

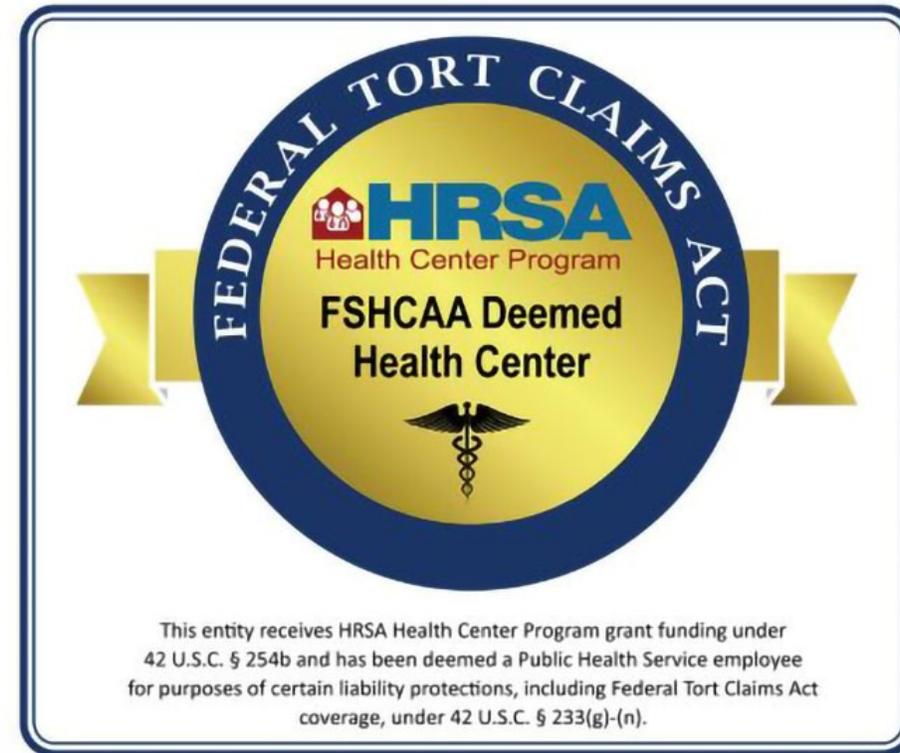
# CY27 FTCA Redeeming Application Approval



# FTCA

## Redeeming Application due 6/26/2026 for 2027 coverage

- What is FTCA?
  - Federal Tort Claims Act
  - Malpractice coverage for Health Centers and Health Center individuals registered with HRSA who are Licensed Independent Practitioners, Other Licensed Clinical Practitioners, and Other Clinical Staff.
- Deeming and redeeming criteria must be met to qualify for FTCA.



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- Federal Tort Claims Act
  - Application sections mirror the risk management dashboard.

- Quarterly risk assessments
- Incident reporting, provider peer reviews, and training
- Risk and patient safety activities
- Claims management

1.

Risk Assessments							
Person responsible	Measure/ Key Performance Indicator	Threshold	Q1	Q2	Q3	Q4	Annual Total
RM	# Completed annual high-risk assessments	≥ 2/yr	1	1	-	1	3
RM	# Completed quarterly assessments	Min 1/qtr.	1	1	1	1	4
RM	% Open action plans	≤75%	0%	0%	20%	33%	22%

2.

Adverse Events/ Incident Reports								
Person responsible	Measure/ Key Performance Indicator	Threshold	Q1	Q2	Q3	Q4	Annual Total	
Center staff	# Sentinel Incidents	Total /qtr.	0	0	0	0	0	
Center staff	# High Risk Incidents	Total /qtr.	1	5	2	4	12	
Center staff	# Medium Risk Incidents	Total /qtr.	15	18	23	10	66	
Center staff	# Low Risk Incidents/Near Misses	Total /qtr.	2	2	0	5	9	
Quarterly Incident Totals			Prior Year - 70	18	25	25	19	87
RM	# Root Cause Analyses (RCA) completed per qtr.	Total /qtr.	5	1	8	6	20	

