



Healthy People Thriving in a Healthy Southern Nevada

Back-to-School 2026

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Immunization and Immunization Outreach Program

Southern Nevada Health District

Advisory Board Presentation | October 2026

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Overview

- Goals and Partnerships
- 2025 GEMBA Leadership Walk and quality-improvement approach
- Changes implemented for the 2026 Back-to-School season
- 2025-2026 clinic activity and year-over-year comparison
- 2025-2026 outreach activity and year-over-year comparison



2026 Back-to-School Goals

- Increase vaccination access for school-age children in Southern Nevada.
- Decrease extended lines at SNHD locations.
- Promote “Don’t wait, vaccinate early.”
- Use same-day appointments and coordinated staffing to support timely service.

Internal and External Partnerships

Collaborated with SNHD entities and Community Partners

- IZ Clinics and IZ Project Team
- SHOPP/Home Visiting TB Team
- Office of Communications
- Facilities
- IT
- SNCHC
- MRC
- NV State Immunization Program
- Clark County School District
- Dignity Health



What is a GEMBA Walk?

A structured walk through the actual place where work occurs to **experience the patient and staff journey firsthand**

- GEMBA walk by SNHD executive leadership occurred during BTS 2025
- The purpose was to identify bottlenecks, wayfinding challenges, staffing needs, and workflow opportunities.
- Insights from BTS 2025 observations were used to guide operational improvements for BTS 2026.

From Observation to Improvement: BTS 2025 → BTS 2026

Signage & Wayfinding

Improved signage to make the patient flow easier to understand.

Staffing Location

Moved staffing from the Red Rock Conference Room to the Immunization Clinic.

Wait Times

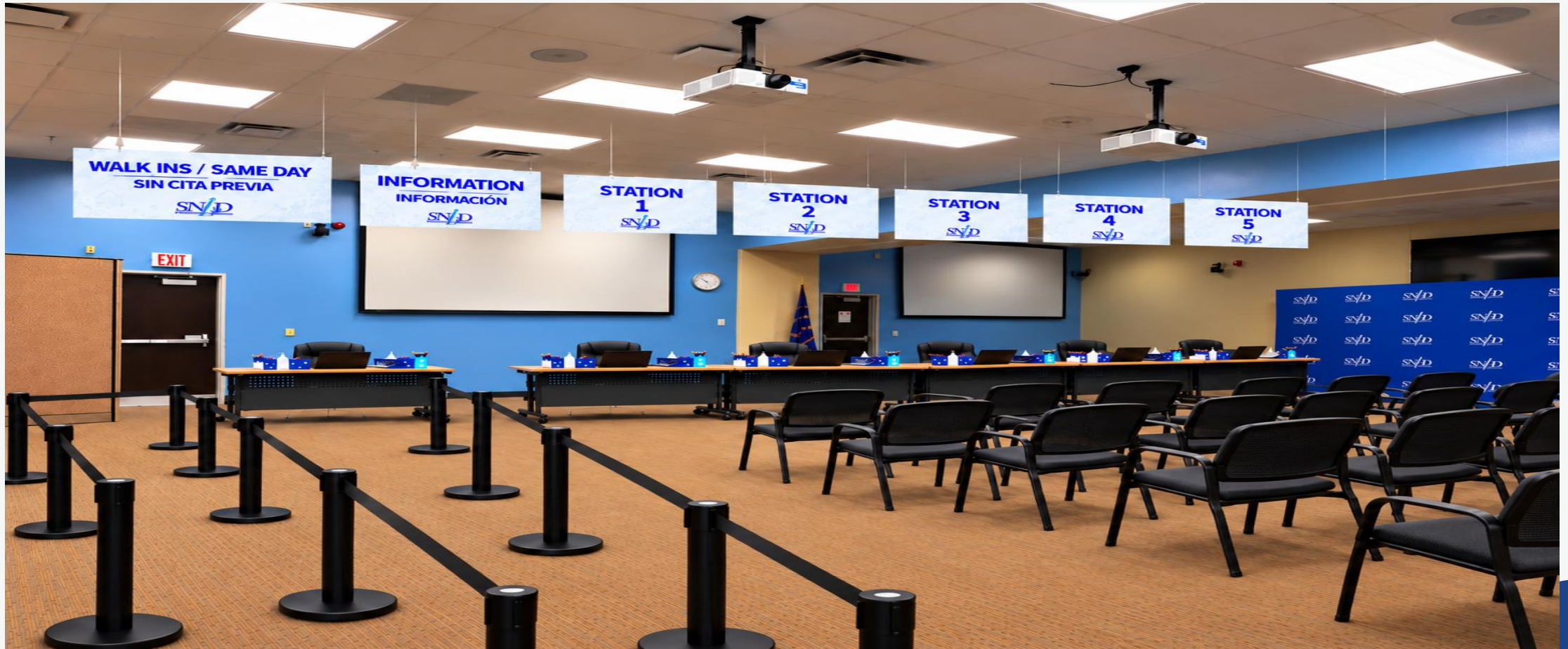
Adjusted workflow and staffing approach to improve wait times.

