

Memorandum

Date: January 10, 2019

To: Southern Nevada District Board of Health

From: Fermin Leguen, MD, MPH, Chief Medical Officer & Director of Clinical Services 
Joseph P. Iser, MD, DrPH, MSc, Chief Health Officer 

RE: DIVISION OF CLINICAL SERVICES DIRECTOR REPORT

I. Immunization Program

A. Immunization Program Activities

1. The Immunization Reminder Program provided:
 - a. 506 successful reminder calls and postcards for adults 65 years and up with no doses of Prevnar, Pneumovax and/or Td/Tdap vaccination on December 15, 2018.
 - b. 140 successful reminder calls were made to children 19-35 months who are not up to date with their immunizations.

B. Immunization Outreach Program Activities

1. Immunization Clinic at Trac-B Exchange on December 6, 2018, 8 vaccines administered to 2 clients.
2. Mobile Unit Clinic for December 2018 total of 11 vaccines administered to 6 clients.

II. Community Health Nursing

A. Maternal Child Health

1. There were no new reported cases of childhood lead poisoning in the month of December.
2. There was one new referral from the Newborn Screening Program requiring follow-up by the field nurse.

B. Nurse Family Partnership (NFP)

The Southern Nevada Health District's Nurse-Family Partnership (NFP) has 138 active clients. There are 41 clients participating through the Maternal, Infant and Early Childhood Home Visiting (MIECHV) program made available through the Nevada Division of Public and Behavioral Health under the Affordable Care Act (ACA).

During December, the NFP team continued its outreach to various community agencies to strengthen relationships, promote referrals and enhance the team knowledge of resources available for families.

C. Healthy Start Initiative (HSI)

The Southern Nevada Health District's Healthy Start program has enrolled 719 at risk participants since March 2015, when enrollment began. 194 infants have been born into the

program since March 2015. At present, four case managers and the team lead are serving 176 participants total.

The SNHD's Healthy Start Initiative (HSI) team has continued ongoing activities to support families in meeting project goals to improve women's health, increase access to quality services, strengthen families' resilience, achieve collective impact and monitor performance/outcomes. The project's nursing team is fully staffed, trained, and currently providing home visiting services to 176 families. Outreach this month included sixteen individual locations to identify program champions for recruitment and awareness of the Healthy Start Program. Outreach activities included the Women's Health Associates of Southern Nevada program-specific locations within target zip codes. Outreach to this agency is with the goal to establish a recruitment satellite site for the program's community health workers to screen and refer directly to Healthy Start or Nurse-Family Partnership.

III. HIV/Ryan White Care Programs

- A. The HIV/Case Management (MCM) program received 25 referrals in December, including four pregnant women and three newborns with perinatal HIV exposure. Newborns perinatally exposed to HIV are followed for periodic testing for approximately four months to determine their HIV status. The Nurse Case Management (NCM) team provides on-call coverage for hospitals reporting births to women presenting in labor and are known to either have a HIV diagnosis or a test positive for HIV. The team continues to collaborate with the UNLV Maternal Child Wellness program to provide case management and care coordination for perinatally exposed newborns and children living with HIV.
- B. Two Community Health Nurses were hired by the program to provide nurse case management and clinic services. These positions collaborate with Community Health programs to provide services that include discharge planning at Clark County Detention Center and North Valley Complex. The aim of this discharge planning is to improve patient linkages to HIV care after discharge from the correctional facility.
- C. One Community Health Worker was hired as part-time personnel to enhance the existing Ryan White/HIV outreach activities. This program targets people of color who are disproportionately affected by HIV, including African Americans, clients who are Spanish-speaking only, and women.

IV. Sexual Health Clinic (STD Care Services)

- A. The Sexual Health Clinic (SHC) provided direct clinical services to 1103 clients in the month of December.
- B. HIV pre-exposure prophylaxis (PrEP) continue to be offered at the SHC. PrEP and Hepatitis services provided continue to increase as the community becomes more aware of available services.
- C. Hepatitis testing started out mid-year at the SHC through a limited grant. The clinic has since continued to provide testing to high-risk individuals who access clinic services. Follow-up labs are ordered by qualified providers and clients are either followed at the clinic by an Infectious Disease Specialist or referred to a provider of their choice.

