SNHD Media Training, April 2024
- Designing and Managing Public Health Information Systems: 8 Steps to Success course, April 2024
- DiSC Assessment Training
- Two Informatics staff members completed HL7 FHIR Fundamentals course training; One staff member completed HL7 FHIR Intermediate course Training.

ABSTRACTS, POSTERS OR PRESENTATIONS AT CONFERENCES:

1. Posters at the 2024 CSTE Annual Conference.
 - Enhanced surveillance during a large-scale event: A pilot study during the Formula 1 Races in Las Vegas, Nevada, November 2023.
 - Factors Contributing to Congenital Syphilis and Missed Opportunities for Prevention – Clark County, Nevada, 2017-2022.
 - Beneath the Surface: Norfentanyl Wastewater Surveillance in Clark County, Nevada.
 - Advancing COVID-19 surveillance through wastewater monitoring in Clark County, Nevada
 - Advancing Health Equity through Health Information Exchange: Augmenting Socio-Demographic Surveillance Data Completeness
 - Linking Vital Records and Disease Surveillance Data for Accurate Identification of Reportable Deaths
 - Enhancing Illicit Drug Supply Surveillance through Rapid Drug Analysis in Las Vegas, Nevada
 - Sociodemographic Determinants of Utilization Patterns in Harm Reduction Public Health Vending Machines in Clark County, NV, 2021-2023
2. Oral presentation at the 2024 CSTE Annual Conference
 - Advancing Mosquito Surveillance in Southern Nevada, Leveraging Open-Source Solutions for Enhanced Situational Awareness
3. Poster at the National Immunization Conference
 - COVID-19 vaccine barriers, motivational factors, and informational sources among populations with low uptake rates within Clark County, NV
4. Oral presentation at the Nevada Primary Care Association 2023 Annual Healthcare Conferences
 - Implementation of Universal HIV Screening in Primary Care in response to SB211

5. Poster at the Conference on Retroviruses and Opportunistic Infection
 - Individual- and Community-Level Predictors of HIV Care Continuum: Clark County, NV
6. Oral presentation at the OT21-2103 Quarterly Meeting with the CDC
 - “Highlights from the COVID-19 Health Disparities Project”
7. Oral presentations at 2024 Southern Nevada Substance Misuse and Overdose Prevention Summit:
 - Surveillance of the local illicit drug supply
 - Syndemic approach to substance use
8. Oral Presentation at the Philippine Nurses Association of Nevada Seminar
 - Perinatal HIV and congenital syphilis: the role of nurses in response to increasing rates
9. Oral Presentation at the Nevada Public Health Association annual conference
 - An Evaluation of a COVID-19 Vaccination Reminder Magnet Program in Southern Nevada
10. Oral presentation at the fall STI Update of the Pacific AIDS Education and Training Center, NV
 - Doxycycline for postexposure prophylaxis
11. Oral presentation at the Winter CME Meeting of the Nevada Academy of Family Physicians
 - HIV Stigma – (to assist with new state licensure requirement for 2 hours of HIV Stigma continuing education for certain healthcare providers)
12. Oral presentations at the spring STI Update of the Pacific AIDS Education and Training Center, NV
 - Epidemiologic profile of sexually transmitted infections and HIV in Clark County, NV .
 - Syndemic approach to STI/HIV treatment

OTHER PRESENTATIONS:

1. Co-Facilitated 2024 Community Forum: COVID-19 Impact on Disparities, April 2024, Las Vegas, NV.
2. Staff were Featured on Healthier Tomorrow radio show for the Community Status Assessment.
3. Syphilis Burden in Nevada at the Quarterly Congenital Syphilis Review Board meetings.
4. Presented on Epidemiology to REHS candidates.
5. Presented Epi 101 to Valley Health System professionals.
6. Advancing Health Equity Quarterly Collaboration.
7. Health District After Dark: Health Equity in Sin City.
8. Monthly Public Community Status Assessment update meetings.
9. 2025 Community Health Assessment Steering Committee.
10. Presentation on Community Status Assessment to SNHD FQHC.
11. Presented at the Center for Forensic Science Research and Education, with support from the CDC and the National Network of Public Health Institutes webinar series - *Webinar 9 – SUDORS: Using Data from the Medicolegal Death Investigation Community to Inform Drug Overdose Prevention and Response.*

JOURNAL PUBLICATIONS:

1. Bryant, R., Delise, B., Zhang, Y., Beckford, N., & Lockett, C. (2024). Assessment of risk factors for Neonatal Abstinence Syndrome (NAS) using a Standardized Surveillance Case Definition in Clark County, NV. *Journal of Maternal and Child Health*, 9(1), 78–88.
<https://doi.org/10.26911/thejmch.2024.09.01.07>

GRANT APPLICATIONS:

1. Applied for \$58,000 of supplemental funds that's part of SNHD's FR-CARA grant.
2. Received two subawards from UNR/CASAT to purchase naloxone, totaling \$1,296,120

AWARDS:

1. CSTE Poster Award in Health Equity and Tribal Epidemiology, June 2024, Pittsburgh, PA

Environmental Health Division

Consumer Health

AQUATIC HEALTH OPERATIONS (AHOPS)

1. AHOPS staff successfully trained and released five new inspectors with both offices achieving full staffing levels in the second half of FY24. The additional staff enabled the program to meet its goal of conducting at least one routine inspection for all permitted pools.
2. AHOPS staff developed an administrative process for noncompliant facilities, as well as a risk-based inspection program which increases inspection frequency for high-risk/high-use facilities.

AQUATIC HEALTH PLAN REVIEW (AHPR):

1. The AHPR section had a 13% increase in the overall number of projects submitted. New construction submissions increased by 4% and the total number of remodel applications increased by 24%, accounting for 81% of the new project submissions. The increase was due to changes in national standards requiring the replacement of older suction outlet fitting assemblies. The total number of projects released increased by 14% over FY23.
2. AHPR staff continue to spearhead review and revision of the 2018 Aquatic Facilities Regulations. This project is ongoing.
3. The AHPR supervisor continues to serve as the Public Health State Designee for Nevada on the Council for the Model Aquatic Health Code.

PLAN REVIEW:

1. The Plan Review team had an overall 9% increase in the number of projects submitted. New construction submissions increased by 13% and change of permit holder submissions increased by 6% from FY23. Remodel submissions increased by 35%.

SPECIAL PROGRAMS:

1. Special Programs staff completed revisions to the Regulations Governing the Safety and Sanitation of Child Care Facilities. The revised regulations have been submitted to SNHD Legal for review.
2. The number of active permits assigned to the Special Programs office increased by 5%, largely driven by a 17% increase in the number of active child care permits.
3. One Special Programs staff member is an active participant on the National Environmental Health Association's Body Art Model Code Committee, which provides training and updates for body art inspectors at the national level.

Food Operations - Inspections

1. Staff hosted quarterly Food Safety Partnership (FSP) meetings remotely to maintain Industry outreach, communication, and education.
2. Staff successfully coordinated, organized, and inspected the F1 Grand Prix event on the Las Vegas Strip.
3. Staff successfully coordinated, organized, and inspected permits for Super Bowl LVIII at Allegiant Stadium and throughout the community.

4. Staff have continued to identify gaps in invoicing processes and have improved workflows and procedures to reduce future billing issues.
5. A new Food Operations office (Paradise) was created and has grown to a total of 10 staff members.

Food Operations – Regulatory Support

OUTBREAK RESPONSE OFFICE:

1. A new Outbreak Response Office was created in the Environmental Health Division to respond to illnesses associated with exposures to a contaminated environment: foodborne illness, Legionella illness, lead poisoning, and recalls.
2. Staff completed a survey of 267 food industry members to better understand their experience of food safety culture and how it can be improved.
3. Staff published a research article in the Food and Humanity scientific journal entitled, “Focus Groups Among Retail Food Establishment Staff and Management Reveal Obstacles and Promoters of Good Food Safety Culture.”
4. Staff gave an outbreak investigation presentation at the National Environmental Health Association (NEHA) and Integrated Foodborne Outbreak Response Management conferences.
5. Staff conducted 39 travel associated investigations at public accommodation facilities and 20 residential investigations for Clark County residents who tested positive for Legionnaires’ disease or Pontiac fever. Nevada is one of only three states performing residential Legionella testing.
6. Staff co-presented with representatives from the Centers of Disease Control and Prevention (CDC) on food safety culture research findings to the CDC Food System Interest Group.
7. Staff presented food safety culture research findings at the NEHA and Nevada Environmental Health Association (NVEHA) annual conferences and at a Food Safety Partnership meeting.
8. Staff participated on a CDC panel on foodborne illness investigation practices at the NEHA conference.
9. Staff organized a public notice about the danger of consuming raw milk in partnership with Nevada Department of Agriculture representatives after investigating salmonella illness related to raw milk exposure.

