

Memorandum

Date: April 11, 2019

To: Southern Nevada District Board of Health

From: **Fermin Leguen, MD, MPH, Chief Medical Officer & Director of Clinical Services** *FL*
Joseph P. Iser, MD, DrPH, MSc, Chief Health Officer *JPI*

RE: DIVISION OF CLINICAL SERVICES DIRECTOR REPORT

I. Immunization Program

A. Immunization Program Activities

1. There were 162 reminder calls sent to parents of children 19-35 months who are not complete with their immunizations.
2. There were 69 successful reminder calls and postcards sent to parents of children 6 weeks through 4 years who are not complete with their Prevnar vaccination series.
3. There were 2,043 reminder calls sent to individuals who are not complete with their HPV (Human Papillomavirus Vaccine) vaccination series.
4. An education in-service on meningococcal B was presented at SNHD by Dr. James Seaboldt from GSK on March 21, 2019 with 30 attendees.
5. A presentation on WIC population Immunizations was provided to the St. Rose WIC program on March 28, 2019.

B. Immunization Outreach Program Activities

1. Three Mobile Unit Clinics for March 2019 provided 14 vaccines to 7 clients.
2. Trac-B Immunization Outreach Clinic on March 7, 2019 provided 11 vaccines to 5 clients.
3. Immunization Clinic at the Mexican Consulate on March 18, 2019 provided 81 vaccines to 36 clients.
4. The Homeless Outreach Clinic at Salvation Army on March 18, 2019 provided 6 vaccines to 3 clients.
5. The Homeless Outreach Clinic at the Las Vegas Rescue Mission on March 21, 2019 provided 23 vaccines to 12 clients.
6. Homeless Outreach Clinic at the tunnels (with Aids Health Foundation group) on March 25, 2019 provided 10 vaccines to 6 clients.

II. Community Health Nursing

A. Maternal Child Health

1. There were four new reported cases of childhood lead poisoning in March.
2. There was one referral from the Newborn Screening Program requiring follow-up by the field nurse.

B. Nurse Family Partnership (NFP)

The Southern Nevada Health District's Nurse-Family Partnership (NFP) has 158 active clients. Forty-seven are participating through the Maternal, Infant and Early Childhood Home Visiting (MIECHV) Program made available through the Nevada Division of Public and Behavioral Health under the Affordable Care Act (ACA).

The annual site visit with the NFP National Service Office occurred on March 13, 2019. NFP National Service Office representatives included the NFP Nurse Consultant, the Government Affairs Manager of the West Region, and Quality Improvement staff. The NSO representatives toured the building and learned about the services provided by the Health District. The local NFP program scores above other programs nationally in terms of fidelity to the model.

C. Healthy Start Initiative (HSI)

The Southern Nevada Health District's Healthy Start program has enrolled 759 at risk participants since March 2015, when enrollment began. 208 infants have been born into the program since March 2015. At present, four Case managers, one Community Health Worker and one Team lead are serving 172 participants total.

The Southern Nevada Health District's Healthy Start Initiative (HSI) team has continued ongoing activities to support families in meeting project goals to improve women's health, increase access to quality services, strengthen families' resilience, achieve collective impact and monitor performance/outcomes. The project's case managers are currently providing home visiting services to 172 families. Also, there was a total of 21 individual outreach efforts this month to obtain program champions for recruitment and awareness of the Healthy Start Program. Community Events for outreach included: Immunize Nevada Community Meeting, the City of Las Vegas Baby Shower sponsored by Stupak Community Center, Las Vegas Metropolitan Police Department, Three Square and the Las Vegas-Clark County Library District.

Unfortunately, this program's application to HRSA for continuation during the grant period 04/2019 to 02/2024 was not awarded (\$950,000 year one, \$980,000 years two-five).

Therefore, it will stop operations within the next two months; during the transitional period we will approach Sunrise Children's Foundation Early Head Start, a community partner who offers similar services, in order to transfer current participants of this program to this partner.

III. HIV/Ryan White Care Programs

- A. The HIV/Case Management (MCM) program received 23 referrals in March. There was one pediatric case and four newborns perinatally exposed to HIV who were referred to MCM. Newborns perinatally exposed to HIV are followed for periodic testing for approximately four months to determine their HIV status. The Nurse Case Management (NCM) team provides on-call coverage for hospitals reporting births to women presenting in labor and are known to either have an HIV diagnosis or a reactive test for HIV. The team continues to collaborate with the UNLV Maternal Child Wellness program to provide case management and care coordination for perinatally exposed newborns and children living with HIV.
- B. The Ryan White (RW) program received its RW Part A Funding Letter for grant year 2019-2020 from the Clark County Social Services, effective March 1, 2019 to February 28, 2020.
- C. The RW program joined the Association of Nurses in AIDS Care and AIDS Education and Training Center in providing a conference titled "Provider Perspectives on Stigma and HIV".