- D. The newly implemented third-party billing continues in SHC. Uninsured patients are charged according to a sliding scale fee. Patients who are unable to afford the fees are not turned away due to inability to pay and are provided the necessary clinic services. A new Community Health Nurse began orientation in the SHC this month.

V. Tuberculosis Clinic/Refugee Health Program

- A. Seven new active adult TB cases were reported by the TB Clinic during this period. There were three new pediatric TB cases.
- B. The Refugee Health Program served 32 adults.

VI. Teen Pregnancy Prevention (TPP)

- A. The TPP program and community partners continue full program and grant activities at the Juvenile Justice System, Department of Family Services, and other community-based organizations in the community.
- B. Special Projects, Reports/Events: During December, the TPP program conducted outreach activities at Cimarron High School, Cheyenne High School, Sunrise High School, El Dorado High School and at the College of Southern Nevada (CSN) Sexual Health Fair. TPP provided information and resources to 1,073 individuals.
- C. During December, through the TPP program's social media campaign the THNKnevada Facebook page achieved a total of 5 new likes for a total of 6119 likes. The twitter account reached 713 followers and has 3,369 impressions. The THINK website had 183 unique users, 123 new users and 18 returning users. The Instagram page reached 811 followers and 24 youth were engaged.

VII. Family Planning (FP)

- A. FP Program services at East Las Vegas and Decatur Public Health Centers served 456 clients; 438 of them were unduplicated.
- B. The East Las Vegas Family Planning Clinic served 190 clients; 185 of them were unduplicated.
- C. The Decatur Family Planning clinic served 266 clients; 253 of them unduplicated.

VIII. Family Health Clinic

- A. The Family Health Care Clinic saw 69 patients in the month of December. Thirty-four patients were age 18 or younger and includes 13 children from the Refugee Clinic. Thirty-five patients were age 19 or older. Immunizations were offered to those in need, according to the ACIP recommended Immunization Schedule.

IV. Pharmacy Services

- A. Dispensed 368 prescriptions for 268 clients.
- B. Assessed/counseled 16 clients in the Ryan White-Sexual Health Clinic.
- C. Assessed/counseled 30 clients in the Tuberculosis Clinic.
- D. Assisted 22 clients to obtain medication financial assistance.

- E. Assisted 4 clients with insurance approvals.
- F. Referred 0 clients to community partners.

X. Clinical Services Administration

- A. Clinical Services Division continues to retain Nevada State Board of Nursing approval to provide Continuing Education credits for SNHD Nursing staff. There were no CEU's offered in September.

FL: mcs

Attachments: December 2018 Statistical Report

CLINICAL SERVICES DIVISION
MONTHLY REPORT
December 2018

Clinical Services Client Encounters by Locations

Location	DECATUR PHC	ELV PHC	HDN PHC	Mesquite PHC	SHC	TB Clinic	Refugee Clinic	Laughlin	Mobile Clinic	Homeless Outreach	Targeted Populations	TOTAL
Immunizations	1,511	485	145	40				0	6	0	49	2,236
Family Health Care Clinic	69											69
Family Planning	266	190										456
Newborn Metabolic Screening	1	0										1
Sexual Health Clinic					1,103							1,103
TB Treatment & Control						1,093						1,093
Refugee Health Screening							32					32
SAPTA Services											15	15
Ryan White Care Services	868											868
Pharmacy Clients	268											268
Dental Clinic	10	11								0		21
TOTAL	2,993	686	145	40	1,103	1,093	32	0	6	0	64	6,162

Clinical Services Client Encounters by Program

Program	Dec 2017	Dec 2018		FY 17-18	FY 18-19	
Immunizations	2,360	2,236	↓	26,989	25,716	↓
Family Health Care Center*	*	69	↓	*	300	↓
Family Planning	618	456	↓	3,973	3,045	↓
Newborn Met. Screening	7	1	↓	38	26	↓
Sexual Health Clinic	888	1,103	↑	6,093	7,257	↑
TB Treatment & Control	1,244	1,093	↓	15,692	7,132	↓
Refugee Health	47	32	↓	173	200	↑
SAPTA Services	19	15	↓	229	124	↓
Ryan White Care Services	526	868	↑	3,631	5,725	↑
HIV Clinic Services	**	186	↓	**	1,527	↓
TOTAL	5,709	6,059	↑	56,818	51,052	↓