SPECIALIZED FOODS OFFICE:

1. Staff attended and/or presented at 17 townhall meetings, ordinance meetings, Vegas Metro Chamber meetings, Las Vegas Metropolitan Police Department First Tuesday meetings, etc., regarding Senate Bill 92 (Sidewalk Vending).
2. Staff attended and/or presented at 10 Task Force on Safe Sidewalk Vending meetings for SB92 and provided input regarding recommendations for the Task Force’s report to the legislature.
3. Staff conducted three trainings/workshops for sidewalk vendors and farmer’s markets.
4. Staff presented at the NEHA and NVEHA conferences.
5. Staff presented information about unpermitted food vending to the SNHD Advisory Board.
6. Staff represented SNHD on the Southern Nevada Food Council and Southern Nevada Human Trafficking Task Force.

7. Staff gave a presentation to the City of Tulsa regarding water store and water bottling manufacturing inspections.
8. Staff participated as subject matter experts on retail water vending machines with the NEHA and Food and Drug Administration (FDA).

REGULATORY SUPPORT OFFICE:

1. Staff completed a training digitization project converting 17 new hire classroom trainings into self-paced modules on NeoGov. This included a SharePoint site for new hire training with digital records accessible to all core trainers and the EH managers.
2. Staff successfully completed a self-assessment and verification audit for Retail Program Standard 1 (Regulatory Foundation).
3. Staff presented two sessions at the NVEHA conference.

Solid Waste & Compliance

ILLEGAL DUMPING / RESTRICTED WASTE MANAGEMENT (RWM) PROGRAMS:

1. Staff have been reallocated into the Northern and Southern RWM Offices.
2. Staff continue to work with Business License agencies (Clark County, City of Las Vegas, City of Henderson, and City of North Las Vegas) regarding the referral process for noncompliant Restricted Waste facilities.
3. Staff completed over 3,500 annual Restricted Waste inspections and conducted approximately 1,000 Illegal Dumping responses.
4. Staff are participating in multi-agency responses with Clark County, City of Las Vegas, Henderson, and North Las Vegas.

MOSQUITO DISEASE:

1. Staff set 2,537 mosquito traps and submitted over 42,000 mosquitoes to the Southern Nevada Public Health Laboratory for disease analysis. West Nile Virus (WNV) was identified in over 14% of all mosquito submissions, across 46 zip codes, and 25 human cases were reported. Additionally, St. Louis Encephalitis was identified in mosquitoes for the first time since 2019, in eight zip codes across the Las Vegas Valley. Arboviral activity in 2024 was one of the most active seasons across the 20-year program history, second only to the declared WNV outbreak in 2019.

PERMITTED DISPOSAL FACILITIES (PDF) PROGRAM:

1. Staff continued to coordinate/host the Southern Nevada Environmental Task Force meetings as an avenue to increase communication with partner agencies.
2. Staff collaborated to update information on the Clark County Recycles website.
3. Biannual meetings have been scheduled with Solid Waste Plan Review staff to coordinate smoother program interactions.

UNDERGROUND STORAGE TANK (UST) PROGRAM:

1. Staff completed 871 routine inspections.
2. Staff oversaw 241 new UST sites coming into service, assisted in the closure of six sites, performed eight spill report investigations, and continued to perform construction, repair, and/or upgrade inspections in addition to routine compliance inspections.

Engineering

INDIVIDUAL SEWAGE DISPOSAL SYSTEM (ISDS) PROGRAM:

1. Staff are working with the University of Nevada Las Vegas (UNLV) to develop Environmental Health Informatics capability.
2. Staff are conducting outreach and water testing events in the Las Vegas Valley as part of grant activities that include groundwater and Legionella sampling for residential properties. Staff have begun surveying participants to evaluate the effectiveness of the program.
3. Staff are working with the Southern Nevada Water Authority (SNWA) to begin implementing a septic-to-sewer conversion program.
4. The Individual Sewage Disposal System Regulations are being updated and have cleared SNHD's internal legal review portion of the process.

PUBLIC ACCOMMODATIONS PLAN REVIEW:

1. Staff are working with jurisdictional building/permitting agencies so that new public accommodation construction applicants are instructed to contact SNHD prior to starting construction. This has included ongoing discussions with SNHD, the Nevada Division of Environmental Protection (NDEP), and local jurisdictions to determine if SNHD should be involved with the new construction design review of other commercial developments down meter of Public Water Systems.