There were 102 attendees composed of providers, consumers, and students. The conference was held at SNHD main location.

- D. The program implemented the new electronic health record system – eClinicalWorks on March 4, 2019.
- E. The Ryan White clinic started planning the implementation of early initiation of treatment for patients diagnosed with HIV in February 2019. The plan aimed to have the first clinic visit include a provider evaluation and management component. The Office of Epidemiology and Disease Surveillance and the Nevada State Office of HIV/AIDS later discussed the same goals with the clinic, resulting in a collaborative effort to start the “Rapid stART” project which aims to decrease the time between HIV diagnosis to treatment.

IV. Sexual Health Clinic (STD Care Services)

- A. The Sexual Health Clinic (SHC) provided direct clinical services to 822 unduplicated clients in the month of March. There were 1,073 service encounters.
- B. HIV pre-exposure prophylaxis (PrEP) and post-exposure prophylaxis (PEP) continue to be offered at the SHC. PrEP, PEP, and Hepatitis infection treatment services continue to increase as the community becomes more aware of available services.
- C. The SHC is collaborating with OEDS to provide follow-up and clinic management of patients discharged from CCDC and who tested positive for hepatitis infection. Plans include efforts to decrease challenges for this hard-to-reach population, e.g. availability of walk-in services, transportation, etc. in collaboration with OEDS.
- D. The clinic implemented the new electronic health record system – eClinicalWorks on March 4, 2019.

V. Tuberculosis Clinic/Refugee Health Program

- A. Two new active adult TB cases were reported by the TB Clinic during this period. There was one new pediatric TB case.
- B. The Refugee Health Program served 44 adults in March.

VI. Teen Pregnancy Prevention (TPP)

- A. The TPP program and community partners continue full program and grant activities at the Juvenile Justice System, Department of Family Services, and other community-based organizations.
- B. Special Projects, Reports/Events: During March, the TPP program conducted outreach activities at Sunrise High School. TPP collaborated with Family Planning Clinic and provided STI testing and birth control services to Shannon West Homeless Youth Center residents and participated at a Health Fair at Cheyenne High School. TPP provided information and resources to 212 individuals.
- C. During March, through the TPP program’s social media campaign the THNKnevada Facebook page has a total of 5,982 likes. The twitter account has 717 followers and had 8,078 impressions. The THNK website had 119 unique pageviews, 68 new users and 8 returning

users. The Instagram page reached 850 followers and 260 youth were engaged.

VII. Family Planning (FP)

- A. FP Program services at East Las Vegas and Decatur Public Health Centers served 479 clients; 460 of them were unduplicated.
- B. The East Las Vegas Family Planning Clinic served 241 clients; 230 of them were unduplicated.
- C. The Decatur Family Planning clinic served 238 clients; 230 of them were unduplicated.

VIII. Family Health Clinic

- A. The Family Health Care Clinic saw 137 patients in the month of March. Thirty-eight patients were age 18 or younger and includes 18 children from the Refugee Clinic. Ninety-nine patients were age 19 or older. Immunizations were offered to those in need, according to the ACIP recommended Immunization Schedule.

IV. Pharmacy Services

- A. Dispensed 466 prescriptions for 339 clients.
- B. Assessed/counseled 22 clients in the Ryan White-Sexual Health Clinic.
- C. Assessed/counseled 24 clients in the Tuberculosis Clinic.
- D. Assisted 44 clients to obtain medication financial assistance.
- E. Assisted 2 clients with insurance approvals.
- F. Referred zero clients to community partners.

X. Clinical Services Administration

- A. Clinical Services Division continues to retain Nevada State Board of Nursing approval to provide Continuing Education credits for SNHD Nursing staff. There were 1.5 CEU's offered in March.

