

WE ARE HEALTH CENTERED



Introduction to the 2024-2027 Strategic Plan and SNHD's Mission, Vision and Values

Kim Saner,
Deputy District Health Officer-Administration

Our Mission



To assess, protect and promote the health, the environment & the well-being of Southern Nevada communities and visitors



Our Vision



Healthy people thriving in a healthy Southern Nevada



Our Values



C·A·R·E·S

C.A.R.E.S. are the guiding principles of how we act in performing our work and interacting with others that help us achieve our **MISSION** of assessing, protecting, and promoting the health, environment, and well-being of Southern Nevada communities and visitors. Our unwavering commitment to C.A.R.E.S. supports our **VISION** of Healthy People Thriving in a Healthy Southern Nevada.

COMMITMENT



We are committed to providing quality service and collaborating with internal and external partners to **achieve mutual goals** and strengthen our community's health.

We carry out our responsibilities and report in a **transparent manner**. We strive to employ our capacities in a creative and agile way, embracing good leadership and stewardship principles to achieve long-term sustainability.



ACCOUNTABILITY

RESPECT



We recognize and appreciate the **dignity and worth of every person**, regardless of their background, traditions, talents, or skills. We build positive relationships that foster inclusion and belonging for all, ensuring access to services based on needs.

We pursue **quality and innovation** in everything we do, from our policies and systems to our services and interactions. We embrace the pursuit of excellence and a culture of improvement in our interactions with patients, partners, colleagues, and other stakeholders.



EXCELLENCE

SERVICE



We strive to provide an **exceptional experience** for everyone through accessible, compassionate services to our patients, clients, co-workers, and communities.

Strategic Priorities

- Performance Management and Quality Improvement
- Workforce Development and Engagement
- Leader Development and Training Opportunities
- Financial Self-Sufficiency



Performance Management and Quality Improvement

SNHD will increase the use of performance data, such as quality measurement and processes, to increase the number of quality improvement projects and documented improvements from a monthly baseline by 25% on December 31, 2024, as measured by Divisional quality reports established March 1, 2024.



Workforce Development and Engagement

SNHD will increase the overall OVS (Organizational Vital Signs survey) score across all metrics from an average score of 921.9 to an average score of 925.9 as measured by the OVS survey in 2025.



Leader Development and Training Opportunities

SNHD will increase staff development opportunities for managers, supervisors, leads and potential leaders from five (5) to ten (10) courses by the end of CY2025 as measured by courses offered .



Financial Self-Sufficiency

SNHD and the Administration Division will increase transparency in **General Fund budgeting** from projection-based budget development to specific justification-driven based budgeting measured by a detailed zero-based FY2025 budget.