SAFE DRINKING WATER (SDW) PROGRAM:

1. Staff continue working to address SDW compliance issues in Trout Canyon.
2. Staff coordinated technical assistance from the State for at-risk public water systems in Clark County.
3. Staff initiated and completed outreach to an unpermitted public water system in the Elkhorn/Monte Cristo area. Outreach was also initiated at another unpermitted public water system in the Desert Sunrise area.
4. Staff provided guidance to Spirit Mountain Youth Camp about phasing from hauled water to their spring source. Due to inadequate spring discharge, hauled water is continuing.

SUBDIVISION PLAN REVIEW:

1. Staff continue to collaborate with local water and sewer agencies to resolve required review comments that are acceptable by the jurisdictions.
2. Staff revised the process of submittal and review to better serve customers.

SOLID WASTE PLAN REVIEW:

1. Plan Review staff worked with Operations staff to revise the permit template to include information utilized for Solid Waste Plan Review inspections.
2. Staff began holding joint meetings to increase cooperation between the programs.

Public Health and Preventive Care Division

Immunization Clinic

1. The Immunization Clinics administered a total of 86,727 vaccines to 35,432 clients within the four Southern Nevada Public Health Centers from July 1, 2023 to June 30, 2024.
2. The Immunization Clinics have continued to work on improvements with the success of training to the new electronic health records (eClinicalWorks) as its documentation platform.
3. The immunization Clinics are in year 2 with the collaboration with the American Cancer Society to increase the uptake and completion rate of the HPV vaccine in children aged 9 and above.

Immunization Outreach Program

1. The Immunization Outreach team provided walk-in immunization clinics at the Clark County Family Support Center and select elementary, middle, and high schools in Clark County. The Team administered 10,712 vaccines to 4,002 clients from July 2023 to June 2024.
2. The Immunization Outreach team has ongoing collaboration with community partners including Nevada Homeless Alliance, Health of Southern Nevada, Mexican Consulate, Boulder City Library, and the Office of Disease Surveillance to administer vaccines in underserved areas. A total of 735 vaccines were administered to 373 clients.
3. Back-to-school clinics were held in partnership with the Culinary Health Fund in July 2023. A total of 215 vaccines were administered to 102 clients.
4. In June 2024, the Immunization Outreach team initiated the first back-to-school resources to administer school required immunizations among students 19 years old and younger. A total of 1,090 vaccines were administered to 416 clients.

Sexual Health Outreach and Prevention Program (SHOPP)

1. The Sexual Health Outreach and Prevention Program (SHOPP) started in 2024 with Express Testing (ET) and Congenital Syphilis Case Management Programs (CSCMP). It has since expanded to also include three new programs namely Serving Unhoused persons through Resources and Engagement (SURE), Comagine Integrated Maternal Health, and Ending the HIV Epidemic (EHE) Rapid Prevent Program. The Express Testing clinics completed 2,096 screenings of asymptomatic clients who were found to have almost a 10% overall positivity rate. ET partnered with SNHD Harm Reduction team and SURE to expand testing services to homeless outreaches.
2. SHOPP nurses and Community Health Workers (CHWs) linked 161 clients to care. The CSCMP enrolled 95 clients and provided 15 community trainings, including an innovative video of the day in the life of a Congenital Syphilis nurse case manager CSCMP provided Neurosyphilis Onsite Navigation (NEON) services to 19 clients in collaboration with FQHC-SHC and the University Medical Center. FY24 was a design year for both Comagine and EHE Rapid Prevent programs, with FY25 as implementation of CHW non-medical case management services.

Community Health Nursing Program

1. The Embracing Healthy Baby program has not received new referrals since December 2023. The Embracing Healthy Baby program has transitioned to a new Healthy Start program that is a five-year grant that was awarded in September 2023. Any new Embracing Healthy Baby referrals received starting January 2024 were referred to the Healthy Start program. The first family for the Healthy Start program was enrolled in February 2024 and there have been a total of 25 families enrolled. The Healthy Start program held their first Community Consortium meeting in May 2024.
2. The Thrive by 0-3 program is a collaboration with the Department of Family Services. Community Health Workers provided home visiting services to 137 families. The program completed 92 one-time home visits and enrolled 35 new families into the program.
3. The Maternal Child Health program consists of two nurse home visitors. One nurse works directly with Child Protective Services and the other oversees the case management of children with elevated blood lead levels and follows up on newborn screening referrals received from the State. Both nurses enrolled 23 new families and completed 128 home visits.
4. The Nurse Family Partnership provided services to 302 families. The specially trained nurses enrolled 145 new pregnant mothers and graduated 39 families.