FL: mcs

Attachments: March 2019 Statistical Report

CLINICAL SERVICES DIVISION
MONTHLY REPORT
 March 2019

Clinical Services Client Encounters by Locations

Location	DECATUR PHC	ELV PHC	HDN PHC	Mesquite PHC	SHC	TB Clinic	Refugee Clinic	Laughlin	Mobile Clinic	Homeless Outreach	Targeted Populations	TOTAL
Immunizations	2,202	851	168	36				0	7	21	84	3,369
Family Health Care Clinic	137											137
Family Planning	238	241										479
Newborn Metabolic Screening	3	0										3
Sexual Health Clinic					1,073							1,073
TB Treatment & Control						1,022						1,022
Refugee Health Screening							44					44
SAPTA Services											11	11
Ryan White Care Services	279											279
Pharmacy Clients	339											339
Dental Clinic	11	13									0	24
TOTAL	3,209	1,105	168	36	1,073	1,022	44	0	7	21	95	6,780

Clinical Services Client Encounters by Program

Program	March 2018	March 2019		FY 17-18	FY 18-19	
Immunizations	2,925	3,369		36,149	35,224	↓
Family Health Care Center*	*	137		*	651	↓
Family Planning	720	479		7,685	4,337	↓
Newborn Met. Screening	6	3		55	41	↓
Sexual Health Clinic	959	1,073		8,997	10,383	↑
TB Treatment & Control	1,346	1,022		19,691	10,136	↓
Refugee Health	33	44		259	312	↑
SAPTA Services	27	34		197	166	↓
Ryan White Care Services	867	279		6,378	7,810	↑
HIV Clinic Services	98	254		666	2,043	↑
TOTAL	6,981	6,694	↓	80,077	71,103	↓

*Family Health Care Center opened September 17, 2018

**Not collected FY17-18

Clinical Services Immunization Program

Immunizations	March 2018	March 2019		FY 17-18	FY 18-19	
Flu Vaccine Given	693	903	↑	8,668	9,391	↑
Gratis	102	162	↑	1,966	1,981	↑

Vaccines for Children (VFC)	March 2018	March 2019		FY 17-18	FY 18-19	
Number of VFC Compliance Visits	14	11	↓	57	51	↓
Number of AFIX Visits	0	11	↑	49	55	↑
Number of Follow Up Contacts	105	78	↓	696	723	↑
Number of Annual Provider Training	15	12	↓	87	66	↓
Number of State Requested Visits	53	107	↑	269	751	↑

Perinatal Hepatitis B	March 2018	March 2019		FY 17-18	FY 18-19	
# of Expectant Women	27	30	↑	23	32	↑
# of Infants	156	123	↓	142	140	↓
Total # of Infants Delivered	4	8	↑	5	5	→
New Cases	6	4	↓	53	54	↑
Closed Cases	6	0	↓	62	27	↓

Childcare Program	March 2018	March 2019		FY 17-18	FY 18-19	
Childcare Audits	9	9	→	57	40	↓
Baseline Immunization Rate	84%	81%	↓	73%	84.00%	↑
# of Re-Audits	7	7	→	54	37	↓
Re-Audit Immunization Rate	97%	97%	→	96%	96%	→
# of Nurse Visits	18	7	↓	124	61	↓
# of Records Reviewed	824	690	↓	4,969	3,662	↓

Clinical Services Community Health Program

Nursing Field Services	March 2018	March 2019		FY 17-18	FY 18-19	
MCH Team Home Visits	30	12	↓	190	163	↓
# Children referred to Growth/Developmental Specialist	0	0	→	0	0	→

NFP	March 2018	March 2019		FY 17-18	FY 18-19	
Referrals*	29	32	↑	242	181	↓
Enrolled*	5	19	↑	90	102	↑
Active	144	169	↑			

MCH	March 2018	March 2019		FY 17-18	FY 18-19	
# of Referrals Received	8	6	↓	79	64	↓
# from NICU	0	0	→	0	0	→
# from CPS	3	1	↓	27	21	↓
# of Lead Referrals	1	4	↑	10	13	↑
# of Total Admissions	4	4	→	29	26	↓

Healthy Start Statistical Data	March 2018	March 2019		FY 17-18	FY 18-19	
Referrals	24	22	↓	312	224	↓
Enrolled	18	17	↓	183	114	↓
Active	285	172	↓			

Clinical Services Tuberculosis Program

Tuberculosis	March 2018	March 2019		FY 17-18	FY 18-19	
Number of Case Management Activities	447	254	↑	3,446	3,661	↑
Number of Monthly Pulmonary Specialist Clinic Clients Seen	31	34	↑	308	293	↓
Number of Monthly Electronic Disease Notifications Clinic Clients (Class B)	16	20	↑	223	209	↓
Outreach Activities during the Month - Presentations, Physician Visits, Correctional Visits, etc.	3	2	↓	19	16	↓
Directly Observed Therapy (DOT) Field, clinic and televideo encounters	849	663	↓	7,299	5,566	↓