*Family Health Care Center opened September 17, 2018

**Not collected 2017-18

Clinical Services Immunization Program

Immunizations	Dec 2017	Dec 2018		FY 17-18	FY 18-19	
Flu Vaccine Given	912	860	↓	5,646	6,465	↑
Gratis	102	86	↓	1,577	1,460	↓

Vaccines for Children (VFC)	Dec 2017	Dec 2018		FY 17-18	FY 18-19	
Number of VFC Compliance Visits	1	8	↑	28	25	↓
Number of AFIX Visits	12	2	↓	42	36	↓
Number of Follow Up Contacts	87	43	↓	405	543	↑
Number of Annual Provider Training	6	7	↑	50	45	↓
Number of State Requested Visits	19	126	↑	170	447	↑

Perinatal Hepatitis B	Dec 2017	Dec 2018		FY 17-18	FY 18-19	
# of Expectant Women	11	35	↑	27	182	↑
# of Infants	142	113	↓	142	822	↑
Total # of Infants Delivered	2	3	↑	6	16	↑
New Cases	0	6	↑	17	38	↑
Closed Cases	10	16	↑	33	20	↓

Childcare Program	Dec 2017	Dec 2018		FY 17-18	FY 18-19	
Childcare Audits	6	5	↓	34	19	↓
Baseline Immunization Rate	76%	81%	↑	68%	86.8%	↑
# of Re-Audits	11	7	↓	35	16	↓
Re-Audit Immunization Rate	95%	97%	↑	96%	96%	→
# of Nurse Visits	21	16	↓	69	33	↓
# of Records Reviewed	373	354	↓	2,278	1,863	↓

Clinical Services Community Health Program

Nursing Field Services	Dec 2017	Dec 2018		FY 17-18	FY 18-19	
MCH Team Home Visits	25	16	↓	101	119	↑
# Children referred to Growth/Developmental Specialist	0	0	→	0	0	→

NFP	Dec 2017	Dec 2018		FY 17-18	FY 18-19	
Referrals*	33	19	↓	149	107	↓
Enrolled*	10	8	↓	63	56	↓
Active	160	138	↓			

MCH	Dec 2017	Dec 2018		FY 17-18	FY 18-19	
# of Referrals Received	7	3	↓	47	50	↑
# from NICU	0	0	→	0	0	→
# from CPS	3	2	↓	17	17	→
# of Lead Referrals	1	0	↓	7	7	→
# of Total Admissions	4	3	↓	18	19	↑

Healthy Start Statistical Data	Dec 2017	Dec 2018		FY 17-18	FY 18-19	
Referrals	34	15	↓	228	162	↓
Enrolled	20	15	↓	141	74	↓
Active	276	176	↓			

Clinical Services Tuberculosis Program

Tuberculosis	Dec 2017	Dec 2018		FY 17-18	FY 18-19	
Number of Case Management Activities	378	420	↑	2,181	2,871	↑
Number of Monthly Pulmonary Specialist Clinic Clients Seen	33	26	↓	208	202	↓
Number of Monthly Electronic Disease Notifications Clinic Clients (Class B)	22	25	↑	118	152	↑
Outreach Activities during the Month - Presentations, Physician Visits, Correctional Visits, etc.	2	2	→	13	10	↓
Directly Observed Therapy (DOT) Field, clinic and televideo encounters	789	620	↓	4,195	3,555	↓

Refugee Health Program	Dec 2017	Dec 2018		FY 17-18	FY 18-19	
Clients Seen	31	32	↑	431	172	↓
Clients Requiring Medical Follow-up for Communicable Diseases	23	12	↓	180	99	↓
Referrals for TB Issues	16	6	↓	112	27	↓
Referrals for Possible Chronic Hep B	6	3	↓	24	22	↓
Referrals for OVA & Parasites	6	12	↑	142	48	↓
Referrals for STD	1	3	↑	16	13	↓
Pediatric Refugee Exams	16	N/A	↑	27	N/A	↑

