



Memorandum

Date: January 9, 2019

To: Southern Nevada District Board of Health

From: JoAnn Rupiper, RN, BSN, MPH, Clinical Services Director *JR*
Fermin Leguen, MD, MPH, Acting Chief Health Officer *FL*

RE: DIVISION OF CLINICAL SERVICES DIRECTOR REPORT

I. Immunization Program

A. Immunization Program Activities

1. There were 69 successful reminder calls and postcards sent out for children 6 weeks through 4 years without appropriate number of Prevnar doses on November 15, 2019.
2. There were 161 successful reminder calls made to parents of children 19-35 months who are not up to date with their immunizations for the month of November.

B. Immunization Outreach Activities

1. The Hepatitis A ICS demobilization began on November 19, 2019. The Immunization Project Team will continue scheduled clinics and partnerships with HELP of Southern Nevada, Westcare, Courtyard, Clark County Detention Center (CCDC), Touro University, Centers for Behavioral Health, Mission Treatment Center and the SNHD Sexual Health Clinic.
2. A total of 132 vaccines were administered to 132 clients at CCDC in November 2019. Clinics were held on Mondays and Fridays.
3. In partnership with Nevada Homeless Alliance, the annual Project Homeless Connect event was held at the Champion Center on November 26, 2019. A total of 100 vaccines were administered to 40 clients.
4. A total of 156 vaccines were administered to 133 clients at the various outreach clinics locations; Westcare, Courtyard, Touro University, Centers for Behavioral Health, Mission Treatment Center.
5. The Mobile Clinic was set up at the Downtown Recreational Center in Henderson on December 12, 2019. A total of 15 vaccines were administered to 7 clients.
6. Immunization Outreach staff attended a Las Vegas Metropolitan Police Department Homeless Connect planning meeting on November 12, 2019.

II. Community Health Nursing

A. Maternal Child Health

1. There were no new reported cases of childhood lead poisoning in November.
2. There were seven referrals from the Newborn Screening Program requiring follow-up by the field nurse.

B. Nurse Family Partnership (NFP)

The Southern Nevada Health District's Nurse-Family Partnership (NFP) has 180 active clients. 50 are participating through the Maternal, Infant and Early Childhood Home Visiting (MIECHV) Program made available through the Nevada Division of Public and Behavioral Health under the Affordable Care Act (ACA).

The team was trained on the electronic medical record system, eClinicalWorks in November 2019 and is utilizing the system to document home visits and other client interactions.

C. Embracing Healthy Baby

The Southern Nevada Health District's Embracing Healthy Baby program is still under development. Both Community Health workers have been hired and are in the process of orientation. Current orientation involves Maternal and Child Health topics relevant to the program.

III. HIV/Ryan White Care Programs

- A. The HIV/Medical Case Management (MCM) program received 30 referrals in November. There were no newborn referrals for perinatal HIV exposure received this month. Newborns perinatally exposed to HIV are followed for periodic testing for approximately four months to determine their HIV status. The program received one referral for a pregnant woman living with HIV.
- B. The Ryan White (RW) program dietitian continues to work with the team to develop the workflow for this new RW service. The dietitian received 11 referrals for medical nutritional therapy this month.
- C. The Ryan White clinic continues to implement the Rapid Start project which has a goal of rapid treatment initiation for patients newly diagnosed with HIV. As part of the strategy, clinic staff work to accommodate referrals to the project even without appointment as a collaborative effort between Clinical Services, Office of Epidemiology and Disease Surveillance, the Nevada State Ryan White Part B and Clark County Ryan White Part A (RWPA).
- D. The program continues to recruit for a Licensed Clinical Social Worker (LCSW). Funding for this service category has been secured through the Clark County Social Services RWPA program.
- E. The Prison's Transitional Case Management program educated five new inmates this month on HIV management and community resources upon release. Two inmates discharged from the facility attended follow-up care and were seen at the Sexual Health Clinic. The team continues to work closely with the Nevada Department of Correction's team to ensure effective discharge planning of this oftentimes, hard-to-reach population.
- F. The Ryan White Supervisor attended a round-table mental health discussion with congress woman Susie Lee at Southern Hills Hospital. Different agencies including academic institutions including non-profit organizations were represented in the forum.

- G. Ryan White workforce members attended in-state and out-of-state capacity building and informational conferences. The program Manager attended the eClinical works Conference in Orlando, Florida. Program staff attended the 20th Annual Autumn Update at the Hyatt Regency in Lake Tahoe and the Association of Nurses in AIDS Care Conference in Portland, Oregon.
- H. The program Hired a new Senior Community Health Nurse for the HIV/Outpatient Ambulatory Health Services Clinic.