Access

Expanded same-day appointment availability to improve access during peak demand.

BTS 2026: Proposed Red Rock Conference Room Layout

Illustrative mock-up based on the 2025 GEMBA observations, room photographs, and planned workflow improvements.



Mock-up illustrates improved wayfinding, designated information/check-in stations, queue organization, and patient waiting space.

BTS Clinic Volume | June–August 2025 vs 2026

9,434

Patients | 2025

8,018

Patients | 2026
–15% year over year

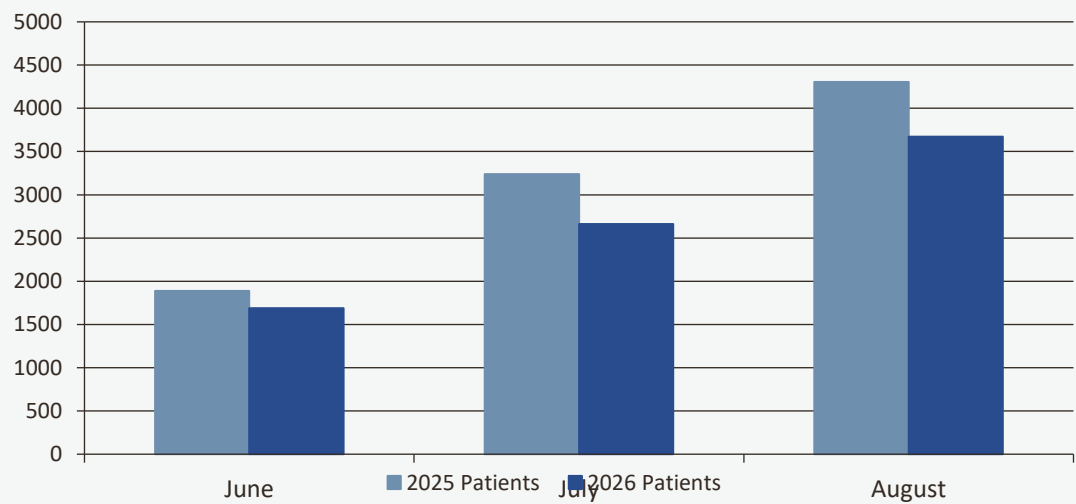
20,765

Vaccines | 2025

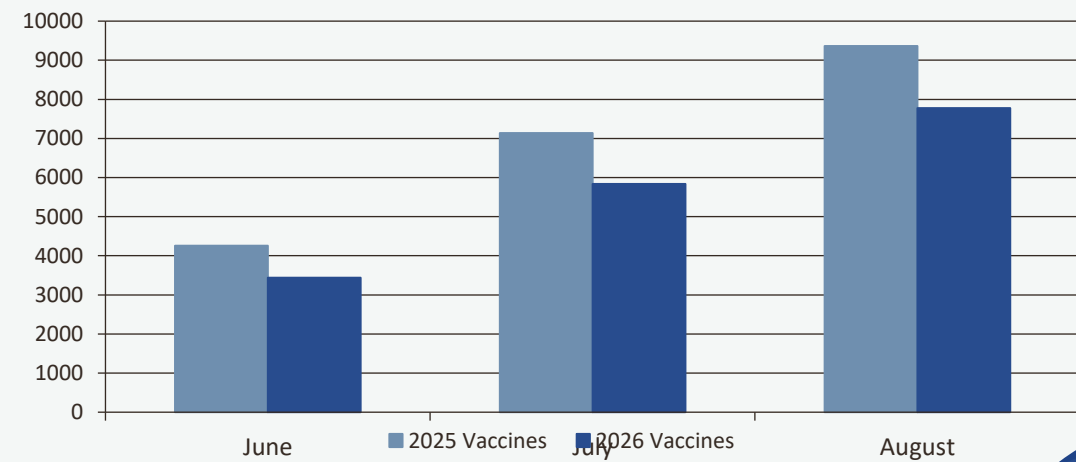
17,047

Vaccines | 2026
–18% year over year

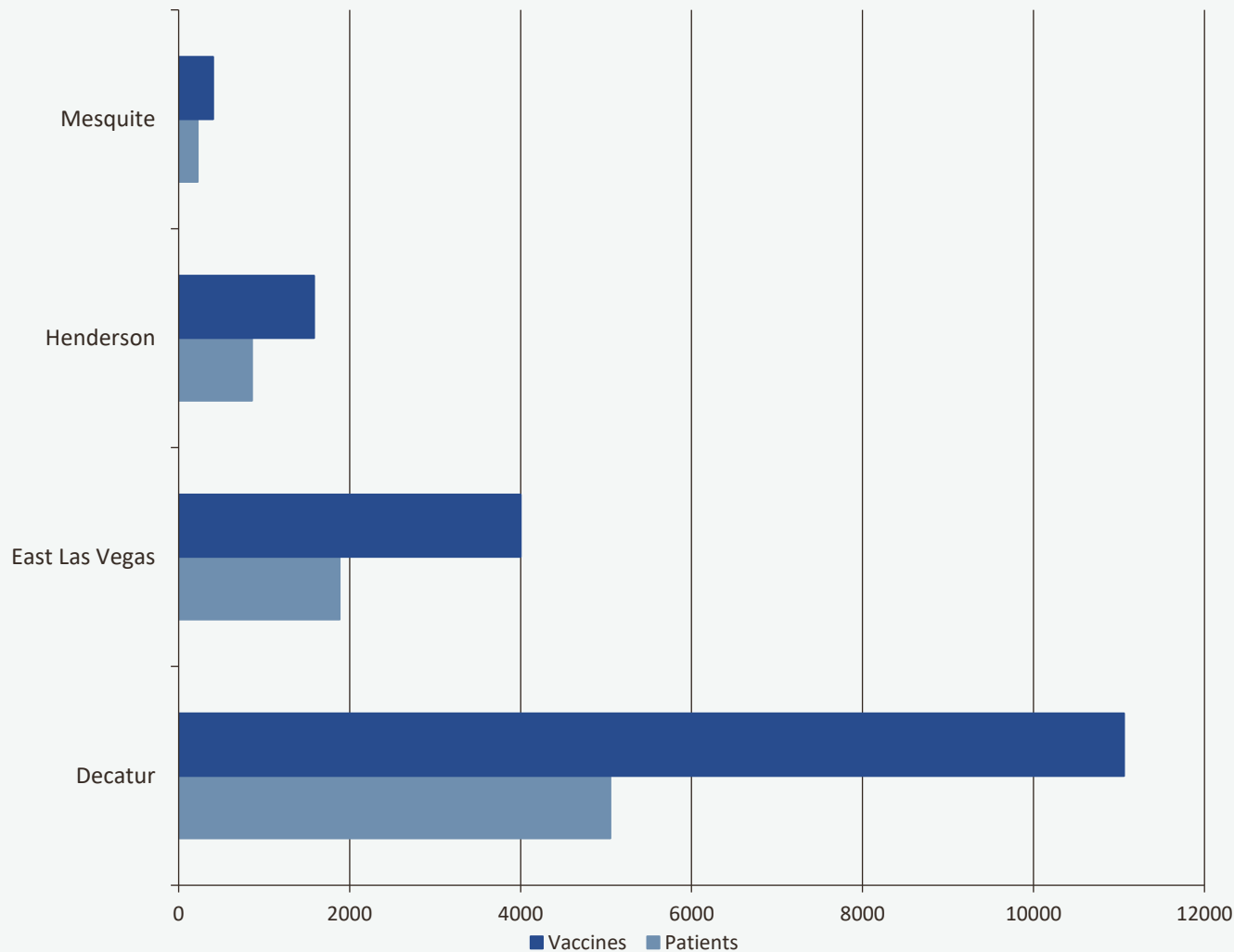
Patients by Month



Vaccines by Month



2026 BTS Clinic Activity by Public Health Center



Decatur
5,051 patients | 11,060 vaccines

East Las Vegas
1,884 patients | 4,000 vaccines

Henderson
859 patients | 1,584 vaccines

Mesquite
224 patients | 403 vaccines

Source: SNHD clinic data; June–August 2026.