Substance Abuse Prevention & Treatment Agency (SAPTA)	Nov 2017	Nov 2018		FY 17-18	FY 18-19	
# of Site Visits	4	3	↓	24	22	↓
# of Clients Screened	19	15	↓	122	124	↑
# of TB Tests	19	15	↓	104	115	↑

Clinical Services Teen Pregnancy Prevention Program

Teen Pregnancy Prevention Activities*	Dec 2017	Dec 2018		FY 17-18	FY 18-19	
Classes Conducted	9	8	↑	77	20	↑
Teen Class Participants	56	11	↑	370	111	↑
Parent Class Participants	0	28	↓	82	28	↓
Youth Outreach Participants	581	1,073	↑	2,939	2,180	↓
Teens Referred to Services	6	0	↓	129	14	↓

Clinical Services Care - Ryan White Care Services

	Dec 2017	Dec 2018		FY 17-18	FY 18-19	
Medical Case Management						
Unduplicated # patients served	94	131	↑	506	600	↑
Total Referrals	21	25	↑	103	127	↑
Admissions	24	15	↓	81	56	↓
Pregnant Women -NEW referrals	3	1	↓	16	15	↓
Infants/Children/Youth <18 - NEW referrals	2	5	↑	19	15	↓

	Dec 2017	Dec 2018		FY 17-18	FY 18-19	
Eligibility and Enrollment						
Unduplicated # patients served	96	88	↓	756	695	↓
Total # of patients who were screened for Ryan White Eligibility*	64	58	↓	250	595	↑

* Includes 30-day and 6 month (complete) RW Eligibility

	Dec 2017	Dec 2018		FY 17-18	FY 18-19	
EIS / Linkage						
Unduplicated # patients served	95	52	↓	574	391	↓
# Patients who had baseline HIV labs drawn	38	32	↓	235	165	↓
# Patients who completed an initial visit with SNHD provider	24	29	↑	188	167	↓
# Patients placed with outside provider	4	4	→	113	55	↓

	Dec 2017	Dec 2018		FY 17-18	FY 18-19	
Outpatient / Ambulatory Health Services (OAHS)						
Unduplicated # patients served (all clinic services)	48	186	↑	271	586	↑
# Provider visits/duplicated patient count	55	88	↑	430	547	↑

Clinical Services Sexual Health Clinic Program

	Dec 2017	Dec 2018		FY 17-18	FY 18-19	
STD Services						
STD treatment/screening/exam	871	1,103	↑	5,916	7,226	↑
Special Pay	17	9	↓	177	64	↓
Total	888	1,112	↑	6,093	7,290	↑

Clinical Services Family Planning Program

	Dec 2017	Dec 2018		FY 17-18	FY 18-19	
Unduplicated Patients						
Number of Pt: East LV PHC	330	185	↓	1,652	934	↓
Number of Pt: Decatur PHC	259	253	↓	1,135	1,153	↑
Duplicated Pts						
Number of Pt: East LV PHC	343	190	↓	2,286	1,335	↓
Number of Pt: Decatur PHC	275	266	↓	1,687	1,710	↑
New Patients						
Number of Pt: East LV	69	16	↓	599	106	↓
Number of Pt: Decatur PHC	95	59	↓	529	361	↓
APRN Visits						
Number of Pt: East LV	151	61	↓	1,257	305	↓
Number of Pt: Decatur PHC	168	145	↓	1,040	929	↓

Clinical Services Pharmacy Services

	Dec 2017	Dec 2018		FY 17-18	FY 18-19	
Pharmacy Services						
Clients seen (Pharmacy)	95	268	↑	454	1433	↑
Prescriptions Filled	140	368	↑	572	2007	↑
Clients seen (Pharmacist-SHC)	29	16	↓	131	96	↓
Clients seen (Pharmacist-TB)	0	30	↑	0	187	↑
Financial Assistance Provided	15	22	↑	90	173	↑
Insurance Assistance Provided	0	4	↑	14	18	↑
Referrals to Community Partners	1	0	↓	16	2	↓