IV. Sexual Health Clinic (STD Care Services)

- A. The Sexual Health Clinic (SHC) completed 1,124 service encounters in the month of November.
- B. The Sexual Health Clinic continues to offer Rapid HIV testing to high risk clients with the standard screening package. Patients with preliminary HIV-reactive rapid tests are referred to the Ryan White Rapid Start project after a second rapid test, using different technology, is performed.
- C. HIV pre-exposure prophylaxis (PrEP), post-exposure prophylaxis (PEP) and Hepatitis infection medical management continue to be offered in the Sexual Health Clinic.
- D. The clinic is recruiting qualified prescribing providers to add capacity to evaluate and treat sexually transmitted diseases in the clinic.

V. Tuberculosis Clinic/Refugee Health Program

- A. Three new active adult TB cases were reported by the TB Clinic during this period. There were no new pediatric TB cases.
- B. The Refugee Health Program served 45 adults in November.

VI. Teen Pregnancy Prevention (TPP)

- A. The TPP program and grant partners continue full program and grant activities at the Juvenile Justice System, Department of Family Services, and other community-based organizations.
- B. Special Projects, Reports/Events: During November, the TPP program conducted outreach activities at Cimarron High School, Canyon Springs High School, Cheyenne High School, Las Vegas High School, Sunrise High School and Rancho High School. The TPP program provided a presentation at Shannon West Youth Center on November 6, 2019 and participated in community outreach events at the East Las Vegas Community Center on November 7, 2019, and the Homeless Connect event on November 26, 2019. In collaboration with the Family Planning Clinic, the program hosted a Youth Access Day at the East Las Vegas Clinic on November 26, 2019. TPP provided information and resources to 705 individuals.
- C. During September, through the TPP program's social media campaign the THNKnevada Facebook page has a total of 5,879 likes. The twitter account has 728 followers and had 2,206 impressions. The THNK website had 158 unique pageviews,

112 new users and 15 returning users and the Instagram page reached 915 followers and 1,442 youth were engaged.

VII. Family Planning (FP)

- A. FP Program services at East Las Vegas and Decatur Public Health Centers served 445 clients; 426 of them were unduplicated.
- B. The East Las Vegas Family Planning Clinic served 239 clients; 233 of them were unduplicated.
- C. The Decatur Family Planning clinic served 206 clients; 193 of them were unduplicated.

VIII. Family Healthcare Center

- A. The Family Health Care Clinic saw 153 patients in the month of November. Twenty-two patients were age 18 or younger and includes 0 children from the Refugee Clinic. One hundred and thirty-one patients were age 18 or older. Immunizations were offered to those in need, according to the ACIP recommended Immunization Schedule.

IV. Pharmacy Services

- A. Dispensed 568 prescriptions for 438 clients.
- B. Assessed/counseled 26 clients in the Ryan White-Sexual Health Clinic.
- C. Assessed/counseled 1 client in the Tuberculosis Clinic.
- D. Assisted 30 clients to obtain medication financial assistance.
- E. Assisted 2 clients with insurance approvals.
- F. Referred zero clients to community partners.

X. Clinical Services Administration

- A. Clinical Services Division continues to retain Nevada State Board of Nursing approval to provide Continuing Education credits for SNHD Nursing staff. There were no CEU's offered in November.

JR: ms

Attachments: November 2019 Statistical Report

CLINICAL SERVICES DIVISION
MONTHLY REPORT
November 2019

Clinical Services Client Encounters by Locations

Location	DECATUR PHC	ELV PHC	HDN Touro	Mesquite PHC	SHC	TB Clinic	Refugee Clinic	Laughlin	Mobile Clinic	Homeless Outreach	Targeted Populations	TOTAL
Immunizations	2,045	828	174	58			34	0	7	173	248	3,567
Immunization Records Issued	207	95										302
Family Health Care Clinic	143											143
Family Planning	206	239										445
Newborn Metabolic Screening	3	0										3
Sexual Health Clinic					1,124							1,124
TB Treatment & Control						713						713
Refugee Health Screening							45					45
SAPTA Services											33	33
Ryan White Care Services	1,095											1,095
Pharmacy Clients	483											483
Dental Clinic	20	9										29
TOTAL	4,202	1,171	174	58	1,124	713	79	0	7	173	281	7,982