COVID-19 Vaccination Program

1. During July 2023 and June 2024 with the combination of three static sites and multiple pop-up clients the COVID-19 team administered 5,267 COVID-19 vaccines, 3,168 Flu vaccines, 374 mpox vaccines, and 2,985 back-to-school vaccines for a total of 11,794 vaccines given.
2. With this fiscal year four provider compliance visits were completed, 16 provider education sessions were done, 48 healthcare provider recruitment sessions took place, and a total of 913 providers were contacted.
3. While working with long-term care facilities (LTCF) in Clark County, the COVID-19 team called 327 facilities as well as mailed out 327 postcards to long-term care / residential care homes to educate on the importance of COVID-19 vaccinations for residents and staff. Of those, 48 LTCF and 48 residential homes were visited and educated, 14 vaccines clinics took place and nine LTCF were referred to Albertsons for clinics.
4. Through the In-Home COVID-19 Vaccination Program, vaccines were offered to people who need medical equipment to leave home, have an increased health risk if they leave their home, have cognitive special needs or are bedridden. This clinic took place every Tuesday and some select Mondays where the team went to individuals' homes and vaccinated with COVID-19, Flu as well as RSV, with a total of 40 RSV doses given.
5. During this time, the COVID-19 team had ongoing community partnerships with the Shannon West, Delta Academy, Nevada Homeless Alliance, Nathan Adelson, Puentes, REACH, Recuperative Care, The Center, Las Vegas PRIDE, Immunize Nevada, Henderson Equality Center, Department of Behavioral Health and Human Services, Help of Southern Nevada, CCSD Family Support Center, Clark County Detention Centers as well as All Saints Episcopal Church.

Tuberculosis Control and Prevention

1. The Tuberculosis (TB) Program treated 72 individuals with active TB.
2. The TB clinic saw a total of 834 clients referred for latent TB consultations, treating 606 clients for latent TB treatment during FY24.
3. There were 67 cases referred from community partners to rule out tuberculosis infection.
4. The TB program acquired two Community Health Workers (CHWs) to assist with communication, advocacy, treatment support, prevention, education, and adherence with the goal of improving tuberculosis treatment completion and patient health outcomes.
5. The TB clinic collaborated with multiple providers in Southern Nevada to provide education and guidance about active and latent tuberculosis treatment.
6. The TB clinic team provided training for FQHC providers about latent tuberculosis treatment.
7. The TB clinic continues to provide services for all individuals in Southern Nevada to encourage testing and treatment of tuberculosis, the second deadliest infection in the world.

Employee Health Program

1. Assisted with the onboarding of 105 new hires.
2. Administered 419 vaccinations.
3. Completed 145 OSHA Medical Clearance forms.
4. Completed 374 employee TB assessments.
5. Assisted 93 employees with COVID-19 related issues. Includes administering testing to some and monitoring others on home isolation.
6. Assisted the Immunization Clinic, as needed.
7. Worked with the Safety Officer on the development of several protocols and on specific employee safety concerns. Joined the Safety Officer on site visits to SNHD locations to review workflows and safety issues and to check-in with employees regarding any concerns or requests.

Southern Nevada Community Health Center (FQHC)

Access to Care: Medical (Family Planning, Primary Care, Ryan White, Sexual Health, & Refugee Health), Behavioral Health, Pharmacy, & Nutritional Health

1. As of June 30, 2024, 10,335 unique patients were served in the Health Center.
 - 95% year-over-year increase
2. As of June 30, 2024, 12,309 encounters were provided.
 - 95% year-over-year increase
 - Medical: 21,639
 - Behavioral Health: 1,864
 - Pharmacist: 253
 - Dietician: 276
3. As of June 30, 2024, 15,977 unique patients were served in the pharmacy.
4. As of June 30, 2024, 23,479 prescriptions were filled.