Refugee Health Program	March 2018	March 2019		FY 17-18	FY 18-19	
Clients Seen	22	44	↑	488	284	↓
Clients Requiring Medical Follow-up for Communicable Diseases	9	13	↑	205	145	↓
Referrals for TB Issues	4	8	↑	126	47	↓
Referrals for Possible Chronic Hep B	5	2	↓	36	32	↓
Referrals for OVA & Parasites	0	5	↑	36	66	↑
Referrals for STD	0	2	↑	150	15	↓
Pediatric Refugee Exams	*	*	→	*	*	→

Substance Abuse Prevention & Treatment Agency (SAPTA)	March 2018	March 2019		FY 17-18	FY 18-19	
# of Site Visits	4	4	→	37	34	↓
# of Clients Screened	27	11	↓	197	166	↓
# of TB Tests	22	9	↓	171	154	↓

Clinical Services Teen Pregnancy Prevention Program

Teen Pregnancy Prevention Activities*	March 2018	March 2019		FY 17-18	FY 18-19	
Classes Conducted	11	6	↓	111	39	↓
Teen Class Participants	57	41	↓	539	226	↓
Parent Class Participants	8	0	↓	130	28	↓
Youth Outreach Participants	435	150	↓	3,824	3,434	↓
Teens Referred to Services	23	0	↓	173	15	↓

Clinical Services Care - Ryan White Care Services

19-Feb

	March*	March		FY 17-18	FY 18-19	
	2018	2019				
Medical Case Management						
Unduplicated # patients served	54	50	↓	661	140	↓
Total Referrals	38	23	↓	172	52	↓
Admissions	11	8	↓	107	17	↓
Pregnant Women -NEW referrals	4	0	↓	23	1	↓
Infants/Children/Youth <18 - NEW referrals	3	5	↑	27	6	↓

*SHC and RW clinic and programs implemented the new eHR on 3/4/19 which saw a decrease in number of patients seen

	March	March		FY 17-18	FY 18-19	
	2018	2019				
Eligibility and Enrollment						
Unduplicated # patients served	186	30	↓	1,196	146	↓
Total # of patients who were screened for Ryan White Eligibility	189	60	↓	729	134	↓

	March	March		FY 17-18	FY 18-19	
	2018	2019				
EIS / Linkage						
Unduplicated # patients served	60	20	↓	833	115	↓
# Patients who had baseline HIV labs drawn	25	32	↑	321	63	↓
# Patients who completed an initial visit with SNHD provider	36	29	↓	287	50	↓
# Patients placed with outside provider	9	5	↓	148	5	↓

	March	March		FY 17-18	FY 18-19	
	2018	2019				
Outpatient / Ambulatory Health Services (OAHS)						
Unduplicated # patients served (all clinic services)	92	157	↑	491	274	↓
# Provider visits/duplicated patient count	98	46	↓	666	134	↓

Clinical Services Sexual Health Clinic Program

	March	March		FY 17-18	FY 18-19	
	2018	2019				
STD Services						
STD treatment/screening/exam	959	1,072	↑	8,997	1,969	↓
Special Pay	12	1	↓	210	3	↓
Total	971	1,073	↑	9,207	1,972	↓

Clinical Services Family Planning Program

	March 2018	March 2019		FY 17-18	FY 18-19	
Unduplicated Patients						
Number of Pt: East LV PHC	401	230	↓	2,476	1,425	↓
Number of Pt: Decatur PHC	286	230	↓	1,796	1,651	↓
Duplicated Pts						
Number of Pt: East LV PHC	417	241	↓	4,403	1,964	↓
Number of Pt: Decatur PHC	303	238	↓	3,282	2,373	↓
New Patients						
Number of Pt: East LV	91	51	↓	840	184	↓
Number of Pt: Decatur PHC	80	67	↓	758	483	↓
APRN Visits						
Number of Pt: East LV	206	135	↓	1,801	597	↓
Number of Pt: Decatur PHC	172	138	↓	1,529	1,243	↓

Clinical Services Pharmacy Services

	March 2018	March 2019		FY 17-18	FY 18-19	
Pharmacy Services						
Clients seen (Pharmacy)	163	339	↑	914	2359	↑
Prescriptions Filled	236	466	↑	1234	3261	↑
Clients seen (Pharmacist-SHC)	39	22	↓	230	166	↓
Clients seen (Pharmacist-TB)	34	24	↓	87	258	↑
Financial Assistance Provided	11	44	↑	128	283	↑
Insurance Assistance Provided	4	2	↓	24	24	→
Referrals to Community Partners	1	0	↓	18	2	↓