Clinical Services Client Encounters by Program

Program	Nov 2018	Nov 2019		FY 18-19	FY 19-20	
Immunizations	3,563	3,567	↑	23,480	26,697	↑
Immunization Records Issued	*	302		*	4,574	↓
Family Health Clinic	39	153	↑	231	1,020	↑
Family Planning	468	445	↓	2,589	2,727	↑
Newborn Met. Screening	4	3	↓	25	12	↓
Sexual Health Clinic	920	1,124	↑	6,154	6,298	↑
TB Treatment & Control	1,127	713	↓	6,039	3,597	↓
Refugee Health Screening	24	45	↑	168	268	↑
SAPTA Services	19	33	↑	109	133	↑
Ryan White Care Services	796	1,095	↑	4,857	4,280	↓
Pharmacy Clients	257	483	↑	517	2,432	↑
Dental Clinic	*	32	↓	*	123,188	↓
TOTAL	7,217	7,995	↑	44,169	155	↓

*Not collected FY18-19

Clinical Services Immunization Program

Immunizations	Nov 2018	Nov 2019		FY 18-19	FY 19-20	
Flu Vaccine Given	1,700	1,708	↑	5,605	6,222	↑
Gratis	187	147	↓	1,374	1,447	↑

Vaccines for Children (VFC)	Nov 2018	Nov 2019		FY 18-19	FY 19-20	
Number of VFC Compliance Visits	0	8	↑	16	32	↑
Number of IQIP Visits*	14	12	↓	34	9	↓
Number of Follow Up Contacts	157	55	↓	500	203	↓
Number of Annual Provider Training	21	6	↓	38	50	↑
Number of State Requested Visits	94	51	↓	321	315	↓

Perinatal Hepatitis B	Nov 2018	Nov 2019		FY 18-19	FY 19-20	
# of Expectant Women	39	24	↓	147	31	↓
# of Infants	123	96	↓	709	108	↓
Total # of Infants Delivered	2	6	↑	13	7	↓
New Cases	4	2	↓	32	28	↓
Closed Cases	2	3	↑	4	16	↑

Childcare Program	Nov 2018	Nov 2019		FY 18-19	FY 19-20	
Childcare Audits	11	3	↓	14	7	↓
Baseline Immunization Rate	81%	76%	↓	88.0%	86%	↓
# of Re-Audits	3	2	↓	9	5	↓
Re-Audit Immunization Rate	97%	96%	↓	96%	96%	↑
# of Records Reviewed	1181	186	↓	1,509	556	↓

* Due to Back to School, the Childcare audits were suspended. Will resume activities in September

* AFIX has been changed to IQIP (Immunization Quality Improvement for Providers) - CDC's national, provider-level immunization quality improvement program. IQIP visits in progress.

Clinical Services Community Health Program

Nursing Field Services	Nov 2018	Nov 2019		FY 18-19	FY 19-20	
MCH Team Home Visits	26	23	↓	103	135	↑

NFP	Nov 2018	Nov 2019		FY 18-19	FY 19-20	
Referrals	9	25	↑	88	111	↑
Enrolled	6	10	↑	48	54	↑
Active	145	180	↑			

MCH	Nov 2018	Nov 2019		FY 18-19	FY 19-20	
# of Referrals Received	5	12	↑	47	48	↑
# from CPS	0	4	↑	15	10	↓
# of Lead Referrals	0	0	→	7	6	↓
# of Total Admissions	2	4	↑	16	21	↑

Clinical Services Tuberculosis Program

Tuberculosis	Nov 2018	Nov 2019		FY 18-19	FY 19-20	
Number of Case Management Activities*	437	206	↑	2,451	671	↓
Number of Monthly Pulmonary Specialist Clinic Clients Seen	26	20	↓	176	105	↓
Number of Monthly Electronic Disease Notifications Clinic Clients (Class B)	27	20	↓	127	124	↓
Outreach Activities during the Month - Presentations, Physician Visits, Correctional Visits, etc.	2	0	↓	8	0	↓
Directly Observed Therapy (DOT) Field, clinic and televideo encounters	635	470	↓	2,935	2,710	↓

*New EMR system- Counting only successful activities.