Administration, Operations, and Finances

1. Awarded a new three-year Health Center program grant by HRSA through the Service Area Competition process.
2. Created and filled a new FQHC CEO/Project Director position.
3. The FQHC CEO joined the Board of Directors for the Nevada Primary Care Association.
4. Established a new health center organizational structure.
5. Created and implemented new Site-Specific Operations Managers at each location to oversee and manage day-to-day operations.
6. Created and filled a new FQHC Administrative Manager position.
7. Established a FQHC Business Office to manage strategic planning, budget creation and monitoring, financial forecasting, grant spend downs, grant applications, grant deliverables, risk management, Medicaid empanelment and compliance, HRSA compliance, FTCA compliance, contracts, and FTE timecard allocations.
8. Three Community Health Center Quality Recognition Badges awarded by HRSA for CY23.
 - Access Enhancer, Health Disparities Reducer, and Advancing HIT Quality.
9. Successfully completed Ryan White A and B program audits with no findings.
10. Added pharmacy services and a new pharmacist to the Fremont Public Health Center.
11. Hired and onboarded a new Behavioral Health Manager.
12. New integrated behavioral health workflows created and implemented.
13. Improved performance for depression and anxiety screenings.
14. New medical doctors, mid-level providers, and behavioral health professionals hired and onboarded.
15. Added substance use disorder professionals and services.
16. Incorporated the Sexual Health Clinic into the FQHC Division.
17. Added All Saints Episcopal Church as an approved service site location for the FQHC.
18. Transitioned the Refugee Health Clinic to the Fremont Public Health Center and assumed day-to-day operations of the program.
19. Expanded access to care with the addition of early morning appointments.

20. Implemented new no-show software program to help SNCHC maximize appointment availability.
21. Successfully transitioned the health center’s electronic health record to a newer version and migrated data hosting to a cloud server.
22. Received FTCA initial deeming and redeeming for medical malpractice insurance coverage.
23. Established a new health center wide training program and tracking process.
24. Added a new obstetric clinical training for all clinical team members.
25. Updated credentialing and privileging processes for clinical staff.
26. Assigned a new Risk Manager for the health center.
27. New risk incident reporting processes and documentation created.
28. New risk incident tracking and communication processes implemented.
29. Key performance indicator reporting process for monthly leadership meetings established.
30. Preferred empanelment status with HPN Medicaid achieved.
31. Increased the number of empaneled Medicaid patients from 286 to 1146.
32. Designed and refined a new calculation model for forecasting revenue.
33. Improved financial stability by increasing revenue and reducing expenditures, resulting in beating exceeding financial performance compared to the original FQHC fiscal 2023-2024 budget.
 - Total revenue for FY24 is \$33.3 million, representing a 30% year-over-year increase.
34. Implemented a new Sliding Fee Discount schedule.
 - Total sliding fee adjustments for 2023 equal \$2.8 million, an increase of 12% year-over-year.
35. Standardized workflows for receiving Medicaid Wrap reimbursement.
36. Began the construction of the new behavioral health clinic at the Decatur Public Health Center.
37. Initiated planning work with vendors and contractors for a dental clinic at the Fremont Public Health Center.
38. Collaborated with HPN and Hope Christian Health Center to ensure the HPN Community Catalyst program was set for project success.

Grants Received

1.	Health Center Program and Primary Care HIV Prevention	\$1,453,063
2.	COVID-19 Vaccine ARPA	\$138,600
3.	COVID-19 Capacity and Construction	\$600,474
4.	Health Center Incubator	\$150,000
5.	Ryan White Part A	\$1,161,932
6.	Ryan White Part B	\$905,933
7.	Ryan White Part C Capacity Building	\$150,000
8.	HIV Epidemic – Rapid start	\$260,540
9.	Title X Family Planning	\$1,400,000
10.	Title X Family Planning Telehealth	\$700,000
11.	Family Planning of Nevada	\$400,500
12.	UCSD Sexual Health	\$119,569
13.	Health Plan of Nevada Community Catalyst	\$225,000
14.	Health Center Bridge	\$49,542
15.	Health Center Quality Improvement	\$34,932

Community Partnerships

1. All Saints Episcopal Church
2. University of Las Vegas, Nevada (UNLV)
3. Mexican Consulate
4. El Salvador Consulate
5. Racial and Ethnic Approaches to Community Health (REACH)
6. Health Center Controlled Networks (HCCN)
7. Arizona Association of Community Health Centers (AACHC)
8. Nevada Primary Care Association (NVPCA)
9. Catholic Charities
10. Las Vegas Promotoras
11. Three Square
12. Dept of Welfare and Social Services. (DWSS)
13. Local Federally Qualified Health Centers