BTS Immunization Project Outreach Clinics | April–August 2026

43

Outreach clinics

701

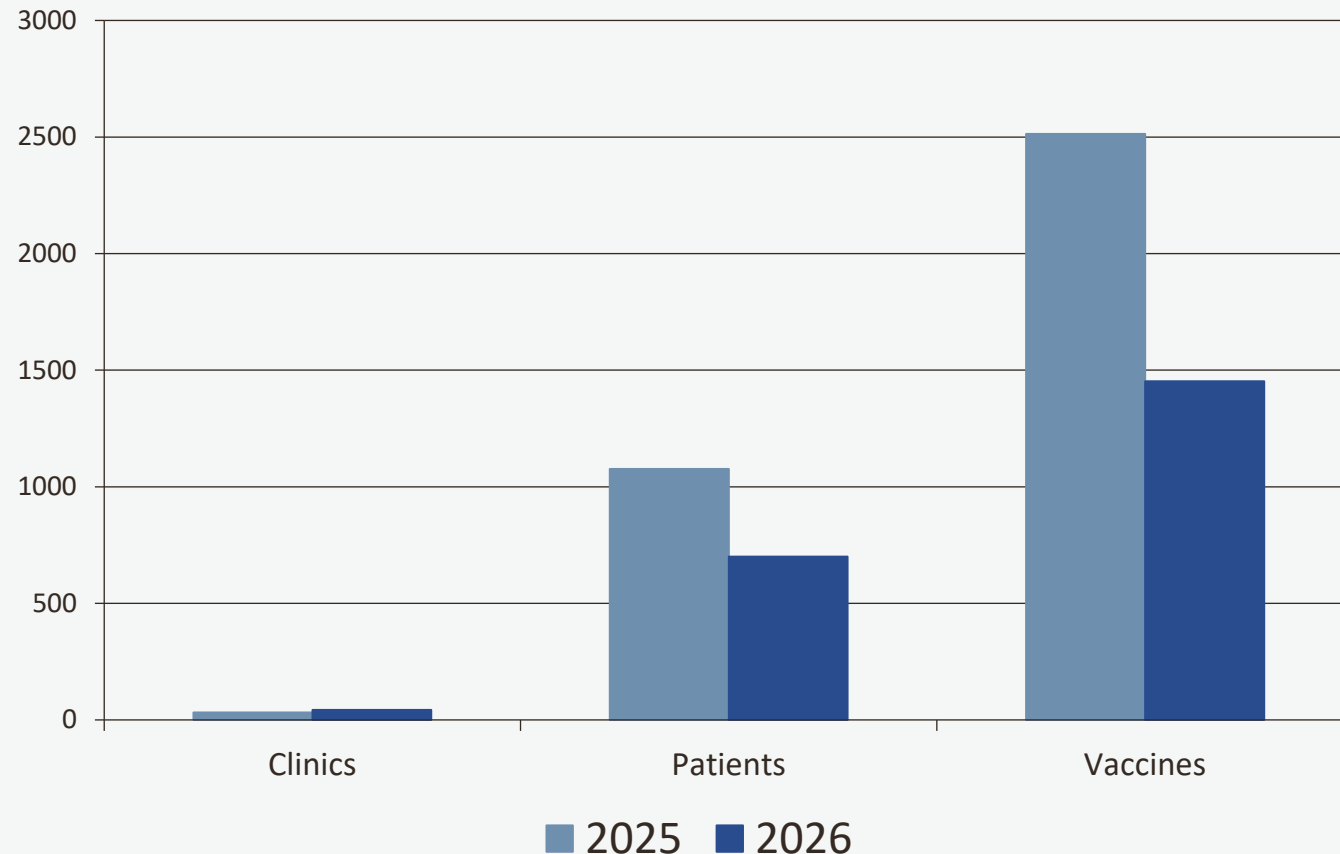
Patients served

1,452

Vaccines administered

Month	Clinics	Patients	Vaccines
April	5	45	112
May	8	89	195
June	9	124	245
July	15	258	483
August	6	185	417

Outreach Comparison | 2025 vs 2026



- Clinics: 32 → 43 (+34%)
- Patients: 1,077 → 701 (–35%)
- Vaccines: 2,513 → 1,452 (–42%)
- 2026 expanded the number of outreach opportunities while serving fewer patients and administering fewer vaccines than 2025.
- These results can help guide future outreach placement, timing, promotion, and resource allocation.

References

- Southern Nevada Health District Immunization Program. Back-to-School 2026 planning and outreach data. Internal program data; April–August 2026.
- Southern Nevada Health District Immunization Program. Back-to-School outreach clinic data. Internal program data; April–August 2025.
- Southern Nevada Health District. BTS 2025 SNHD GEMBA Leadership Walk. Quality Assurance Initiative; 2025.

Contact Information

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Thank you!





*Healthy People Thriving in a
Healthy Southern Nevada*



Commitment

Accountability

Respect

Excellence

Service