Training and Education							
Person responsible	Measure/ Key Performance Indicator	Threshold	Q1	Q2	Q3	Q4	Annual Total Completion Rate
FQHC Leadership	Planning, review and completion of annual OB training.	≥90% by year-end	97.30%	100.00%	100.00%	100.00%	100.00%
FQHC Leadership	Planning, review and completion of annual High Risk Area (Safe Injection) training.	≥90% by year-end	89.33%	100.00%	100.00%	100.00%	100.00%
FQHC Leadership	Planning, review and completion of annual High Risk Area (HIPAA Privacy) training.	≥90% by year-end	84.26%	99.07%	99.02%	100.00%	100.00%
FQHC Leadership	Planning, review and completion of annual Infection Prevention (BBP) training.	≥90% by year-end	81.51%	99.13%	100.00%	100.00%	100.00%
FQHC Leadership	Planning, review and completion of annual High Risk Area (Basics of Hand Hygiene for Healthcare Settings) training.	≥90% by year-end	86.90%	100.00%	100.00%	100.00%	100.00%
Average Completion Rate of Mandatory FTCA Trainings							
RM	Annual Training Completion Rate Goal of 90%	≥90% by year-end	88.10%	99.64%	99.76%	100.00%	100.00%
Risk Manager Annual Training Requirement							
RM	Required Risk Manager Annual Training	2 Required FTCA trainings by End of Year	100.00%	100.00%	100.00%	100.00%	100.00%

3.

Risk and Patient Safety Activities							
Person responsible	Measure/ Key Performance Indicator	Threshold	Q1	Q2	Q3	Q4	Annual Total
QI/MD/Ops Mgrs/RM	Patient satisfaction score	90%	98.4%	97.8%	98.3%	97%	98%
QI/MD/Ops Mgrs/RM	# Grievances	Avg/qtr	2	1	0	0	3
QI/MD/Ops Mgrs/RM	# Grievances resolved	100%	100%	100%	100%	100%	100%
QI/Phar Mgr	Pharmacy packaging and labeling error rate	<5%	0%	0%	0%	0%	0%
Compliance/RM	HIPAA breaches	Total # of breaches	0	0	0	0	0
QI/MD/Ops Mgrs/RM	Referral completion rate	>90%	96%	97%	98%	97%	97%
QI/MD/Ops Mgrs/RM	% of Pts Screened for Pregnancy Intention	>75%	37.6%	45.2%	54.8%	56.0%	47.8%
QI/MD/Ops Mgrs/RM	# of Pts Screened for Pregnancy Intention	Total Screened	527	588	643	646	2404
QI/MD/Ops Mgrs/RM	# of Pts eligible for Pregnancy Intention Screening	Total Eligible	1403	1301	1174	1154	5032
QI/MD/Ops Mgrs/RM	# of Pregnant Pts Seen	Total #	22	25	19	0	66
QI/MD/Ops Mgrs/RM	# of Prenatal pts referred out for prenatal care	# of Prenatal Pts Referred	4	2	6	5	17
QI/MD/Ops Mgrs/RM	# of Prenatal Pts w Documented Trimester of Pregnancy When First Seen	# of Prenatal Pts Referred	0	0	0	0	0
QI/MD/Ops Mgrs/RM	% of Prenatal Pts w Documented Trimester of Pregnancy When First Seen	>75%	0%	0%	0%	0%	0%
QI/MD/Ops Mgrs/RM	# of Birthweights by Race Captured	Total #	0	0	1	0	1
RM/HR	Credentialing and privileging file review rate	100%	97%	100%	100%	100%	100%*

4.

Claims Management							
Person responsible	Measure/ Key Performance Indicator	Threshold	Q1	Q2	Q3	Q4	Annual Total
CM	# Claims submitted to HHS	NA	0	0	0	0	0
CM	# Claims settled or closed	NA	0	0	0	0	0
CM	# Claims open	NA	0	0	0	0	0
CM	# Lawsuits filed	NA	0	0	0	0	0
CM	# Lawsuits settled	NA	0	0	0	0	0
CM	# Lawsuits litigated	NA	0	0	0	0	0

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## Redeeming Application due 6/26/2026 for 2027 coverage

- Initial Deeming occurred in 2023 for 2024 coverage.
- Redeeming FTCA applications are submitted each year in June for the following calendar year using performance results from the previous year and current policy compliance.
- SNCHC is asking the Governing Body to approve SNCHC's risk manager to complete and submit the 2026 FTCA application in the EHB for 2027 redeeming coverage.



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Questions?