Refugee Health Program	Nov 2018	Nov 2019		FY 18-19	FY 19-20	
Clients Seen	24	45	↑	140	363	↑
Clients Requiring Medical Follow-up for Communicable Diseases	23	3	↓	87	48	↓
Referrals for TB Issues	4	1	↓	21	21	→
Referrals for Possible Chronic Hep B	3	0	↓	19	13	↓
Referrals for STD	2	2	→	10	14	↑
Pediatric Reguee Exams*	N/A	5	↑	39	54	↑

* Data also counted in Family Health Care Clinic

Substance Abuse Prevention & Treatment Agency (SAPTA)	Nov 2018	Nov 2019		FY 18-19	FY 19-20	
# of Site Visits	3	4	↑	20	21	↑
# of Clients Screened	19	33	↑	103	133	↑
# of TB Tests	18	29	↑	85	124	↑
# of Assessments only	*	4	↓	*	7	↓

*Not collected FY18-19

Clinical Services Teen Pregnancy Prevention Program

Teen Pregnancy Prevention Activities*	Nov 2018	Nov 2019		FY 18-19	FY 19-20	
Classes Conducted	6	7	↑	12	36	↑
Teen Class Participants	111	34	↑	111	196	↑
Parent Class Participants	0	34	↓	0	74	↑
Youth Outreach Participants	935	705	↑	1,035	2,056	↑

Clinical Services Care - Ryan White Care Services

Medical Case Management	Nov 2018	Nov 2019		FY 18-19	FY 19-20	
ALL MCM service encounters	*	554	↓	*	1,916	↓
Total # of new referrals	21	30	↑	102	125	↑
Total # of new referrals - pregnant women	1	3	↑	14	9	↓
Total # of new referrals - infant/children/youth<18	1	0	↓	10	11	↑
Total Admission	4	25	↑	41	88	↑

*New Data for 2019-2020

Eligibility and Enrollment	Nov 2018	Nov 2019		FY 18-19	FY 19-20	
All Eligibility service encounters	*	117	↓	*	634	↓

Early Intervention Services (EIS)	Nov 2018	Nov 2019		FY 18-19	FY 19-20	
Total # of NEW patients seen in clinic	*	51	↓	*	245	↓
Total # of patients *LINKED to SNHD Provider (first provider visit)	10	47	↑	138	163	↑
Total # of patients under the Rapid Start Project	*	22	↓	*	66	↓

*New Data for 2019-2020

Outpatient / Ambulatory Health Services (OAHS)	Nov 2018	Nov 2019		FY 18-19	FY 19-20	
Total # of Provider encounters	113	246	↑	59	895	↑

Clinical Services Sexual Health Clinic Program

STD Services	Nov 2018	Nov 2019		FY 18-19	FY 19-20	
STD treatment/screening/exam	920	1,124	↑	4,155	5,272	↑
Total # of patients served	*	868	↓	*	4,329	↓
Total	920	N/A	↑	4,155	9,601	↑

Clinical Services Family Planning Program

	Nov 2018	Nov 2019		FY 18-19	FY 19-20	
Unduplicated Patients						
Number of Pt: East LV PHC	185	233	↑	1,081	1,352	↑
Number of Pt: Decatur PHC	265	193	↓	1,276	1,260	↓

	Nov 2018	Nov 2019		FY 18-19	FY 19-20	
Duplicated Patients						
Number of Pt: East LV PHC	189	239	↑	1,145	1,391	↑
Number of Pt: Decatur PHC	279	206	↓	1,444	1,336	↓
New Patients						
Number of Pt: East LV	13	60	↑	90	382	↑
Number of Pt: Decatur PHC	56	50	↓	302	358	↑
APRN Visits						
Number of Pt: East LV	44	129	↑	244	803	↑
Number of Pt: Decatur PHC	153	108	↓	784	734	↓

Clinical Services Pharmacy Services

	Nov 2018	Nov 2019		FY 18-19	FY 19-20	
Pharmacy Services						
Clients seen (Pharmacy)	257	483	↑	1165	2432	↑
Prescriptions Filled	355	568	↑	1639	2887	↑
Clients seen (Pharmacist-SHC)	25	26	↑	80	100	↑
Clients seen (Pharmacist-TB)	25	1	↓	157	90	↓
Financial Assistance Provided	17	30	↑	151	223	↑
Insurance Assistance Provided	2	2	→	14	37	↑
Referrals to Community Partners	0	0	→	2	0	↓

Clinical Services Dental Clinic

	Nov 2018	Nov 2019		FY 18-19	FY 19-20	
Unduplicated Patients						
Number of Pt: East LV PHC	*	9	↓	*	26	↓
Number of Pt: Decatur PHC	*	20	↓	*	90	↓

*New Report in FY19-20

	Nov 2018	Nov 2019		FY 18-19	FY 19-20	
Duplicated Patients						
Number of Pt: East LV PHC	*	9	↓	*	96	↓
Number of Pt: Decatur PHC	*	23	↓	*	124	↓

*New Report in FY19-20